

South Carolina  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Post Office Box 8206  
Columbia, South Carolina 29202-8206  
[www.scdhhs.gov](http://www.scdhhs.gov)

All

April 16, 2012

## MEDICAID BULLETIN

**TO: All Providers**

**SUBJECT: Quality Improvement Organization (QIO) Training Session**

The South Carolina Department of Health and Human Services (SCDHHS) will co-sponsor provider/facility training with Keystone Peer Review Organization, Inc. (KePRO), the new QIO for Medicaid. KePRO will offer 4 regional trainings with morning sessions designated for facility staff. Afternoon sessions are designated for physicians and other medical professionals.

KePRO will assume responsibilities for pre-authorizing and reviewing documentation to support payment for certain Medicaid services. Several new services, such as prior authorization of acute care admissions and outpatient therapy services for adults, have been added to the activities of the QIO. For a complete list of services to be performed by KePRO beginning June 1, 2012, please refer to the Medicaid Bulletin dated 4/12/2012 at <http://www.scdhhs.gov>.

To ensure a smooth transition from Alliant ASO to KePRO, it is very important that providers are familiar with the new processes. Sessions are scheduled Tuesday May 8<sup>th</sup>, Wednesday May 9<sup>th</sup> and May 16<sup>th</sup> and Thursday May 17<sup>th</sup>. Registration is mandatory for all attendees as space is limited. To register for a session, visit the South Carolina Medicaid Provider Outreach Website at [www.scm Medicaid Provider.org](http://www.scm Medicaid Provider.org), or call the South Carolina Medicaid Provider Service Center at 1-888-289-0709.

Attached is a grid with logistics for each location. Each session is scheduled for 3 hours.

If you have any questions, comments or concerns, please direct them to [comments@scdhhs.gov](mailto:comments@scdhhs.gov). Thank you for your continued support in the South Carolina Healthy Connections program.

/s/  
 Anthony E. Keck  
 Director

Attachment  
 Medicaid Bulletin  
 Attachment

## Quality Improvement Organization (QIO) Training

| <b>Charleston, SC</b>   | <b>Florence, SC</b>  |
|---|--|
| Tuesday, May 8, 2012  | Wednesday, May 9, 2012   |
| Main Library  | Florence/Darlington Technical College  |
| 68 Calhoun Street 29403   | 2715 West Lucas Street 29501   |
| Bldg: Auditorium located in Main Library  | Bldg: Fred C. Fore Auditorium  |
| <b>Session 1:</b> 9:30AM-12:30PM - Facility   | <b>Session 1:</b> 9:00AM-12PM - Facility   |
| <b>Session 2:</b> 2:00PM-5:00 PM – Physicians and other Medical Professionals   | <b>Session 2:</b> 1:30PM-4:30 PM – Physicians and other Medical Professionals  |
| <b>SPECIAL INSTRUCTIONS:</b><br>No food or drink permitted.<br>Parking at library – 1 <sup>st</sup> hour free, \$.50 every half hour after. | <b>SPECIAL INSTRUCTIONS:</b><br>No food or drink permitted. Parking is free.<br>Visitors may park in Lots A or B. Note: Please do not park in spaces designated for Technical College staff. |
| <b>Columbia, SC</b>   | <b>Greenville, SC</b>  |
| Wednesday, May 16, 2012   | Thursday, May 17, 2012   |
| BlueCross BlueShield of SC  | Greenville Technical College   |
| 8901 Farrow Road 29202  | 506 South Pleasantburg Drive 29607   |
| Bldg: Blue Cross Blue Shield (MCCS)   | Bldg: Technical Resource Center Auditorium   |
| <b>Session 1:</b> 9:00AM-12PM - Facility  | <b>Session 1:</b> 9:00AM-12PM - Facility   |
| <b>Session 2:</b> 1:30PM-4:30 PM – Physicians and other Medical Professionals   | <b>Session 2:</b> 1:30PM-4:30 PM – Physicians and other Medical Professionals  |
| <b>SPECIAL INSTRUCTIONS:</b><br>Food and drink permitted.<br>Parking is free.   | <b>SPECIAL INSTRUCTIONS:</b><br>No food or drink permitted.<br>Parking is free.  |

To attend these training sessions, you may register through the South Carolina Medicaid Provider Outreach Web site, [www.scm Medicaid Provider.org](http://www.scm Medicaid Provider.org), or by calling the SCDHHS

**Medicaid Provider Service Center at 1-888-289-0709, and  
choosing option '1.'**