

How to Submit Documents Online

The South Carolina Department of Health and Human Services (SCDHHS) Document Upload tool is an online resource to help you provide requested info, report a change in income, return an annual review or submit other documents. SCDHHS will use the info you give to match your uploaded documents with your Medicaid case or application, if you have one. We will also use contact info you provide to reach out to you if we have any questions about the documents.

You can submit your documents in four easy steps:

STEP ONE

Visit apply.scdhhs.gov and select "Document Upload tool."

	Healthy Connections QuickTools	
	Did you know you can submit documents and contact info updates online, without creating an account?	
<	Click the links below to update contact info through the Change of Address tool or upload documents through the Document Upload tool.	>
	Change of Address tool	
(Document Upload tool	

STEP TWO

Enter your contact info. Questions marked with a red asterisk (*) are required. When you have entered your info, click the "Next" button.

Are you uploading documents for your household or on behalf on someone else?						
⊖ Self ⊙ Someone Else						
If you are uploading documents on behalf of someone else, we need to know a little more about you. Please enter your information here.						
First name *						
Last name *						
What is your relationship to the person/household for whom documents are being uploaded? *						
Email address						
Phone number 9999999999						
Organization						
Next »						

STEP THREE

Enter info to help us find your Medicaid case or pending application. Click the "Next" button.

Social Security Number (SSN)	999999999
Medicaid Identification Number (MID)	9999999999
First name *	-
Last name *	
Date of Birth *	mm/dd/yyyy
Phone Number *	9999999999
Required CAPTCHA Enter the characters exactly as they appear	ngl9c9q (Prev Exit Next

STEP FOUR

To upload your document, choose the type of document you are providing (if you are unsure, select "Other Document") and click the "Open" button. Find and select the file on your computer. Click "Upload." You will receive a confirmation number once your upload is complete. This will let you know your documents were received. You may upload up to five documents. If you have additional documents, you will need to complete steps one through four again for the extra files. Each document must be less than 5 MB.

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<image/>	Documents must be in one of the following formats • DMP • OF • JPECUPG • PDF • PDF • TFF/TF	1.		
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