

**South Carolina Department of Health and Human Services Transportation  
Advisory Committee**

**Quarterly Meeting Agenda**

September 28, 2017 – 10:00 a.m.

1801 Main Street, Columbia, SC – **9<sup>th</sup> Floor Conference Room**

**Conference Call Number: (800) 753-1965**

**Access Code: 8982936**

- I. Welcome and Introductions
- II. Meeting Minutes Approval – June 22, 2017 – TAC Committee – Pg. 1 - 4
- III. NEMT Updates
  - a. Procurement Update
- IV. Program Monitoring/Tools
  - a. Transportation Broker Performance Reports (April - June 2017) – Pg. 5 - 6
  - b. Transportation Provider Performance Reports and Summary – Pg. 7
  - c. Complaint by Provider Type (Valid and Invalid) – Pg. 8
  - d. Transportation Broker Accounts Payable Aging Report – Pg. 9
  - e. Transportation Provider Retention – Pg. 10
  - f. Report of Injuries and Incidents – Pg. 11
  - g. Report of Meetings – Pg. 12
- V. Advisory Committee – Current Issues and Concerns
  - a. State Brokerage Rider No Show Policy – Pg. 13
  - b. TAC Departures and Vacancies