

Healthy Connections VISUAL GUIDE

▶ Online Enrollment Application



Contents

Qı	uick Start Overview	1
St	art an Application	2
	Individual Information3	
	Reference ID5	
VI	ore information about your business	
	Provider Type & Specialty6	
	Provider Type and Specialty/Sub Specialty6	
	Location Information6	
	Primary Practice Location6	
	Contact Person7	
	Hours of Operation8	
	After-Hours Coverage8	
	Correspondence Address Information9	
	Services11	
	Licenses, Certifications & Accreditation12	
	License Details12	
	Certification13	
	Taxonomy & Relationships14	
	Taxonomy Code14	
	Managing Relationships15	
	Ownership, Associations & Affiliations16	
	Ownership & Associations16	
	Affiliation Information17	
	Sanctions, Trading Partners, W-9 & EFT18	
	Sanctions18	
	Trading Partner Agreement18	
	W-9 Information20	
	Electronic Funds Transfer (EFT) Authorization Agreement21	
	Terms & Conditions/Review & Submit23	
	Terms and Conditions23	
	Review and Submit24	
)1	her Enrollment Types	25
	Continue a Previous Enrollment25	
	Add a Location	
	David de tien	

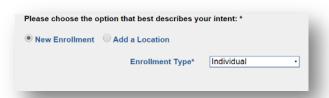
Quick Start Overview

Follow these steps to enroll in South Carolina Medicaid via the online enrollment process.

 Access the online enrollment application at provider.scdhhs.gov



2. Enter some preliminary basic information.



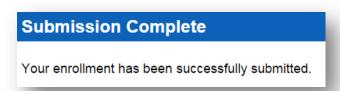
3. Obtain a Reference ID #.



4. Complete more information about your business.



5. Review and submit your application.



Start an Application

Go to provider.scdhhs.gov and select Online Enrollment Application.

Click Begin a New Enrollment to get started.

Provider Enrollment

Individuals, Organizations, Atypical Individuals, Atypical Organizations, Ordering/Referring providers as well as currently enrolled providers adding a new location can enroll into the system. A unique Reference ID is assigned to each application. Emails containing the Reference ID will be sent to both the authorized individual completing the application and the provider. The Reference ID is required to retrieve a saved application and to correct or update enrollment information after the application is approved. If the application is not completed and submitted at the time the Reference ID is issued, the provider has thirty (30) calendar days from the issuance date of the Reference ID in which to log back into the online application and complete the submission or the record will be deleted from the system.

Who Can Enroll

Individual Provider

-- An individual provider is a person enrolled directly who provides health services to health care members. An individual may bill independently for services or may have an affiliation with an organization. Individuals enrolling in SCDHHS Medicaid program are required to submit their Social Security Number (SSN) and National Provider Identifier (NPI).

Individual/Sole Proprietor

-- An Individual/Sole proprietor is a person enrolled directly who provides health services to health care members. An individual may bill independently for services or may have an affiliation with an organization. An individual/Sole proprietor enrolling in SCDHHS Medicaid program is required to submit their Social Security Number (SSN) and National Provider Identifier (NPI)

For SCDHHS individual Medicaid enrollment, type of ownership defaults to Individual/Sole Proprietor when an EIN is submitted on the application. As a sole proprietor, you would need to obtain an identification number if either of the following apply; (1) pay wages to one or more employees, or (2) you file pension or excise tax returns. If these conditions do not apply, your SSN is your taxpayer identification number.

Ordering/Referring Providers

- All providers of health care services may be ordering/referring providers but not all ordering/referring providers are billing providers. In an effort to capture all providers who order services and/or refer Medicaid beneficiaries for services and who do not submit claims to SCDHHS for payment, ordering/referring providers are required to enroll. All ordering/referring providers are required to have an NPI and that NPI must be submitted on the claims as the ordering/referring provider. All claims will be subject to denial if the ordering/referring NPI is not on the claim and/or the ordering/referring provider is not enrolled in SCDHHS Medicaid program. Examples of ordering/referring providers are Physicians, a Licensed Nurse Practitioners, and Certified Midwives.

Organization

-- Any entity, agency, facility or institution that provides health services to health care members. An organization may bill independently for services performed or may be an affiliation of individual providers. Organizations enrolling in SCDHHS Medicaid program are required to submit their Employer identification Number (EIN) and NPI.

