

**South Carolina Department of Health and Human Services Transportation
Advisory Committee**

Quarterly Meeting Agenda

September 28, 2017 – 10:00 a.m.

1801 Main Street, Columbia, SC – **9th Floor Conference Room**

Conference Call Number: (800) 753-1965

Access Code: 8982936

- I. Welcome and Introductions
- II. Meeting Minutes Approval – June 22, 2017 – TAC Committee – Pg. 1 - 4
- III. NEMT Updates
 - a. Procurement Update – MCO Carve In
- IV. Program Monitoring/Tools
 - a. Transportation Broker Performance Reports (April - June 2017) – Pg. 5 - 6
 - b. Transportation Provider Performance Reports and Summary – Pg. 7
 - c. Complaint by Provider Type (Valid and Invalid) – Pg. 8
 - d. Transportation Broker Accounts Payable Aging Report – Pg. 9
 - e. Transportation Provider Retention – Pg. 10
 - f. Report of Injuries and Incidents – Pg. 11
 - g. Report of Meetings – Pg. 12
- V. Advisory Committee – Current Issues and Concerns
 - a. State Brokerage Rider No Show Policy – Pg. 13
 - b. TAC Departures and Vacancies