

Nov. 14, 2019

MEDICAID ALERT

TO: All Providers

SUBJECT: November 2019 Provider Payment Holiday Schedule

The South Carolina Department of Health and Human Services (SCDHHS) will operate on an updated schedule for Healthy Connections Medicaid claims submission and payments for one week in November 2019 to accommodate the Thanksgiving holiday.

Due to this holiday schedule, claims must be submitted by 5 p.m. on Saturday, Nov. 23 to be included with the payment scheduled for Friday, Nov. 29. Payments will run on Monday, Nov. 25 and electronic remittance advices will be available on Tuesday, Nov. 26. Payments will be dated Friday, Nov. 29, as usual.

Please refer any questions or concerns regarding this alert to the Provider Service Center at (888) 289-0709.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.