Atypical Providers

-- CMS defines atypical providers as "providers that do not provide health care, as defined under HIPAA in Federal regulations at 45 CFR section 160.103." Providers who perform home and vehicle modifications, respite services, and attendants working in Community Long Term Care (CLTC) facilities are examples of atypical providers reimbursed by the Medicaid program. Even if these atypical providers submit HIPAA transactions, they still do not meet the HIPAA definition of health care and therefore cannot receive an NPI.

Atypical Individua

-- An Atypical Individual provider is a person enrolled directly who provides non-health related services to health care members. An atypical individual may bill independently for services or may have an affiliation with an organization. Individuals enrolling in SCDHHS Medicaid program are required to submit their Social Security Number (SSN). The provider may or may not be eligible for an NPI and NPI is not required.

Atypical Organization

-- An Atypical Organization provider is a facility, agency, entity, institution, clinic or group of providers enrolled directly who provide non-health related services to health care members.

An atypical organization may bill independently for services or may have an affiliation with an individual. Organizations enrolling in SCDHHS Medicaid program are required to submit their Employer Identification Number (EIN). The provider may or may not be eligible for an NPI and NPI is not required.

Add a Location

Organizations (facilities, agencies, groups, etc.) enrolled with a unique combination of an Employer
existing enrollment. The location being added must operate under the same EIN/NPI as the previously
application fee. When the EIN/NPI combination is not the same as a previously enrolled location, provi

Begin a New Enrollment

Change Request

-- Providers successfully enrolling as a SC Medicaid provider through the web application are able to s Providers will not be able to make changes to submitted enrollment applications until after the application is approx

such has been received by the provide

Revalidation Request

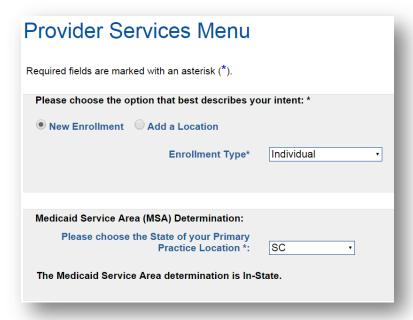
Begin a New Enrollment

Continue an Existing Enrollment

Enrollment Revalidation

Change Request

Choose Enrollment Type Choose New Enrollment.

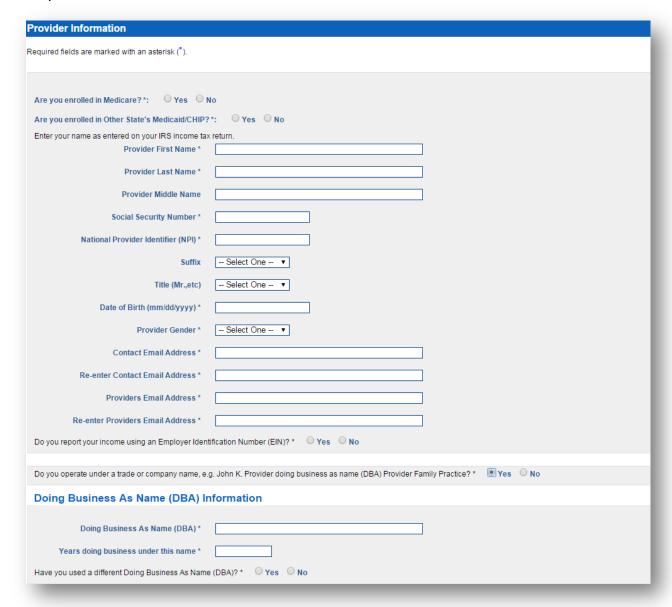


Individual Information

Select Provider Information.

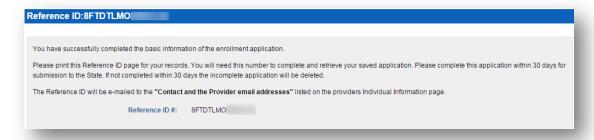


Enter your Personal Information.



Reference ID

Receive a Reference ID, useful to retrieve your saved application for the next 30 days.



More information about your business

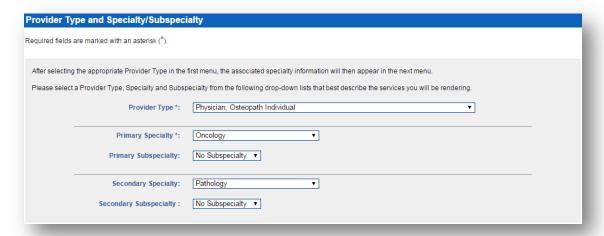
Complete each section of the application.



