



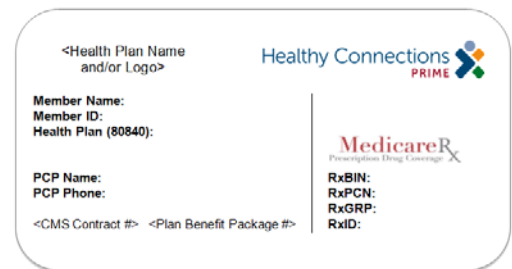
Centers for Medicare & Medicaid Services  
 Atlanta Regional Office  
 61 Forsyth St., SW; Suite 4T20  
 Atlanta, GA 30303

March 29, 2016

**TO: Pharmacy Providers**

**SUBJECT: New Health and Prescription Drug Plan for Medicare-Medicaid Clients**

Beginning in April 2016, seniors with both Medicare and Medicaid (dual eligible) will be passively enrolled (auto-assigned) in a Healthy Connections Prime plan. Healthy Connections Prime is part of a national initiative to better coordinate the care of dual eligibles by providing all Medicare, Medicare Part D and Medicaid covered services in one plan. There are four Medicare-Medicaid plans under Healthy Connections Prime in South Carolina.



Healthy Connections Prime Member ID Card

**UPCOMING ENROLLMENT OF YOUR CLIENTS**

- **Client auto-assignment.** Although enrollment in a Healthy Connections Prime plan is not mandatory, the state encourages eligible members to try out this new program for at least six months.
- **Who are the Medicare-Medicaid plans?** Plan details and logos are shown below. You may already be familiar with them and participate in-network for a Medicaid Managed Care Organization administered by one or more of these organizations. However, you will need to participate in their Healthy Connections Prime network to serve clients enrolled in this new program.

<b>Contract #</b>	H1723	H7542	H8213	H2533
<b>RxBIN</b>	012353	004336	012353	4336
<b>RxPCN</b>	06244200	MEDDADV	06510000	MEDDADV
<b>RxGRP</b>	None	RX8543	Care Plus	RX5005
<b>Pharmacy Help Desk</b>	(844) 857-4347	(866) 693-4620	(855) 327-0512	(866) 693-4620

- Healthy Connections Prime **includes both Medicare Part D and Medicaid prescription drug coverage.**
- Healthy Connections Prime offers prescription drugs with **no copays.**

## HEALTHY CONNECTIONS PRIME DETAILS FOR PHARMACIES

- **Healthy Connections Prime replaces standalone Medicare Part D plans.** Clients will receive a disenrollment letter from their Medicare Part D prescription drug plan. These letters may cause some confusion, but please note that there will be **no gap in coverage**. All medical and prescription drug coverage will be handled by the Medicare-Medicaid plan.
- **If a member forgets their ID card**, please perform an eligibility (E1) query at the point of sale to Medicare's TrOOP Facilitator. The query will return the 4Rx data and confirm the enrollment and contract number. Contract details and pharmacy help desk phone numbers are shown above for each participating plan.
- **Temporary supplies for new members.** A temporary supply of members' current drugs is available during the first 180 days in Healthy Connections Prime. This temporary supply may be slightly different for each Medicare-Medicaid plan, but it will be for **at least a 30-day supply for Part D drugs and a 90-day supply for non-Part D drugs**. If the prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of the number of days allowed.
- **Members who leave Healthy Connections Prime may be eligible for LINET.** If a client has recently left Healthy Connections Prime and remains eligible for Medicaid and Medicare Part D, but has not selected a new Medicare Part D plan, they will have access to the Limited Income Newly Eligible Transition (LINET) program. The LINET program is designed to eliminate gaps in coverage for low income Medicare members by providing immediate need coverage at the point of sale, retroactive coverage for out of pocket expenses and to help clients enroll into a Medicare Part D plan. You should continue to perform an eligibility query on these individuals monthly because Medicare will enroll them into a standard Medicare Part D plan within two months.

## ADDITIONAL DETAIL FOR LONG-TERM CARE PHARMACIES

- **Residents of nursing homes are not being auto-assigned** into Healthy Connections Prime, but it is possible for a Healthy Connections Prime member to enter a nursing home.
- **Residents of long-term care facilities** have different rules for temporary supplies. During the first 180 days in Healthy Connections Prime, a resident in a long-term care facility can receive **at least a 91-day supply for Part D drugs and a 90-day supply for non-Part D drugs**. If the prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of the number of days allowed.
- Clients also have access to **one 31-day supply** of drugs, or less if the prescription is written for fewer days, if they have been in Healthy Connections Prime for at least 90 days, live in a long-term care facility and need a supply right away.

## WHAT DOES HEALTHY CONNECTIONS PRIME MEAN FOR PHARMACIES?

With Healthy Connections Prime, participating pharmacies will see the following:

- **\$0 copays** for prescription drugs
- **Support for clients** from their care team and care coordinator, especially around medication reconciliation during hospital discharge and long-term care facility transitions

## TO LEARN MORE

Visit our Provider page on our website (<http://www.scdhhs.gov/prime>) to learn more details about the program and how you can participate. Feel free to email [PrimeProviders@scdhhs.gov](mailto:PrimeProviders@scdhhs.gov) with any questions. You can also contact the plan representatives listed on our website: <https://msp.scdhhs.gov/SCDue2/site-page/plan-contact-information-0>. Formulary information and other plan-specific items are on each Medicare-Medicaid plan's website.