SOUTH CAROLINA
Healthy Connections
MEDICAID

FREE WORKSHOPS: January – March 2016

Medicaid Basics (click to register)
February 9 • March 10 — 10 a.m.-4 p.m., Columbia
Discover the South Carolina Healthy Connections Medicaid Program. This course provides overviews on general policies and topics such as: eligibility, claim filing options, the remittance package, Third Party Liability (TPL) and claim-level adjustments.

Comprehensive Web Tool (click to register)
February 18 • March 15 — 10 a.m.-3 p.m., Columbia
Explore all the available features on the South Carolina Healthy Connections Medicaid Web-based Claims Submission Tool. This class navigates claim entry and submission as well as how to check eligibility, claim status and e-remits in the online tool.

NEW Web Tool Attachments and Updates (click to register)
February 4 — 10:30 a.m.-noon, Florence
February 5 — 10:30 a.m.-noon, Greenville
For Medicaid Providers who would like information on new Web Tool functions. The workshop introduces providers to the Web Tool claim attachment feature. Emphasis is placed on the process of attaching documents to claims. Other new functions reviewed in the workshop: status reporting, history of submitted claims and the draft claim menu.

Overview of Third Party Liability (click to register)
February 23 • March 24 — 10 a.m.-3 p.m., Columbia
Examine Third Party Liability (TPL) reporting responsibilities, refund process, claim adjudication, edit resolution and other resource information.

Overview of Claim-level Adjustments (click to register)
January 28 — 10 a.m.-12:30 p.m., Columbia
Learn the detail-level process that gives professional providers the capability of submitting claim-level adjustments directly to South Carolina Healthy Connections Medicaid.

To register for a workshop, visit MedicaideLearning.com or call 1 (888) 289-0709 and select option 1.

Resources and training content are also available online at MedicaideLearning.com. For KEPRO Prior Authorization online training, visit scdhhs.kepro.com/content/training.aspx?t=GEN.

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