Provider Type & Specialty

Provider Type and Specialty/Sub Specialty

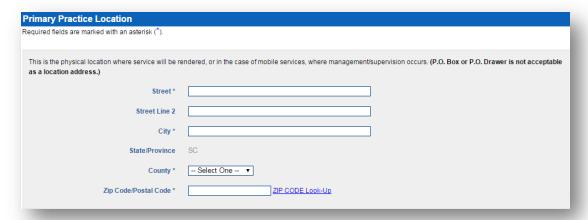
Select your provider type and specialty.



Location Information

Primary Practice Location

Provide your primary practice location.



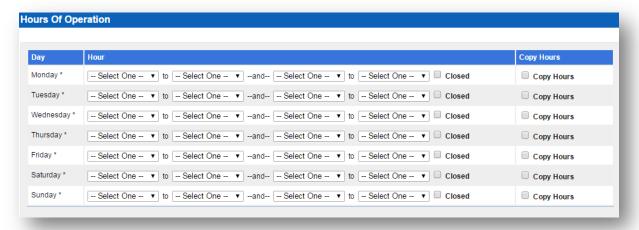
Contact Person

Provide a contact person.

Provider Contact Person	
Individual authorized to receive information or make	business decisions on behalf of the applying provider.
Provider Contact First Name *	
Provider Contact Last Name *	
Provider Contact Middle Name	
Suffix	Select One ▼
Telephone Number *	Telephone Number Extension
Other Telephone N umber	Other Telephone Number Extension
Fax Number	
Email Address *	
Re-enter Email Address *	
Does the contact person have a managing relations • Yes O No	hip to the applicant? If yes, this person will be included in the Managing Relationship section of this application.*
Social Security Number *	
Date of Birth (mm/dd/yyyy) *	
Business Relationship to Enrolling Provider *	Select One ▼
Familial Relationship to Enrolling Provider *	Select One ▼

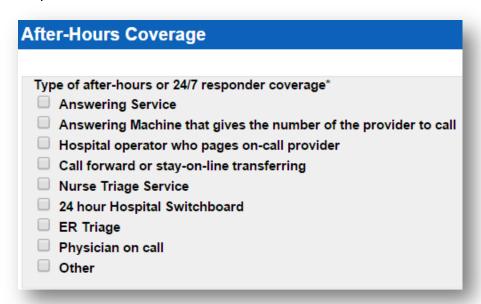
Hours of Operation

Enter your hours of operation.



After-Hours Coverage

Enter your after-hours information.



Correspondence Address Information

Enter your correspondence information.

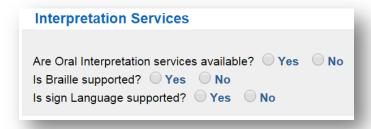
Correspondence Address Information	
Accounting Correspondence/Pay	To Address Information
This is the address where all paper and accounting co	prrespondence is to be mailed and the email address where electronic correspondence will be sent.
Required fields are marked with an asterisk (*).	
Check this box if the correspondence person is the Check this box if the correspondence address is	he same as the Authorized Individual entered earlier. the same as the physical address entered earlier.
Organization/Business Name	
First Name *	
Last Name *	
Middle Name	
Suffix	Select One v
Office Phone #*	Ext
Fax Number	
Corresponding email address *	
Re-enter corresponding email address *	
Street *	
Street Line 2	
City *	
State/Province *	Select One 🔻
Zip Code/Postal Code *	ZIP CODE Look-Up

Enter your contact person.

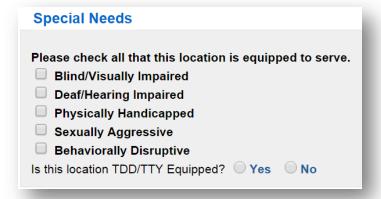
Provider Contact Person	
Check this box if the correspondence contact is t	
· ·	dress is the same as the physical address entered earlier.
First Name *	
Last Name *	
Middle Name	
Suffix	Select One ▼
Office Phone #*	Ext
Fax Number	
Corresponding email address *	
Re-enter corresponding email address *	
Street *	
Street Line 2	
City *	
State/Province *	Select One ▼
Zip Code/Postal Code *	ZIP CODE Look-Up
Does the contact person have a managing relationship Yes No	o to the applicant? If yes, this person will be included in the Managing Relationship section of this application.*
Social Security Number *	
Date of Birth (mm/dd/yyyy) *	
Business Relationship to Enrolling Provider *	Select One v
Familial Relationship to Enrolling Provider *	Select One ▼

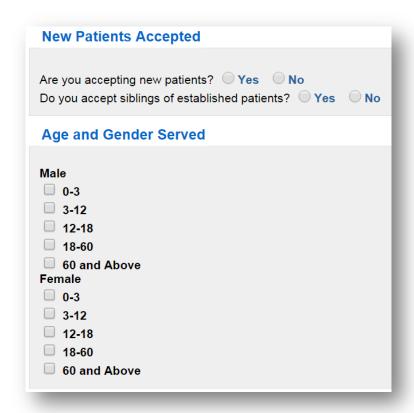
Services

Explain which services apply to you.





