

Aug. 17, 2018
MB# 18-013

MEDICAID BULLETIN

ALL

TO: All Providers

SUBJECT: Changes in Freedom of Choice (FoC) Process and Timeframe for Inpatient Delivery of Medicaid Targeted Case Management (MTCM)

Effective Sept. 1, 2018, the South Carolina Department of Health and Human Services (SCDHHS) will no longer use the SCDHHS Phoenix System or its electronic referral portal, https://phoenix.scdhhs.gov/cltc_referrals/new, for Medicaid targeted case management (MTCM) services or require the Freedom of Choice (FoC) form.

On and after Sept. 1, 2018, anyone attempting to submit FoC referrals for MTCM through the SCDHHS Phoenix System will be directed to a MTCM provider directory list, scdhhs.gov/mtcmdirectory. The SCDHHS Phoenix System will still be used for Community Long Term Care (CLTC) services.

Please refer to the Sept. 1, 2018 version of the Healthy Connections Targeted Case Management Provider Manual to review these changes. As outlined in 42 CFR 441.18(a)(1), the state assures that the provision of case management services will not restrict an individual's free choice of providers in violation of section 1902(a)(23) of the Social Security Act.

For a list of MTCM providers, visit scdhhs.gov/mtcmdirectory or call the Healthy Connections Member Contact Center at (888) 549-0820.

Effective immediately, the timeframe for delivery of MTCM in an inpatient setting for the purposes of discharge planning is no longer than 90 days prior to discharge date.

Should you have any questions regarding this bulletin, please contact the SCDHHS Division of Behavioral Health at MTCM@scdhhs.gov or (803) 898-2565.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/
Joshua D. Baker
Director