

Healthy Connections Medicaid Single Preferred Drug List Continuity of Care Info Sheet

The South Carolina Department of Health and Human Services (SCDHHS) is moving to a single preferred drug list for all Healthy Connections Medicaid members starting on July 1, 2024.

What is a Preferred Drug List, or PDL?

A PDL is a list of outpatient drugs and pharmacy products that recommends health care providers prescribe one product over another. Doctors and pharmacists check the PDL to see the drugs Medicaid covers. This helps make sure the drugs members use are safe and effective. Currently, SCDHHS and each of South Carolina's five managed care plans have their own PDL.

How will this impact Medicaid Members?

On July 1, 2024, SCDHHS will move to one PDL for all Medicaid members. This will mean all Medicaid members will use the same PDL. It may also mean Medicaid members who are taking a drug that is not on the single PDL will need to switch to a drug on the PDL.

This change will not impact Medicaid members if they are not enrolled with a managed care plan. Medicaid members who are not enrolled in a managed care plan can contact Healthy Connections at (888) 549-0820 if they have any questions about this change. Members who will be impacted by this change will receive a letter from their plan.

Continuity of Care

SCDHHS has worked with its managed care plans to create a continuity of care period. This will allow members to continue to use their current drugs while the state moves to a single PDL. Medicaid members who have a prescription dated on or before June 30, 2024, can continue to access their prescribed drugs for up to six months or through Dec. 31, 2024, regardless of whether it is included on the single PDL.

This will give Medicaid members time to work with their health care providers to figure out their best course of treatment. Members will receive more info from their managed care plan about their choices and how to work with their health care provider.

If a member is taking a medicine that will not be on the single PDL but is considered medically necessary, that member can request a prior authorization that can help them stay on that medicine. An appeals process is also available if prior authorization is not

approved. You will get a letter from your plan with more info. You can also read about it in your member handbook.

Where You Can Go If You Have Questions

SCDHHS is working with its Medicaid members, health care providers and managed care plans to support everyone during this transition. Members or providers who have questions or concerns should contact their plan. South Carolina's Medicaid managed care organizations are:

- Absolute Total Care
 - Members call: (866) 433-6041
 - Providers call: (866) 433-6041
- First Choice by Select Health of South Carolina
 - Members call: (888) 276-2020
 - Providers call: (800) 575-0418
- Healthy Blue by Blue Choice of SC
 - Members call: (866) 781-5094
 - Providers call: (866) 757-8286
- Humana Healthy Horizons in South Carolina
 - Members call: (866) 432-0001
 - Providers call: (866) 432-0001
- Molina Healthcare of SC
 - Members call: (855) 882-3901
 - Providers call: (855) 237-6178