## **LEIS Meetings**

# Aiken/Orangeburg, Colleton, Richland and York May 2022

## **\*** Family Survey Reminders and Updates

- 6-month IFSP participant codes are no longer entered in the communication log. El agency supervisors receive a list of the participant codes and should be disseminating those to staff.
- Please remember to give families a family survey postcard at EXIT.
   The exit responses we receive are the ones that we report to OSEP.
   In addition, we want to be able to compare responses from the first
   6-month IFSP to exit responses to see if families are gaining a better understanding of the program.
- Spanish version of online survey is now accessible.
- On July 1, 2022 SC's should begin to use the new password on the postcards. The new password is <u>scfamily2</u>. For Spanish survey the password is: <u>familia2</u>.
- If SC's need more surveys, please contact Angela Floyd: Angela.Floyd@scdhhs.gov
- Pdf version of English and Spanish postcards. While you are going to receive these, it is important to remember and stress to staff these are IN ADDITION to HAND DELIVERING the postcards.

#### MCOs

- Please remind staff if a family has an MCO, BabyNet will not provide coverage for services. Meaning, if the MCO does not cover something, BabyNet cannot pick up the cost. There is physically no way for BabyNet to pay for the services the way that our data systems are set up.
- Contact your Regional Coordinator if you need assistance finding a provider for a child in an MCO.

## General Supervision/Local Determinations –

- Compliance data was reviewed for timely data entry. The data is based on Indicator 1 (timely services), Indicator 7 (Timely Initial IFSP's) and Indicator 8C (timely Transition Conferences)
- August 2021 received sample data
- September 2021 distributed reports to PSC agencies, local data clean-up, enter service logs and late reasons
- October 2021 BNSO finalized data clean-up
- November 2021 Issue Findings, Regionals worked on clean-up
- January 2022 requested subsequent data sample (previous November), determine if services eventually occurred and if noncompliance occurred
- May 2022 Local Determinations
  - Determination Scoring Criteria:
    - o Meets Requirements (95-100%) (37-39 pts)
    - Needs Assistance (76-94%) (30-36 pts)
    - Needs Intervention (51-74%) (20-29 pts)
    - Needs Substantial Intervention (at or below 50%) (19 and below)
  - ➤ Richland (Aiken/Orangeburg) 34/39 Needs Assistance
  - Colleton 36/39 Needs Assistance
  - > York 35/39 Needs Assistance

## Daycares

 Remind staff the family training visits should be held wherever the rest of the class is. This means, do not take the child out of the classroom to work one-onone with them. Joyce from DDSN did mention recoupment of funds if the services were not provided in the natural environment.

#### ❖ Telehealth Guidance

- A Telehealth Memo went out on April 29,2022. The memo communicated the telehealth flexibilities that were put in place during the current public health emergency (PHE) would be categorized in three ways:
  - Flexibilities that are being made permanent;
  - > Flexibilities that will be extended for further evaluation for one year after the expiration of the current federal PHE; and
  - > Flexibilities that will expire at the end of the current PHE.

- BabyNet falls under flexibilities that will be extended for further evaluation for one year after the expiration of the current federal PHE. PHE will remain in effect until at least July 15, 2022.
- Telehealth must only be provided for reasons that relate to COVID.
   No scheduling conflicts or issues in location can be used.

#### Late Reasons

- ◆ The Regional Coordinators have been comparing late reasons in BRIDGES. SC/El's have been using incorrect late reasons. If a record is received from SPOE/eligibility offices beyond the 25 days they have, but the family rescheduled the intake, this would be a family reason and not a SPOE staffing reason. CBA's and RBI's should be conducted timely (if the staff has been trained and given permission to begin implementing it) so that the initial IFSP is not late.
  - IFSP LATE REASONS:
    - ➤ Child/Family Guardian Unavailable
    - > Delay in Receiving Provider Report
    - Delay in Receiving Medical Records
    - SPOE Staffing
    - Ongoing Service Coordinator Delay
    - ➤ COVID-19-Family
    - COVID-19-System
- Service Coordination Transfers
  - All families are transferred from SPOE to Ongoing SC with the intention of receiving SC.
    - If family training is identified at initial IFSP meeting (but no it is not available at the time), it should be added to planned services as No Provider Available
    - If you accept a referral, please contact the family ASAP.
    - ➤ Look for service providers and family training providers. If provider can take the case for family training, they have to be able to take the case for SC too.