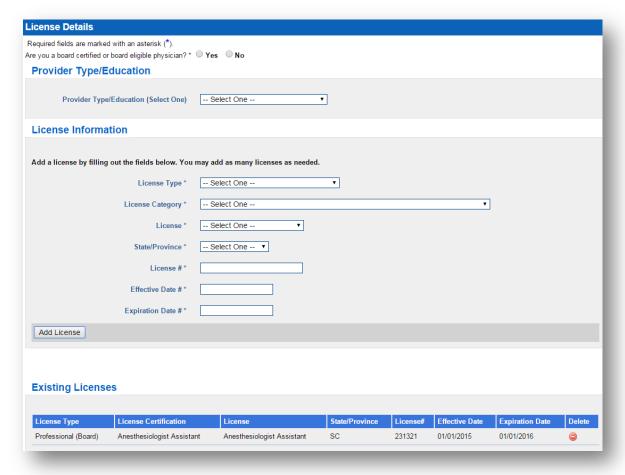




Licenses, Certifications & Accreditation

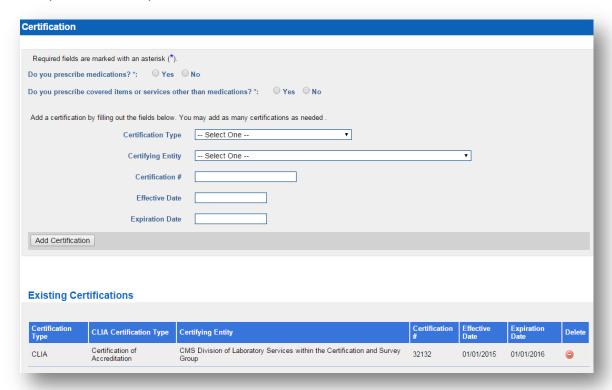
License Details

Add any licenses you have.



Certification

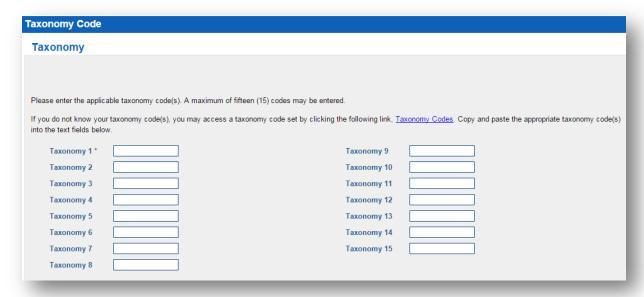
Add any certifications you have.



Taxonomy & Relationships

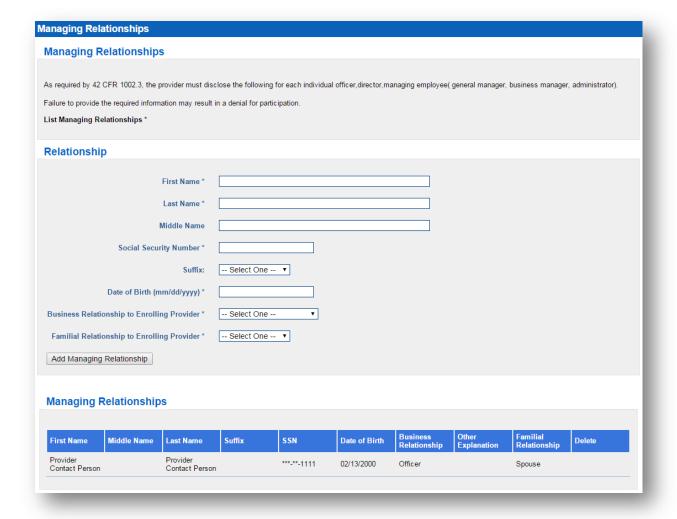
Taxonomy Code

List any taxonomy codes that apply to you.



