

Oct. 4, 2024  
MB# 24-058

## MEDICAID BULLETIN

**TO: Rural Health Clinic Providers**

**SUBJECT: Consolidated Rural Health Clinic Services Provider Manual Training Rescheduled**

The South Carolina Department of Health and Human Services (SCDHHS) scheduled two live webinars to review the updates to the consolidated [Rural Health Clinic \(RHC\) Services Provider Manual](#). The updated manual, which was announced via [Medicaid bulletin MB # 24-48](#), combines policies for covered services, utilization management and billing procedures for RHC providers that were previously located in the [Physicians Services and RHC Behavioral Health Services provider manuals](#).

Due to the state of emergency caused by Hurricane Helene, the webinar scheduled for Sept. 27, 2024, has been rescheduled for Oct. 11, 2024.

Providers can register for the rescheduled RHC Services Provider Manual training webinar below.

**Friday, Oct. 11, 2024, from 11 a.m. – 12 p.m.**

**Webinar password:** dhhs

**Registrations link for attendees:**

<https://scdhhs.webex.com/weblink/register/rbd11d3c147092bd62332764628ab3438>

The webinar will cover existing policies and the following new policies within the consolidated manual.

- Updates to billing guidance as it relates to claims filing with appropriate place of service indicator and procedure codes for each encounter.
  - RHC providers have until Jan. 1, 2025, to comply with the billing requirements of the consolidated manual by including the appropriate place of service indicator and the procedure codes rendered during the encounter.

South Carolina's Medicaid managed care organizations (MCOs) are responsible for the authorizations, coverage and reimbursement related to the services described in this bulletin for Healthy Connections Medicaid members who are enrolled in an MCO.



Providers should direct questions related to this bulletin to the Provider Service Center (PSC). PSC representatives can be reached at (888) 289-0709 from 7:30 a.m.-5 p.m. Monday-Thursday and 8:30 a.m.-5 p.m. Friday. Providers can also submit an online inquiry at: <https://www.scdhhs.gov/providers/contact-provider-representative>.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/  
Robert M. Kerr