

**Summary of Public Comments and the South Carolina Department of Health and Human Services (SCDHHS)
Response to the
2017 Community Supports (CS) Waiver Renewal
*Date Published: 2/14/17***

Services

A commenter questioned why pest control was not included in the CS Waiver.

SCDHHS Response: Prior to the renewal process, the SCDHHS contracted with an organization to conduct a CS Waiver client satisfaction survey and consulted with SCDDSN. As a result of these, pest control was not requested.

A commenter questioned if participants/families were asked what services were useful and which services weren't.

SCDHHS Response: Aside from the client satisfaction survey, SCDHHS did not receive input for service package changes, and concluded new services were not appropriate at this time. SCDHHS did identify the need to expand provider access for in-home respite, and it is included as part of the renewal proposal.

Rates/Billing/Cost Cap

A commenter questioned why they do not receive full reimbursement as a service provider.

SCDHHS Response: Medicaid enrolled/contracted providers receive full Medicaid reimbursement.

Two commenters questioned why/if providers are able to direct bill with SCDHHS.

SCDHHS Response: A provider must be enrolled/contracted with SCDHHS in order to direct bill with Medicaid.

A commenter indicated the rates were a bit of a concern since there was no administrative contract.

SCDHHS Response: When CMS approves the SCDDSN administrative contract, SCDHHS will evaluate rates for any needed adjustments.

Two commenters asked about the new cost cap amounts.

SCDHHS Response: The proposed CS Waiver cost caps are reflected in the draft waiver document: Year 1: \$14,760, Year 2: \$15,203, Year 3: \$15,659, Year 4: \$16,128 and Year 5: \$16,612.

Miscellaneous

A commenter indicated the wording in CS Waiver is somewhat confusing.

SCDHHS Response: SCDHHS is unable to comment without additional information.

A commenter asked what happens to individuals on the waiting list now who don't have Medicaid.

SCDHHS Response: Waiver participants must have Medicaid to enroll in a home and community-based waiver. Applicants serious about receiving waiver services should already have Medicaid, or be in the process of submitting a Medicaid application. SCDHHS has reviewed the proposed requirement for Medicaid eligibility prior to placement on the CS waiver waiting list and will reconsider implementation at a later time.

A commenter questioned a personal appeal.

SCDHHS Response: The CS Waiver renewal process does not affect an individual's appeal status.

A commenter requested a copy of the PowerPoint presentation.

SCDHHS Response: The presentation will be available on www.scdhhs.gov until March 31, 2017.

A commenter indicated some clients have Medicaid eligibility but it isn't accepted and they receive additional forms to complete.

SCDHHS Response: SCDHHS is unable to comment without additional information.

Two commenters asked how many slots would be added/allocated.

SCDHHS Response: The proposed additional slots are included in the draft waiver document: Year 1: 5800, Year 2: 6380, Year 3: 7020, Year 4: 7720 and Year 5: 8500. The number of allocated slots depends on available funding as determined by the State Legislature.

A commenter questioned the description of how SCDDSN communicates with providers in Appendix H.

SCDHHS Response: In response to this comment, SCDHHS updated Appendix H in the waiver application.