Managing Relationships

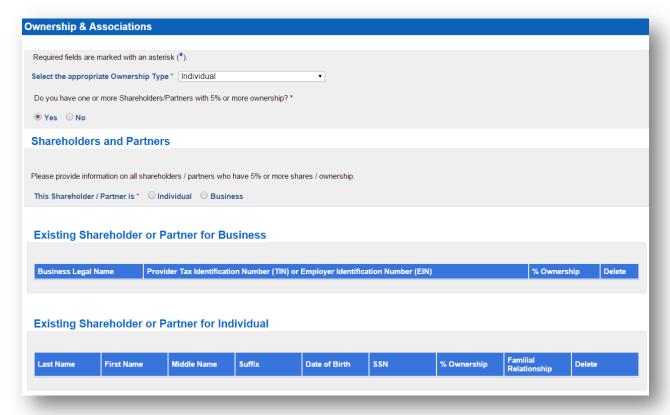
Disclose any managing relationships



Ownership, Associations & Affiliations

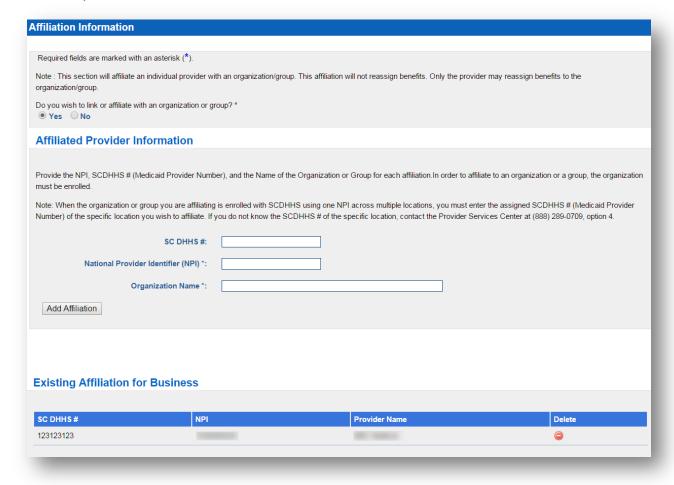
Ownership & Associations

Disclose any ownership and association information.



Affiliation Information

Disclose any affiliation information.



Sanctions, Trading Partners, W-9 & EFT

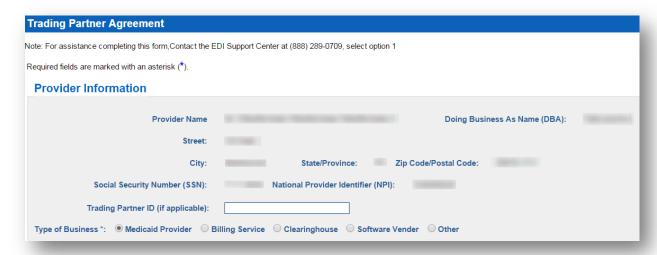
Sanctions

Disclose any exclusions or sanctions you may be subject to.



Trading Partner Agreement

Enter your trading partnership information.

