Aiken/Orangeburg LEIS Meeting

February 21, 2024

A+ Kids by PTA Orangeburg DSN - Kapable Kids Family Connection, SC Therapy Solutions BabyNet Eligibility - Aiken/Orangeburg

- BabyNet State Office Updates:
 - RBI Community of Practice (CoP)
 - A Virtual CoP will occur on February 15, March 22, April 18 and May 16 of 2024. The CoP is for RBI Trainers only. Kerri Wikel will lead the CoP on how to score, train and provide feedback to staff. Each month a different set of the RBI implementation checklist indicators will be covered. This will not be recorded, so make sure to register if you want to attend. Please check your inbox for the RBI CoP flyer that was sent. It has clickable links for registration each month.
 - Family Outcomes Survey
 - The revised family outcomes survey process began in January. The infographic was emailed to families and the link to the survey. Please make sure to ask families to check their spam folders if they did not receive a survey link. Families must finish and submit the survey for it to count as being completed.
 - Around March 1, 2024, please remind families to complete the survey. All SC agencies have a copy of the infographic so the purpose of the family survey can be explained to families.
 - Our goal is to have a total response rate of 20%. The SC agency with the highest response rate will receive a prize.
 - Child Outcomes Summary Knowledge Check
 - This is a reminder to complete the COS Knowledge Check. All SC's are required to complete it. Each SC will have 2 attempts to pass. If it is failed, the SC will be required to complete the set of modules by May 2024.
 - BabyNet/Medicaid Eligibility
 - BabyNet eligible children can also be eligible for Medicaid. Some families have been misinformed about this, so please let your Regional Coordinator know if you have a family with this issue. Please provide a detailed email to include the child's BRIDGES ID#, the name

of the representative they spoke with if they have it, SCDHHS/Medicaid ID#, and any other details you receive.

- These issues are being escalated so the issue at-large can be resolved.
 Families will be notified by eligibility once the issue has been corrected.
- Telehealth Clarification
 - A memo went out regarding the updated Rehabilitative Therapy and Audiological Provider Manual. The memo included guidance for Telehealth, which clarified that BabyNet Contracted Providers should follow the BabyNet Telehealth guidance.
- o Split Model Reminder
 - SC Agencies who are using the split model should only accept referrals when service coordination can be provided to the family in the district they live in. Some IFSP meetings require SC's to meet face-to-face with the family.
- Informal and Formal Complaints
 - All families should have contact information of the SC supervisor. When an issue arises, the family should be in contact with the SC supervisor if they are unable to communicate with the SC. SC Agencies should be working with the family to resolve problematic situations. SC agencies should handle record transfers at the local level.
 - Be sure families are following the guidance on addressing concerns.
 <u>Addressing IDEA Part C Concerns or Issues here.</u>
- Forms Update
 - The IFSP Consent and Team Signatures form has been updated. It can be found <u>here</u>.
- Billing Process & Service Log Deletions
 - o Billing Guidance
 - BabyNet State office is developing additional billing guidance to assist Service Coordinators and Service Providers. An announcement will be made as those materials become available.
 - Questions regarding claims that have not been paid should be submitted to Babynet@scdhhs.gov.
 - Help Desk Updates/Reminders
 - Please do not use names when submitting help desk tickets. The BRIDGES ID# should be used. For detailed questions, please be sure to contact your Regional Coordinator for assistance.

- General Supervision & Data Entry
 - o Timely Data Entry
 - Local determinations include Indicator 1, 7, and 8C. Next year, timely data entry will be included in the data sample for general supervision. Be sure to enter data within 7 business days.
 - Findings from October
 - Indicator 1 Timely Services
 - Colleton 42 kids, 95.24%
 - Richland 238 kids, 98.74%
 - York 80 kids, 97.50%
 - Indicator 7 45-day timeline
 - Colleton 26 kids, 61.54%
 - Richland 154 kids, 44.81%
 - York 50 kids, 64%
 - Findings: Richland Indicator 8
- Transition Updates and LEA Feedback/Updates
 - o Transition Referral Follow-up
 - Prior to the transition process, please inform families that Part B may request a copy of the child's birth certificate. BabyNet/Part C is not required to obtain a copy of the child's birth certificate.
 - Indicator 8C Data Overview
 - Local Transition Conference data was distributed,
 - Data included: timely conferences, untimely conferences, and reasons for untimely conferences.
 - Guidance on how to read the report was also emailed. Be sure families understand what it means to decline the transition process.
 - o LEA Updates
 - No updates at this time.
- SC Infant Mental Health Association (SCIMHA) Reminder
 - Reminder of the BabyNet/SCIMHA partnership. All Service Providers and Service Coordinators are encouraged to take advantage of the free membership & endorsement until May 31,2024.
 - Annual renewal will begin June 2024.
- Community Outreach, Events, Resources, Updates
 - Assistive Technology Expo will be held March 12, 2024

- Hopes & Dreams Conference will be held on March 21, 2024, from 9am 4pm.
- The next LEIS meeting will be in May 2024. The date, time and location will be announced in April.