

July 10, 2023
MB# 23-036

MEDICAID BULLETIN

TO: All Rehabilitative Behavioral Health Services Providers

SUBJECT: Assertive Community Treatment Prior Authorization Webinar and Kick-Off Event

The South Carolina Department of Health and Human Services (SCDHHS) will host two training opportunities related to the addition of Assertive Community Treatment (ACT) services that became effective on July 1, 2023. Information on these services can be found in the [Medicaid bulletin issued June 16, 2023 \(MB# 23-028\)](#).

Prior Authorization Webinar

Prior authorization training will be provided via a live webinar on **July 12, 2023, from 1 p.m.- 3 p.m.** The webinar's objectives are:

- To provide an understanding of the definition, purpose, and staffing required for ACT services;
- To clarify prior and continuing authorization requirements for ACT;
- To give high-level information on how ACT billing will be structured in South Carolina; and,
- To share a high-level comparison of the evidence-based Tool for Measurement of ACT (TMACT) model and the Dartmouth Assertive Community Treatment Scale model of ACT.

Recommended participants include ACT team leaders and managed care organizations. Please use this [link](#) to register for this webinar. For those unable to attend the live webinar, it will be recorded and posted on the agency's [provider trainings webpage](#).

ACT Kick-Off Event for ACT Teams

In-person training will be provided for established ACT teams for the purpose of understanding the TMACT model on **July 31, 2023, from 9:30 a.m-4 p.m.** The training will be conducted in the basement-level training room of the SCDHHS central office in Jefferson Plaza, 1801 Main St.,

Columbia. A one-hour lunch break will be provided. Training participants are responsible for their own lunch.

Lorna Moser, Ph.D., co-author of the TMACT, Associate Professor of Psychiatry and Director of the Institute for Best Practices at the University of North Carolina-Chapel Hill, will provide an overview of the research on ACT, the role and purpose of fidelity reviews and the fidelity review process and fidelity items. Dr. Moser will also share examples of how fidelity review findings help identify a team's strengths and assets, guide continued development and improvement and help identify system-level facilitators and barriers.

Recommended participants include members of current multidisciplinary teams providing ACT-like services who are transitioning to provision of ACT with fidelity as outlined in the [Rehabilitative Behavioral Health Services provider manual](#). Each team member must register individually with this [link](#).

Providers should direct any questions related to behavioralhealth004@scdhhs.gov.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/
Robert M. Kerr