

**South Carolina Department of Health and Human Services Transportation  
Advisory Committee**

**Quarterly Meeting Agenda**  
September 24, 2020 – 10:00 a.m.  
**Conference Call Number: (800) 753-1965**  
**Access Code: 2558222**

- I. Welcome and Introductions
- II. NEMT Updates
  - a. Procurement Update
- III. Program Monitoring/Tools
  - a. Transportation Broker Performance Reports (April - June 2020) – Pg. 3 - 4
  - b. Transportation Provider Performance Reports and Summary – Pg. 5
  - c. Complaint by Provider Type (Valid and Invalid) – Pg. 6
  - d. Transportation Broker Accounts Payable Aging Report – Pg. 7
  - e. Transportation Provider Retention – Pg. 8
  - f. Report of Injuries and Incidents – Pg. 9
  - g. Report of Meetings – Pg. 10
- IV. Advisory Committee – Current Issues and Concerns
  - a. OTP Update (Methadone)
  - b. COVID-19 – Face Mask and Face Coverings