

## March 2017 Stakeholder Update



### New Counties for Absolute Total Care

Absolute Total Care has recently been approved to offer services in two new counties - Allendale and Edgefield. They will be one of the available Medicare-Medicaid Plans in these counties starting as early as May 2017.

### New FAQs for CLTC Waiver Case Managers

Healthy Connections Prime has released [FAQs](#) for Community Long Term Care (CLTC) Waiver Case Managers to improve the understanding of the relationship between Waiver Case Managers and MMP Care Coordinators who are jointly supporting Healthy Connections Prime members in a CLTC waiver. Please see our [announcement](#) or visit the [Provider Toolkit](#) on our website for additional information.

### New FAQs for Nursing Facility Providers

Healthy Connections Prime has also released [FAQs](#) geared towards nursing facility providers to clarify benefits for individuals who enter nursing facilities as Healthy Connections Prime members. Please see our [announcement](#) or visit the [Provider Toolkit](#) on our website for additional information.

### Reminder: Prohibition of Improper Billing for Healthy Connections Prime Members

In February, the national organization Justice in Aging offered a presentation about prohibition of improper billing ("balance billing") to Qualified Medicaid Beneficiaries (QMB) for Medicare deductibles, coinsurance, and copayments. A Healthy Connections Prime member is a QMB and therefore providers cannot bill these members for cost-sharing as it is a violation of a provider's Medicare agreement. Providers and stakeholders may view the presentation [slide deck](#) or [video](#). The 2017 Healthy Connections Prime member ID card includes a newly added note to providers indicating our members have no cost sharing or copayments. See our [announcement](#) for further details.

### Serving Medicare-Medicaid Enrollees with Dementia

Healthy Connections Prime Program Manager, Teeshla Curtis, participated in a Resources for Integrated Care presentation, "Applying Promising Practices to Advance Care of Medicare-Medicaid Enrollees with Dementia" in February. The resources included in this presentation are helpful to a variety of stakeholders who engage with beneficiaries diagnosed with dementia. The presentation can be viewed [online](#).

### Healthy Connections Prime Featured in the Summit on Aging

In late February, Senior Resources held a Summit on Aging geared towards seniors, healthcare professionals and caregivers. The purpose of the summit was to offer information on innovations in caring for the elderly. Healthy Connections Prime Program Manager, Teeshla Curtis, led a session called "The Dynamic Duo: Medicare and Medicaid" that covered how national integrated care initiatives, and Healthy Connections Prime in particular, promote better care for dual-eligible individuals.

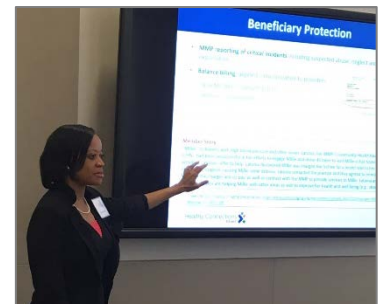


Image by [Senior Resources](#)

### Other Updates & Recently Posted Documents

- [March 2017 Enrollment Data](#)
- [February 2017 Enrollment Data](#)

### **For More Information and the Latest News**

Please visit our website at <http://www.scdhhs.gov/prime> or call the SC Thrive Customer Service Center at (800) 726-8774, Monday-Friday, 8:30 a.m.–5 p.m. TTY users call 711. This call is free.