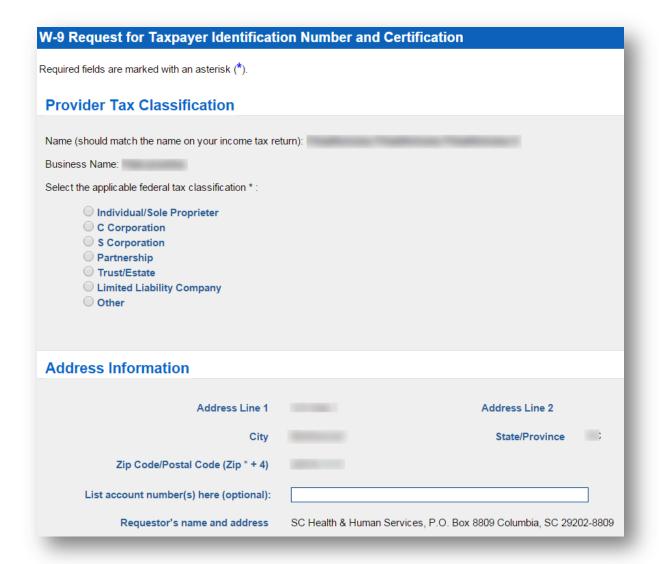


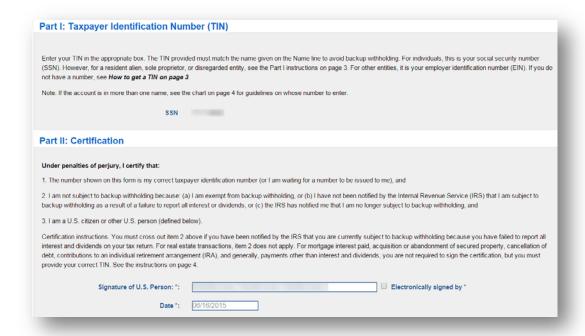
Provider Contact Information	
Provider Contact First Name *:	
Provider Contact Last Name *:	
Provider Contact Middle Name:	
Provider Contact Suffix	Select One •
Telephone Number *:	Telephone Number Extension:
Alternate Telephone Number:	Alternate Telephone Number Extension:
Email Address *:	
Re-enter Email Address *:	
Fax Number:	
Preference Aggregation of Remittance Data (e.g., A Provider Tax Identification Number (TIN)	Account Number Linkage to Provider Identifier) *: lational Provider Identifier (NPI) Social Security Number (SSN)

Claims Submission/Retrieval Information
Are you using a clearinghouse, billing agent, or vendor to submit your claims? *: Yes No
South Carolina Medicaid Web-Based Claims Submission Tool
Select One *: O Requesting Access O No Access Needed O Link To Existing IDs
Note: Approved providers are able to access their remittance advices online via the South Carolina Medicaid Web Tool.
TPA Authorization Agreement
I have read, understand and agree with the conditions set forth in the South Carolina Trading Partner Agreement for Electronic Claims and Related transactions.
Electronic Signature of Person Submitting Enrollment: Submission Date: 06/16/2015

W-9 Information

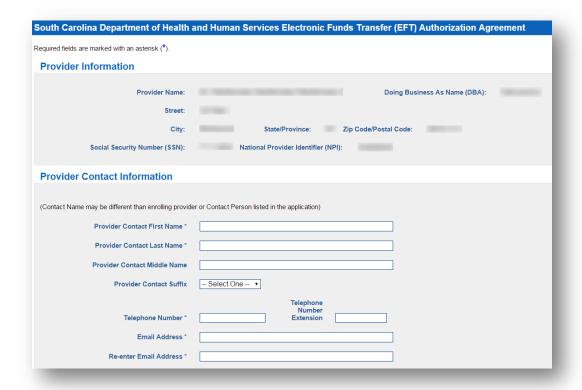
Enter your W-9 information.





Electronic Funds Transfer (EFT) Authorization Agreement

Enter your EFT information.



Financial Institution Information	
Financial Institution Name *	
Street *	
Street Line 2	
City *	
State/Province *	Select One ▼
Zip Code/Postal Code *	
Financial Institution Routing Number *	
Type of Account at Financial Institution *: O C Providers Account Number with Financial Institution *	checking Savings
Account Number Linkage to Provider Identifier *:	Provider Tax Identification Number (TIN) National Provider Identifier (NPI) Social Security Number (SSN)
National Provider Identifier (NPI) *	
Note: When changes to the information populated in echanges in the Preference Aggregation of Remittance	either the NPI or TIN/EIN fields in this section are needed, please return to the TPA page of this application and make the necessary Advice
Reason for Submission	
New Enrollment *	
	Human Services to initiate credit entries and to initiate, if necessary, debit entries for any credit entries in error to my account ove, to credit and/or debit the same to such account. These credit entries will pertain only to the Department of Health and Human services rendered by the provider.
	he above named payee are done with the understanding that payment will be from federal and/or state funds and that any false a material fact, may be prosecuted under applicable federal or state laws
I (we) certify that the information shown is correct. I (w 8809, Columbia, SC 29202-8809 prior to revoking or re	ve) agree to provide thirty (30) days written notice to the SC Department of Health and Human Services Medicaid Provider P.O. Box evising this authorization.

EFT Authorization Agreement	
All EFT requests are subject to a fifteen (15) day p deposits are made.	re-certification period in which all accounts are verified by the qualifying financial institution before any Medicaid direct
☐ I have read, understand, and agree with the cond	tions set forth in the SCDHHS Electronic Funds Transfer (EFT) Authorization Agreement and all related transactions.
Electronic Signature of Person Submitting Enrollment:	Submission Date *: 06/16/2015
	us of your EFT enrollment, please contact the Provider Service Center at 1-888-289-0709. Please refer to the Electronic Funds ual found on the SCDHHS Provider web page for instructions on how to complete updates to your EFT information.
Number. This trace number will automatically be included	y to link their EFT payment transaction with their electronic remittance advice (ERA) via a matching EFT Reassociation Trace led in your SCDHHS electronic remittance advice. In order for this matching reassociation trace number to appear in your EFT and request the addition of this information. Any questions regarding this matching reassociation trace number and your ERA can be 0709.

