



## South Carolina Department of Health and Human Services Transportation Advisory Committee

### Quarterly Meeting Agenda

September 26, 2013 - 10:00 am

1801 Main Street, Columbia SC – 11<sup>th</sup> Floor Conference Room

- I. Welcome and Introductions
- II. Purpose of Transportation Advisory Committee (TAC)
- III. Meeting Minutes Approval – June 27
- IV. Transportation Provider Survey – Review Top 10 Recommendations
- V. Transportation Provider Performance Reports – Sub Committee Update
- VI. Member Survey - Update
- VII. Regional Advisory Committee Updates
  - a. Provider No-Shows
  - b. Member No-Shows
- VIII. Stakeholder Input – Procurement Update
- IX. Program Monitoring Tools / Activities
  - a. Transportation Broker Performance Reports (April – June 2013) – Trips, Denials, and Complaints By Region (SFY 2013, SFY 2012)
  - b. Transportation Provider Performance Reports
  - c. Transportation Broker Accounts Payable Aging Report
  - d. DHHS Internal Complaint Tracking
  - e. Report Of Injuries / Incidents
  - f. Report Of Meetings
  - g. Program Review and Field Observation Site Visits
- X. Advisory Committee – Current Issues/Concerns

Next Meeting – Thursday, December 12, 2013 at 10:00am, 1801 Main Street, Columbia, SC