



**Mountainview
Prime Update
January 20, 2015**

Healthy Connections



- **89% of comprehensive assessments completed within 90 days of enrollment**
- **CICOs required to report serious reportable events including but not limited to:**
 - Suspected abuse, neglect or exploitation;
 - Deaths (unexpected, homicide or suicide);
 - Falls (resulting in death, injury requiring hospitalization or permanent loss of function); and
 - Unstageable or Stage III and IV pressure ulcers.

- **Implementation: February 2015**
- **September 2015: SCDHHS submits letter of intent to extend demonstration**
- **January 2016 enrollment: 1,809**
- **Waiver Participants: 231**
- **Nursing facility utilization (YTD): 118**
 - **Nursing Facility (December): 23**
 - **Medicaid Sponsored LTC (December): 4**

** Enrollment numbers only estimates to account for pending end of the month transactions.*

- **Majority of disenrollment via loss of eligibility or via 1-800 Medicare**
- **Enrollment triggers disenrollment from existing comprehensive health insurance**
 - Disenrollment notification may arrive before notification of new Healthy Connections Prime coverage
- **Reasons for disenrollment**
 - Many believe they are still enrolled in program
 - Fear losing benefits (i.e., Part D notification)
 - Pending procedures
 - Overall resistance to change

Enrollment Choice Surveys. (2015). Unpublished internal document, Center for Social Welfare Research and Assessment.

- **Given the importance of health care for older adults, dual eligibles are naturally hesitant to make any changes**
- **Many are content with their current health care coverage**
- **Fear of change making care worse can override hope of getting better**
- **Some simply do not like change**

Enrollment Choice Surveys. (2015). Unpublished internal document, Center for Social Welfare Research and Assessment.

Passive Enrollment

- **Passive enrollment – all in, opt-out**
 - Eligible enrollees who do not make active choice to enroll will be automatically assigned
- **“Intelligent assignment” will prioritize most frequently used providers, family relationships, and previous coverage**
- **Enrollees with existing comprehensive health insurance (i.e., Medicare Advantage, PACE or pension coverage) not eligible for passive enrollment**
- **6-month continuity of care provision still applies**
- **Individuals residing in nursing facilities will not be passively enrolled**

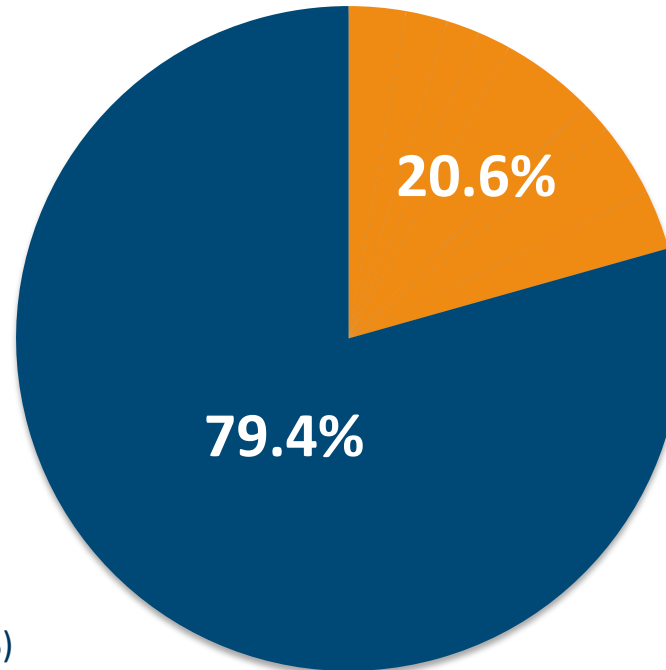
- **Individuals residing in nursing facilities will not be passively enrolled**
- **SCDHHS will use eligibility data to identify individuals are with approved Medicaid sponsored long term care application**
- **Eligible beneficiaries will receive notice 60-days prior to enrollment effective date**
- **When possible, CICO will use available data to identify data to identify members who may have been enrolled in error (i.e., those who reside in nursing facilities)**
- **SCDHHS will cancel enrollments for beneficiaries erroneously enrolled due to inaccurate data in our system**

- **Facilities should continue to use SCDHHS Webtool to verify eligibility**
- **Facilities that identify individuals who are believed to be not eligible, but enrolled should contact SCDHHS at prime@scdhhs.gov**
 - Our team will verify eligibility and take action to cancel enrollment when appropriate

- **Estimated 51,715 eligible enrollees**
- **Assignable Population: 12,600 eligible enrollees**
- **Unassignable Population: 39,115**
 - Outside of Service Area: 10,668
 - Auto-Assigned LIS Population: ~10,000
 - Other Comprehensive Insurance: ~18,427

Percent of Eligible Passive Enrollees by Service Area

■ Aiken	1,433	(2.8%)*
■ Darlington	1,056	(2%)
■ Dorchester	824	(1.6%)*
■ Greenwood	830	(1.6%)*
■ Horry	2,401	(4.6%)
■ Lancaster	772	(1.5%)
■ Sumter	1,844	(3.6%)
■ York	1,508	(2.9%)
■ All Other Counties	41,047	(79.4%)



* Counties with only one CICO. These counties are eligible for choice only.

Passive Enrollment Timeline

Wave 1

- Effective April 1, 2016
- Upstate
- Projected Eligibles = 5,100

Wave 2

- Effective July 1, 2016
- Coastal Region and CLTC Waiver Population
- Projected Eligibles = 7,500

Healthy Connections

