

How to access your remittance advice

1. Access the SC Medicaid Portal: <https://portal.scmedicaid.com>
2. Enter your User Name and Password (should be associated with NPI)

The screenshot shows a web browser window with the address bar containing <https://portal.scmedicaid.com/>. The page header features the South Carolina Medicaid logo and the text "SOUTH CAROLINA Healthy Connections MEDICAID". Below the header, there are input fields for "User Name" and "Password", a "Show Password" checkbox, and a "Log" button. The main content area is titled "SC Medicaid Portal" and includes a "User IP address 10.60.205.9" label. The text on the page reads: "We are happy to announce the availability of the South Carolina Medicaid Web Portal. This system allows you to:" followed by a bulleted list of features: "Update your password," "Download or view payment e-remittance statements online," "Enter and submit claims for Medicaid subscribers," "View the Status of your claims," and "Check on the eligibility of your Medicaid subscribers." Below this, it states: "To access the Portal, please type your user name and password above and press Enter." There is also a section titled "Password Lockout Policy" which says: "After three (3) failed login attempts the ID will be locked for 30 minutes. After the 30 minutes the ID will automatically unlock." At the bottom, contact information for the South Carolina Center is provided: "For support, contact the South Carolina Center Phone: (888) 289-0709 Option 1, Fax: (803) 870-9021, Email: EDIG.OPS-MCAID@BCBSSC.COM".

How to access your remittance advice

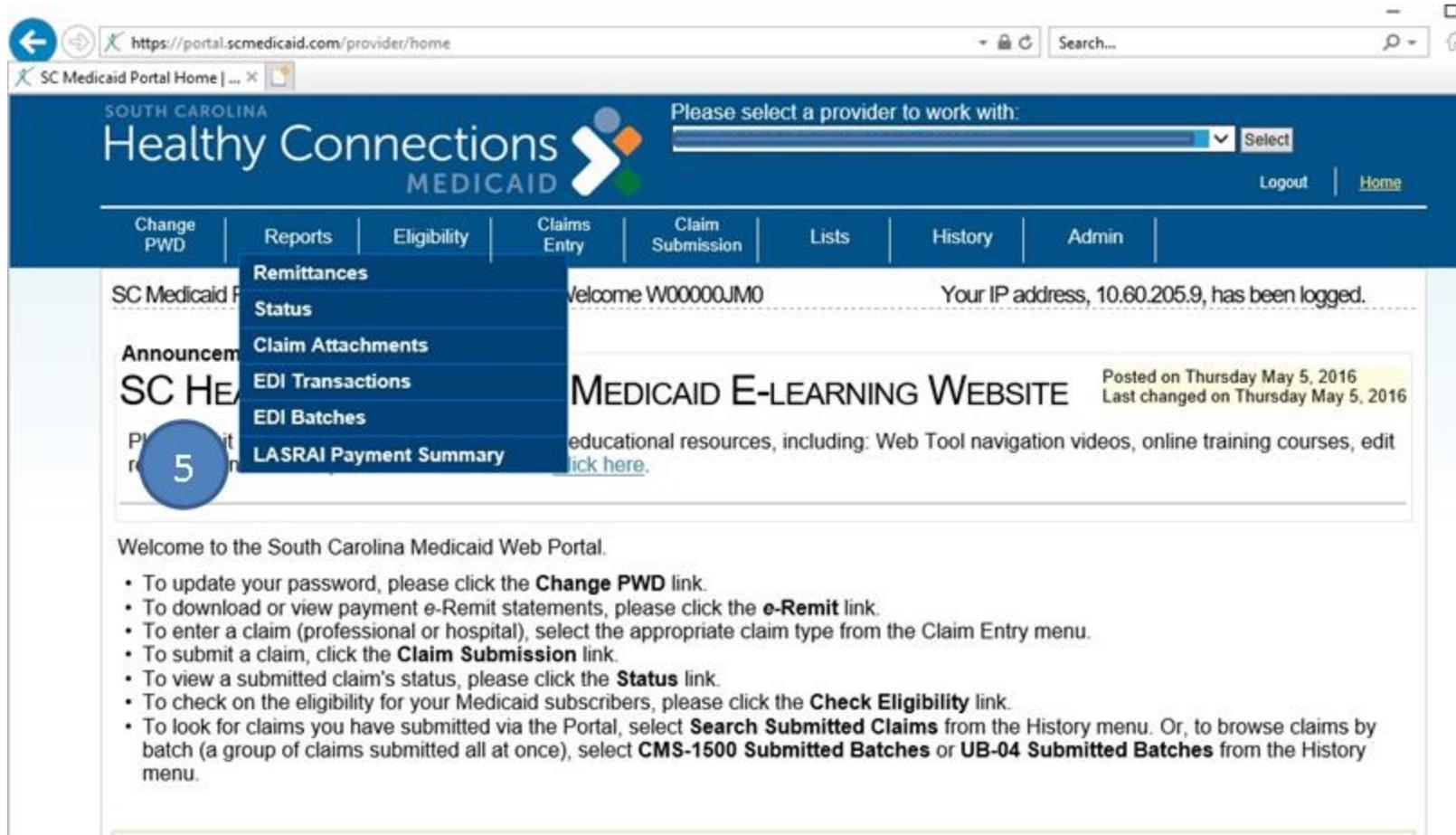
3. Select the NPI or Legacy ID (Atypical Providers) from the drop down list and select.