Terms & Conditions/Review & Submit

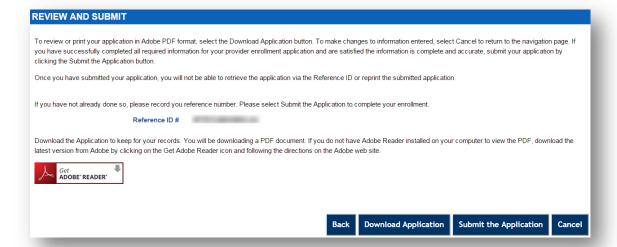
Terms and Conditions

Agree to the terms and conditions.

e of this agree e provided to I 1975 and any	Participation and Payment When your enrollment requires the e I certify that I have read the conc information I have furnished is true, any material fact that would constitut that I will obtain authorization from e for processing Medicaid claims.	execution of a contract, SCDHH: ditions of participation and payn accurate, complete, and current te a false, fictitious or frauduler	nent and that I und		ollment approval.	
	I certify that I have read the condinformation I have furnished is true, any material fact that would constituthat I will obtain authorization from e	litions of participation and payn accurate, complete, and current te a false, fictitious or frauduler	nent and that I und		ollment approval.	
	information I have furnished is true, any material fact that would constitu that I will obtain authorization from e	accurate, complete, and current te a false, fictitious or frauduler	as of the date of the	erstand and		
				nis attestati esentation	ion. I have not here and that I will repo	in know ort any c
	Furthermore, by checking this box, I screening based on risk of fraud, wa		-		gerprinting when re	equired
	Date: 06/16/2015					
	Participation and Payment	Agreement Electronic	Signature			
				l Payment /	Agreement include	d with t
	Electronically Signed By:			Date:	06/16/2015	
rading Parti	er Ho electronic transfer of protein er Agreement Attestal iderstand, and agree with the greement Electronic Signature	tion conditions set forth in the				for Ele
rading Parti I have read, u rading Partner A	er Agreement Attesta	tion conditions set forth in the	e SCDHHS Trac	ling Parti	ner Agreement	
rading Parti I have read, u rading Partner A	der Agreement Attestand, and agree with the greement Electronic Signature that by checking the electronic South Carolina Department of	tion conditions set forth in the signature box of this Tra	e SCDHHS Trac	ling Part	ner Agreement	
Trading Parti I have read, u rading Partner A I understand ontract with the	der Agreement Attestand, and agree with the greement Electronic Signature that by checking the electronic South Carolina Department of	tion conditions set forth in the signature box of this Tra	e SCDHHS Trac	ling Part	ner Agreement t, included with	
Tading Parti I have read, u rading Partner A I understand contract with the lectronically Sig	der Agreement Attestand, and agree with the greement Electronic Signature that by checking the electronic South Carolina Department of leed By	tion conditions set forth in the signature box of this Tra Health and Human Service	e SCDHHS Trac ding Partner A	ling Part	ner Agreement t, included with	
Tading Parti I have read, u rading Partner A I understand contract with the lectronically Sig	der Agreement Attestand, and agree with the greement Electronic Signature that by checking the electronic South Carolina Department of	tion conditions set forth in the signature box of this Tra Health and Human Service	e SCDHHS Trac ding Partner A	ling Part	ner Agreement t, included with	
I have read, u rading Partner A I understand to ontract with the electronically Sigen Tollme and that by	der Agreement Attestand, and agree with the greement Electronic Signature that by checking the electronic South Carolina Department of leed By	tion conditions set forth in the e c signature box of this Tra Health and Human Service Electronic Sig	e SCDHHS Traceding Partner Appears. nature on the Term	greement Date:	ner Agreement t, included with 06/16/2015	
1	rading Partr	Participation and Payment I understand that by checking the signed contract with South Carolina Electronically Signed By: Trading Partner Agreement For Electronically	Participation and Payment Agreement Electronic and I understand that by checking the electronic signature box of the signed contract with South Carolina Department of Health and Humber Electronically Signed By:	Participation and Payment Agreement Electronic Signature I understand that by checking the electronic signature box of this Participation and signed contract with South Carolina Department of Health and Human Services. Electronically Signed By: Trading Partner Agreement For Electronic Claims And Related 1	Participation and Payment Agreement Electronic Signature I understand that by checking the electronic signature box of this Participation and Payment signed contract with South Carolina Department of Health and Human Services. Electronically Signed By: Date: Trading Partner Agreement For Electronic Claims And Related Transa	Participation and Payment Agreement Electronic Signature I understand that by checking the electronic signature box of this Participation and Payment Agreement include signed contract with South Carolina Department of Health and Human Services.

