

May 2016 Stakeholder Update



A Major Milestone!

The Healthy Connections Prime program hit a major milestone on April 1, when the first group of eligible members who had not previously selected a Healthy Connections Prime plan were auto-assigned (passively enrolled) into the program. There were few issues reported and Healthy Connections Medicaid and CMS continue to monitor the roll-out and welcome your feedback using the contact information on our website. A map of the counties participating in the April 1 passive enrollment (“Wave 1”) and upcoming July 1 passive enrollment (“Wave 2”) can be found on the [Program Data](#) page of our website.

Prime Provider Training Released

Healthy Connections Prime has developed a comprehensive training module for providers that covers program basics, what is different about Healthy Connections Prime, benefits to the provider, how continuity of care works under this program and how to join one or more Medicare-Medicaid plan networks. Read the posting in the [Latest News section](#) of our website to learn more.

CMS Notice to Pharmacies Released

In late March, CMS released a pharmacy alert covering program details specific to pharmacies (including long term care pharmacies), upcoming enrollment of clients and Medicare-Medicaid plans' pharmacy-specific information. To see a copy of this notice, please visit our [Provider Toolkit](#).

Aging Well Senior Symposium

On April 4, Healthy Connections Prime appeared on Channel 7's “Your Carolina” program in Greenville to talk about the program and publicize the next day’s Senior Symposium hosted by Aging Well. The symposium is part of a monthly series hosted by Aging Well (an advocate program in the Upstate region) and featured Healthy Connections Prime for their April meeting.

Senior Training at the State House

Healthy Connections Prime collaborated with SC Thrive to present about the program at the State House on May 5. The presentation focused on educating attending seniors on the benefits of joining Healthy Connections Prime.

Other Updates

- [April and May enrollment reports](#)
- [Wave 1 and Wave 2 passive enrollment map](#)
- [Plan coverage by county](#)

For More Information and the Latest News

Please visit our website at <http://www.scdhhs.gov/prime> or call the SC Thrive Customer Service Center at (800) 726-8774, Monday-Friday, 8:30 a.m. – 5 p.m. TTY users call 711. This call is free.