Healthy Connections Prime Resources



| For Help or More Information on Enrollment | If You Have a Problem with Your Health Plan | For Questions About Medicare Coverage and Services |
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| SC Thirdion. Education. | Healthy Connections Prime Advocate | Medicare |
| Answers general questions and provides information on enrollment | Promote and explain health care coverage rights. Help with Medicare questions/referrals, billing problems, and filing a complaint or an appeal. | Medicare is the federal health insurance program for people 65 years of age or older, some people under age 65 with disabilities and people with end- stage renal disease (permanent kidney failure requiring dialysis or a kidney transplant). The federal agency in charge of Medicare is the Centers for Medicare & Medicaid Services (CMS). |
| (800) 726-8774 | (844) 477-4632 | (800) MEDICARE / (800) 633-4227 |
| TTY/TDD: 711 Mon. through Fri., 8:30 a.m. to 5:00 | TTY/TDD: 711 Mon. through Fri., 8:30 a.m. to 5:00 p.m. | TTY: (877) 486-2048 |
| p.m. This call is free. www.scthrive.org | This call is free. | www.medicare.gov |

For More Materials About Healthy Connections Prime

Please visit our website at <u>www.scdhhs.gov/prime</u> for more information.