SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES
Healthy Connections BABYNET

Billing Companion Guide - January 2020

Child's Coverage Based on Date of Service	IFSP Status	Date of Service Time Frame	Payor 1	Payor 2	Provider Claim Processing in Service Account Payable - Pending Status
Part C	IFSP has been updated during regeneration.	DOS after 10/16/19	Medicaid/Part C	Blank	Approve Service Account Payable (pending at top): Provider to enter Medicaid/Part C or Part C **Billed Amount**, click **Approve** and **Save**. Claim will transfer to Service Account Payment History and will be considered for payment.
Private Insurance and Part C, without consent	IFSP has been updated during regeneration.	DOS after 10/16/19	Medicaid/Part C	Blank	Approve Service Account Payable (pending at top): Provider to enter Medicaid/Part C or Part C **Billed Amount**, click **Approve** and **Save**. Claim will transfer to Service Account Payment History and will be considered for payment.
Private Insurance and Part C, with consent	IFSP has been updated during regeneration.	DOS after 10/16/19	Private Insurance	Medicaid/Part C	**Providers must wait to receive their EOBs from the third-party payors before submitting claims into BRIDGES**. Approve Service Account Payable (pending at top): Provider to enter Private Insurance TPL **Billed Amount**, TPL **Allowed Amount**, TPL **Paid Amount** and Medicaid/Part C or Part C **Billed Amount**. **The Billed Amount entered needs to be the same amount Billed for TPL**. Click **Approve** and **Save**. Claim will transfer to Service Account Payment History and will be considered for payment.
Private Insurance, Medicaid (FFS), and Part C	IFSP has been updated during regeneration.	DOS after 10/16/19	Private Insurance	Medicaid/Part C	**Providers must wait to receive their EOBs from the third-party payors before submitting claims into BRIDGES**. Approve Service Account Payable (pending at top): Provider to enter Private Insurance TPL **Billed Amount**, TPL **Allowed Amount**, TPL **Paid Amount** and Medicaid/Part C **Billed Amount**. **The Billed Amount entered needs to be the same amount Billed for TPL**. Click **Approve** and **Save**. Claim will transfer to Service Account Payment History and will be considered for payment.
Private Insurance, Medicaid (MCO), and Part C	IFSP has been updated during regeneration.	DOS after 10/01/19	Private Insurance	Medicaid/Part C	DOS 10/01/2019 and after will not generate an Accounts Payable after full integration. Pending A/P's generated prior to full integration with a DOS greater than 10/01, may be requested to be disapproved to retransfer from the pending status.
Medicaid (FFS) and Part C	IFSP has been updated during regeneration.	DOS after 10/16/19	Medicaid/Part C	Blank	Provider to enter Medicaid/Part C **Billed Amount**, and click **Approve** and **Save**. Claim will transfer to Service Account Payment History and will be considered for payment.
Medicaid (MCO) and Part C	IFSP has been updated during regeneration.	DOS After 10/01/19	Medicaid	Part C	Balanced Billing is no longer accepted. DOS 10/01/2019 and after will not generate an Accounts Payable after full integration. Pending A/P's generated prior to full integration with a DOS after 10/01, may be requested to be disapproved to retransfer from the pending status.
Please Note!	*Service Coordination and Special Instruction should never have Payor 1 as Private Insurance, even if family provides consent.*				
	Foreign Language Interpretation and Foreign Language Translation is always Part C or after integration Medicaid/Part C.				
	MCO DOS 10/01/2019 and after will not generate an Accounts Payable for MCO after full integration. Pending A/P's generated prior to full integration with a DOS after 10/01 may be requested to be disapproved.				
	All documentation for any payor sources will need to be available in case of an audit.				