



Region 2

Second Quarter SFY 2013 - 2014

October 2013 - December 2013

GOAL	Provider Type	Number Of Trips	Provider Reroute Percentage	Complaint Free Percentage	On Time Performance (A Leg P/U)	On Time Performance (A Leg D/O)
Provider #			2%	99.81%	90.00%	95.00%
36	Private Company	349	97.32%	99.12%	98.85%	99.43%
38	Private Company	4496	7.22%	99.16%	92.56%	90.35%
40	COA	10897	6.98%	98.84%	65.88%	65.28%
43	COA	2658	6.42%	99.58%	74.00%	72.01%
44	Ambulance	59	8.02%	98.33%	79.63%	51.11%
45	Private Company	15262	2.34%	99.82%	92.27%	91.74%
218	Private Company	1410	25.12%	99.94%	87.66%	81.48%
48	COA	4967	1.63%	99.70%	88.35%	93.11%
253	Private Company	1012	27.42%	97.19%	85.92%	75.79%
52	Private Company	4951	4.27%	99.55%	80.66%	82.44%
65	Private Company	4130	19.70%	96.94%	92.51%	85.35%
53	ADC	4005	0.00%	99.90%	85.62%	94.89%
55	Private Company	5014	3.10%	99.94%	96.99%	97.07%
256	Ambulance	2647	14.29%	99.73%	83.49%	77.17%
254	Ambulance	62	297.62%	100.00%	66.67%	100.00%
261	Private Company	589	16.74%	97.62%	89.32%	82.03%
61	Private Company	12505	4.69%	98.77%	86.25%	82.11%
238	ADC	764	23.80%	99.76%	87.28%	75.75%
62	Private Company	5499	0.00%	99.98%	89.66%	92.73%
68	Ambulance	189	20.64%	99.74%	83.42%	70.11%
70	Private Company	1517	22.89%	98.86%	78.64%	71.30%
72	Private Company	3342	32.77%	99.53%	91.92%	90.35%
9	Private Company	1150	34.70%	98.72%	92.65%	69.28%
74	ADC	1653	3.29%	100.00%	99.86%	99.29%
75	ADC	16	568.75%	100.00%	100.00%	100.00%
199	Private Company	4361	3.78%	99.60%	78.65%	82.92%
80	RTA	5408	2.43%	99.79%	97.10%	92.79%
84	Private Company	409	12.03%	99.50%	95.99%	92.70%
86	Private Company	3734	10.63%	99.53%	74.08%	82.77%
87	Private Company	549	32.08%	100.00%	74.21%	86.32%
206	ADC	247	0.00%	100.00%	96.82%	95.83%



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Provider #			2%	99.81%	90.00%	95.00%
89	Private Company	7295	11.46%	97.16%	87.58%	85.17%
90	Private Company	1732	0.05%	100.00%	92.51%	88.21%
92	Private Company	1782	66.59%	99.68%	86.62%	74.10%
94	ADC	8956	0.07%	100.00%	65.44%	78.51%
219	Private Company	2637	16.21%	99.80%	95.26%	89.95%
231	ADC	986	4.20%	99.25%	79.65%	72.18%
200	Private Company	20	0.00%	100.00%	100.00%	100.00%
96	COA	6456	5.73%	99.80%	93.22%	86.13%
204	Ambulance	8	12.50%	100.00%	100.00%	100.00%
98	Ambulance	1569	10.32%	100.00%	96.62%	93.33%
99	Ambulance	2	0.00%	100.00%	100.00%	100.00%
269	Private Company	251	0.45%	98.41%	57.75%	56.34%
111	Private Company	72	7.03%	100.00%		
113	Private Company	3960	17.51%	99.53%	89.64%	85.26%
115	Private Company	2512	33.10%	98.47%	85.34%	86.70%
270	Private Company	397	16.50%	97.92%	86.54%	79.70%
117	Private Company	1163	48.08%	100.00%	79.55%	97.11%
118	COA	4281	1.34%	99.77%	88.73%	90.08%
120	Private Company	2769	3.67%	99.72%	96.74%	96.59%
212	Private Company	2558	61.13%	99.48%	85.34%	89.14%
123	Private Company	11313	2.43%	99.16%	97.18%	97.14%
126	Private Company	1720	22.22%	99.04%	96.21%	92.41%
140	Private Company	6125	8.66%	99.86%	95.65%	96.50%
213	Private Company	1493	21.49%	98.57%	96.71%	92.18%
151	Private Company	3160	8.87%	99.44%	94.99%	93.69%
256	Private Company	1603	12.99%	99.93%	91.17%	82.42%
20	Ambulance	51	148.30%	95.83%		
158	COA	4850	5.69%	99.75%	88.56%	85.72%
133	Private Company	9657	7.22%	97.59%	82.54%	72.94%
276	Private Company	200	11.50%	98.50%	82.19%	76.71%
234	Private Company	435	17.84%	99.83%	98.47%	97.32%



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GOAL			2%	99.81%	90.00%	95.00%
Provider #						
162	Private Company	14340	6.49%	98.36%	79.12%	75.96%
166	Private Company	6639	9.13%	97.84%	74.08%	74.16%
167	Private Company	750	10.46%	99.34%	74.52%	83.30%
170	Private Company	292	8.03%	100.00%	99.24%	98.92%
235	Private Company	2501	19.89%	99.36%	78.28%	66.33%
274	Private Company	219	19.18%	99.47%	55.33%	55.74%
185	Private Company	153	6.17%	100.00%	74.78%	75.58%
35	Ambulance	1107	20.80%	99.91%	95.85%	87.13%
188	Ambulance	612	1.18%	100.00%	92.33%	75.52%
189	COA	7586	9.28%	99.66%	86.26%	85.89%
190	Private Company	5226	31.41%	99.78%	94.73%	85.35%

	Exceeds Expectations	Meets Expectations	Needs Development	Unsatisfactory
Provider Complaint Free Percentage	99.82 - 100	= 99.81	99.80 - 99.71	= or <99.70
On Time Performance (A Leg PU)	> 90.0	= 90.0	80.1 - 89.9	= or < 80.00
On Time Performance (A Leg DO)	>95.0	= 95.0	85.1 - 94.9	= or <85.0