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Attachment 4.40-E Page 1 OMB No.:

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory:\_\_\_\_South Carolina

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Process for Investigations and complaints and Monitoring

The State has in effect the following process for investigating complaints of violations of requirements by nursing facilities and monitors onsite on a regular, as needed basis, a nursing facility's compliance with the requirements of subsection (b), (c), and (d) for the following reasons:

- (i) the facility has been found not to be in compliance with such requirements and is in the process of correcting deficiencies to achieve such compliance;
- (ii) the facility was previously found not to be in compliance with requirements and has corrected deficiencies to achieve such compliance, and verification of continued compliance is indicated; or
- (iii) the State has reason to question the compliance of the facility with such requirements.

At any point in time the state survey agency can initiate the survey process, i.e.

- i) deficiencies cited related to complaints are monitored through follow-up surveys
- ii) the state survey agency can do interim surveys should verification of continued compliance be warranted.
- iii) again interim surveys can be conducted.

TN No. MA 92-11 Supersedes TN No. N/A