

Proposed Definition  
for  
Medicaid Waiver Case Management Service

Services that assist waiver participants in gaining access to needed waiver and other State plan services, as well as medical, social, education and other services, regardless of the funding sources for the services to which access is gained.

- Waiver case managers are responsible for initiating and/or conducting the process to evaluate and/or re-evaluate the individual's institutional level of care as specified in Appendix B (Participant Access and Eligibility) of the waiver application.
- Waiver case managers are responsible for conducting assessments and service plans as specified in Appendix D (Participant-Centered Planning and Service Delivery) of the waiver application, including the ongoing monitoring for the provision of services included in the participant's service plan.
- Waiver case managers are responsible for the ongoing monitoring of the participant's health and welfare, as specified in Appendix G (Participant Safeguards) of the waiver application.
- For waiver participants utilizing participant/representative directed-care waiver services, waiver case managers must provide supports to participants/representatives about any options and/or obligations.
- Waiver case managers are responsible for documenting the participant/representative choice between institutional care or home and community-based services using the approved Freedom of Choice document.