

South Carolina Department of Health and Human Services

Transportation Advisory Committee

Meeting Minutes

December 06, 2018

Committee Members in Attendance:

Lydia Hennick - Member of the Brokering Company operating the Medicaid Transportation
Doug Wright - South Carolina Association Council on Aging Directors
Thornwell Simons – Consumer Representative
Tom Allen – Office of Regulatory Staff

Committee Members via Telephone:

Brain Lawson – South Carolina Emergency Medical Service Association
Ken Welch – South Carolina Non-Emergency Transportation Coalition
Susan Luberoff – South Carolina Medical Association
Laura Cole – South Carolina Hospital Association
Katherine Watts – South Carolina Hospital Association

Guests in Attendance:

Krista Martin – LogistiCare
Linda Calwile – LogistiCare
Michael Egan – LogistiCare
Debbie Hoffman
David Porter

SCDHHS Staff:

Courtney Sanders – Transportation Contract Monitor
Stacey Shull – Senior Consultant

- I. **Welcome and Introductions:** Doug Wright of the TAC called the meeting to order.
- II. **Purpose of the Transportation Advisory Committee (TAC): (Skipped)** The purpose of the TAC meetings is to meet quarterly to review performance reports and to make recommendations to resolve issues or complaints. TAC members discussed removing as a standing agenda item. Seconded, and so ordered.
- III. **Meeting Minutes Approval:** The committee approved the meeting minutes for September 27, 2018.



IV. NEMT Updates

- a. **Procurement Update:** The RFP is being drafted and SCDHHS is observing the quite period per procurement law and regulation.

V. Program Monitoring Tools / Activities

- a. **Transportation Broker Performance Reports (July – Sept. 2018) – Trips, Denials, and Complaints Statewide (SFY 2019):** August is a month of acclamation due to school returning and an influx in traffic. Due to the Hurricanes and residual flooding there are significant cancellations. Future forecasting, in October you will see rescheduling and rebooking of trips.
- b. **Transportation Provider Performance Reports:** No comments or discussion
- c. **Complaint by Provider Type:** No comments or discussion.
- d. **Transportation Broker Accounts Payable Aging Report:** No comments or discussion.
- e. **Transportation Provider Retention:** No comments or discussion.
- f. **Report of Injuries / Incidents:** No comments or discussion.
- g. **Report of Meetings:** No comments or discussion.

VI. Advisory Committee – Current Issues/Concerns:

- a. **SCDHHS/LogistiCare Provider File:** SCDHHS shares files regarding eligibility on a daily basis. SCDHHS began sharing the provider file with LogistiCare with the intent of rendering services to the verified Medicaid enrolled medical providers on the file. Based on system limitations, the file lacks the ability to display multiple locations; e.g practice groups. Several issues were reported from the provider network, beneficiaries and stakeholders. At this time, LogistiCare has discontinued use of the provider folder for practice location purposes.
- b. **2019 TAC Meeting Schedule:** Meeting scheduled approved by TAC members.
 - i. **March 07, 2019**
 - ii. **June 27, 2019**
 - iii. **September 26, 2019**
 - iv. **December 05, 2019**
- c. **Methadone:** At the 2018 Governor’s Symposium on Opioids Governor Henry McMaster announced South Carolina Medicaid will begin covering methadone. At the time of the TAC meeting, SCDHHS is unsure how the newly covered service will impact NEMT. It is reported to SCDHHS that the state currently has 21 licensed OTP (Opioid Treatment Program) Facilities. The OTP facilities will be eligible to enroll with Medicaid effective January 01, 2019. Per internal meetings, the NEMT benefit will be available effective July 01, 2019 for eligible

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members receiving OTP treatment. Based on the feedback received from the OTP clinics, members are currently traveling an average of 25 miles one way to receive treatment. SCDHHS and LogistiCare will be surveying the OTP clinics regarding the number of Medicaid members within their practice; and of those eligible members who will be utilizing/needing NEMT services.

- d. **Broker Quarterly Transportation Meeting:** LogistiCare announced based on feedback from the provider network for the 2019 quarterly meeting they will be utilizing a web conference feature with one central location. The central location will be in Columbia, providers are still encouraged to attend in person. But the option to video conference and phone in will exist for stakeholders, providers and others.

The meeting adjourned at 11:15 a.m.