

BRIDGES Provider Update Aug. 31, 2020 – 079 Edit and Therapy Assistant, Fellow, and Intern Designations

The South Carolina Department of Health and Human Services (SCDHHS) and the BabyNet State Office have received provider feedback regarding the integration of the BabyNet and Healthy Connections Medicaid programs, and their respective systems: the BabyNet Reporting & Intervention Data Gathering Electronic System (BRIDGES) and Medicaid Management Information System (MMIS). In response to this feedback, and to ensure a smoother customer experience, two updates have been deployed in BRIDGES. The changes in BRIDGES outlined below will improve provider enrollment and assist with future deployments.

Therapy Assistant, Fellow, and Intern Designations in BRIDGES

The *Edit/Find User* screen in BRIDGES has been updated to include a new field used to designate a provider as a therapy assistant, fellow or intern. Those with *Agency Administrator* accounts (usually supervisors, owners, or billing personnel) may make this designation in the new field on the *Edit/Find User* screen. Please take a few moments and make these designations for all staff who fall into this category for your organization. This designation will greatly improve our ability to troubleshoot payment issues in the future.

Please remember that therapy assistants, fellows and interns **cannot** enroll in the integrated BRIDGES and MMIS with their own individual National Provider Identifier (NPI) and that they **must** be enrolled in BRIDGES under an active supervisor's NPI. If their NPI is incorrect in BRIDGES, please contact BabyNetOutreach@scdhhs.gov.

Please see the attached guidance document on how to designate a user as an assistant, fellow, or intern.

Prior Authorization for Additional Units (079 Edits)

A new field has been added to the *Service Log* screen in BRIDGES for Prior Authorizations (PA). PA functionality is currently being developed and will be deployed in the future. To prepare for the deployment of PA functionality in BRIDGES, providers may enter PA numbers received from KEPRO into the *PA Auth* field in BRIDGES for service logs with dates of service 7/1/2019 through 6/30/2020. However, providers should expect claims receiving the 079 Edit - PRIVATE REHAB UNITS EXCEEDED to adjudicate after the future PA deployment. Providers may also choose to wait until the PA deployment to enter in this information. BabyNet State Office staff will provide additional information about the PA deployment and new documentation requirements in a future communication.

At this time, if a provider chooses to enter a PA number for existing and previous service logs in preparation for the PA deployment, they must click the *Edit* button on the existing service log in order to add (or edit) the PA number and then save the service log.

Please see the below example that illustrates where the *PA Auth* field and edit buttons are located.

Days	Service Log ID	IFSP	Service Name	Provider	Service Date & Time	Actual Setting	Service Note	Correction/Adden
Edit	1321817	SIX MONTH REVIEW-04/08/2020	97110 - Physical Therapy Services (15 min. exercises)	Susie Que - Therapy, LLC	08/20/2020 10:00 - 11:00	Home	Physical Therapy Test Note	

*Service		Provider		Planned Period		Planned Setting	Frequency	Length (hours, or miles)		
97110 - Physical Therapy Services (15 min. exercise)		Susie Que - Therapy, LLC		04/08/2020 - 10/07/2020		Home	1/Week	1		
*Actual or Missed Service Date	*Service Delivery Status	*Start Time	*End Time	*Actual Setting	CPT Code	* ICD Code	TCM Category	*Service Note/Description of Intervention (3980 chars left)	Correction/Addendum	PA Auth
08/20/2020	<input checked="" type="radio"/> Service Delivered <input type="radio"/> Non-Billable Activity <input type="radio"/> Absence Due to Family <input type="radio"/> Absence Due to Provider <input type="radio"/> Family No Show	10:00 *HH:MM	11:00 HH:MM	Home	97110 (CPT code) GP (Code modifier)	F89 List	Select...	Physical Therapy Test Note		1234567

[Save](#)

Please do not hesitate to contact BabyNetOutreach@scdhhs.gov if you have any questions about the information provided in this email.

Thank you for your continued support of BabyNet and the Healthy Connections Medicaid program.