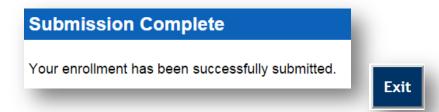
Review and Submit

Review your application, and then click Submit the Application.



Submission Complete

Click Exit once your enrollment has been successfully submitted.



Other Enrollment Types

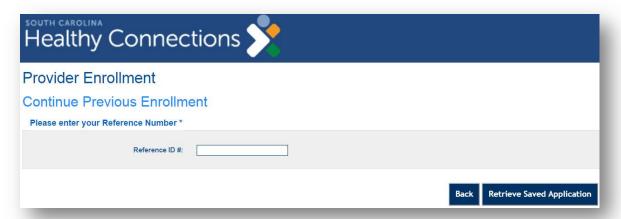
This addendum builds on the enrollment procedures shown above.

Continue a Previous Enrollment

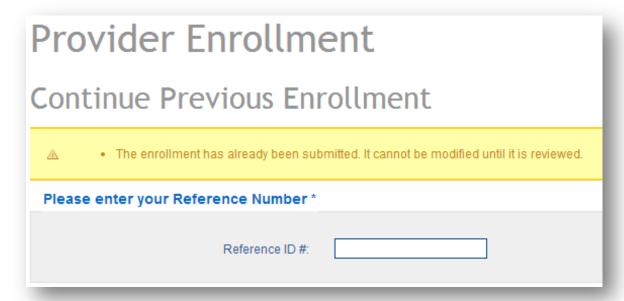
Click Continue an Existing Enrollment.



Enter you Reference ID # and select Retrieve Application.



Note: You will not be able to retrieve an application that has already been submitted.



Add a Location

Click Begin a New Enrollment.

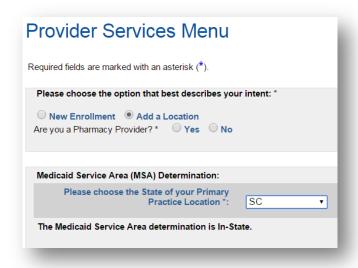
Begin a New Enrollment

Continue an Existing Enrollment

Enrollment Revalidation

Change Request

Select Add a Location, complete the required information, and receive your Reference ID #.







Organization Details	
Please enter Provider Name - as shown on income tax	x return.
Provider Name *	
Provider Tax Identification Number (TIN) or Employer Identification Number (EIN) *	
National Provider Identifier (NPI) *	
Month of Fiscal Year End*	Select One v
Contact Email Address *	
Re-enter Contact Email Address *	
Do you operate under a trade or company name, e.g.	Acme Healthcare Services doing business as name (DBA) Community Family Practices?* Yes No
Doing Business As Name (DBA) Ir	nformation
Doing Business As Name (DBA) *	
Years doing business under this name *	
Have you used a different Doing Business As Name (DBA)?* ○ Yes

Reference ID:
You have successfully completed the basic information of the enrollment application.
Please print this Reference ID page for your records. You will need this number to complete and retrieve your saved application. Please complete this application within 30 days for submission to the State. If not completed within 30 days the incomplete application will be deleted.
The Reference ID will be e-mailed to the "Contact email address" listed on the providers Organizational Information page.
Reference ID #:

Revalidation

Click Enrollment Revalidation.

Begin a New Enrollment Continue an Existing Enrollment **Enrollment Revalidation** Change Request

Type in the corresponding information from the revalidation letter you received.

Please complete Enrollment Revalidation Request Required fields are marked with an asterisk (*). Enter your Revalidation Number, Medicaid Legacy ID and NPI if applicable Healthy Connections Revalidation Number *: Medicaid Legacy Id *: Nikki R. Haley GOVERNOR National Provider Identifier (NPI): Christian L. Soura DIRECTOR P.O. Box 8206 > Columbia, SC 29202 www.scdhhs.gov Date: Revalidation# M000000 Medicaid Provider # C00000 NPI# 1000000000 Select Retrieve Current Enrollment Application.

Provider Enrollment-Individual

Retrieve Current Enrollment Application

Then verify your information as you follow the standard enrollment process.

Enrollment Progress