

August 2, 2023
MB# 23-040

MEDICAID BULLETIN

TO: All Providers

SUBJECT: Healthy Connections Medicaid Provider Training Opportunities in August 2023

The South Carolina Department of Health and Human Services (SCDHHS) regularly offers free Healthy Connections Medicaid training to prospective and enrolled Healthy Connections Medicaid providers. Information about upcoming virtual Healthy Connections Medicaid trainings on managed care enrollment offered in partnership with SCDHHS' contracted enrollment broker, Maximus, in August 2023 is listed below.

Maximus Managed Care Enrollment Trainings

The training will inform providers about the Medicaid managed care enrollment process for South Carolina Healthy Connections Medicaid and Healthy Connections Prime. The trainings will also inform providers on how to use the enrollment broker website, scchoices.com and how to support Medicaid members in choosing their provider medical home and health plan.

The training is beneficial for any provider or provider office staff interested in understanding member enrollment, learning tips on how to retain Healthy Connections Medicaid members and finding out more about Healthy Connections Prime. For offices assisting patients with Medicaid applications, this training provides information useful in ensuring patients understand the full application process and next steps after their application is accepted.

Managed care enrollment trainings are available via a webinar or telephone and will take place on the second and fourth Fridays in August 2023. The dates and times the training is offered are:

- August 11, 2023, 2 p.m.
- August 25, 2023, 10 a.m.

To schedule a training, please email providertrainings@maximus.com. If you have questions, please contact Michelle LeMoine at (803) 834-9956 or MichelleWLeMoine@maximus.com.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/

Robert M. Kerr