4. Go to the Reports Tab

The screenshot shows the SC Medicaid Portal Home page. The browser address bar displays <https://portal.scmemoaid.com/provider/home>. The page header includes the "Healthy Connections MEDICAID" logo and a navigation menu with links for "Change PWD", "Reports", "Eligibility", "Claims Entry", "Claim Submission", "Lists", "History", and "Admin". A dropdown menu is open, showing "<Select One>" and a "Select" button. A blue circle with the number "3" is placed over the dropdown menu. Another blue circle with the number "4" is placed over the "Reports" link in the navigation menu. The main content area displays "SC Medicaid Portal Home", "Welcome W00000JM0", and "Your IP address, 10.60.205.9, has been logged." Below this is an "Announcements" section with the title "SC HEALTHY CONNECTIONS MEDICAID E-LEARNING WEBSITE" and a link to "Click here". A "Welcome to the South Carolina Medicaid Web Portal" section follows, containing a list of instructions for users.

How to access your remittance advice

5. Select Remittances



The screenshot shows the South Carolina Medicaid Provider Portal. The browser address bar displays <https://portal.scmemoicaid.com/provider/home>. The page header includes the South Carolina Medicaid logo and a dropdown menu for selecting a provider. A navigation bar contains links for Change PWD, Reports, Eligibility, Claims Entry, Claim Submission, Lists, History, and Admin. A dropdown menu is open under 'Reports', with 'Remittances' highlighted. A blue circle with the number '5' is overlaid on the 'Remittances' link. The page content includes a welcome message for user W00000JM0, a notice about the IP address, and a section for 'MEDICAID E-LEARNING WEBSITE' with a 'click here' link. Below this is a 'Welcome to the South Carolina Medicaid Web Portal' message followed by a list of instructions for using the portal.

5

Remittances

Status

Claim Attachments

EDI Transactions

EDI Batches

LASRAI Payment Summary

Click here.

Welcome to the South Carolina Medicaid Web Portal.

- To update your password, please click the **Change PWD** link.
- To download or view payment e-Remit statements, please click the **e-Remit** link.
- To enter a claim (professional or hospital), select the appropriate claim type from the Claim Entry menu.
- To submit a claim, click the **Claim Submission** link.
- To view a submitted claim's status, please click the **Status** link.
- To check on the eligibility for your Medicaid subscribers, please click the **Check Eligibility** link.
- To look for claims you have submitted via the Portal, select **Search Submitted Claims** from the History menu. Or, to browse claims by batch (a group of claims submitted all at once), select **CMS-1500 Submitted Batches** or **UB-04 Submitted Batches** from the History menu.

Resources for the SCDHHS web tool?

SCDHHS Web Tool: <https://portal.scmedicaid.com/>.

Contact the SCDHHS Provider Support Center at 888-289-0709 or
email at

edig.ops-mcaid@bcbssc.com.

More information can be found at:

<https://www.scdhhs.gov/resource/electronic-data-interchange-edi>.