

# Meeting Minutes

## Healthy Connections Communities: HCBS Rule Workgroup

<b>Subject</b>	<b>Monthly Meeting</b>	<b>Date/Time</b>	<b>November 2, 2017 /10 AM – 11:00 AM</b>		
<b>Location</b>	DHHS Jefferson Square, J11-B Conference Room				
<b>Connection Info</b>	<b>Phone:</b> Please choose the access number local to you: 803-726-9796      864-908-3279      843-737-7035 <b>Code 299100#</b>				
<b>Attendees</b>					
<b>SCDHHS</b>	<b>Y/N</b>	<b>Lt. Gov. Office on Aging</b>	<b>Y/N</b>	<b>Protection &amp; Advocacy</b>	<b>Y/N</b>
Peter Liggett	N	Dale Watson	N	Gloria Prevost	Y
Kelly Eifert	Y	Tammy Keller	Y	Kathleen Warthen	N
Scott Tanner	Y	<b>Legislature</b>	<b>Y/N</b>		
Michelle Abney	Y	Ryan Burnaugh	N	<b>Family Connection of SC</b>	<b>Y/N</b>
Jennifer Robinson	Y	Angie Willis	N	Amy Holbert	N
Catrena Britton	N	<b>SC Vocational Rehabilitation</b>	<b>Y/N</b>	Shannon Staley	N
Sonia Wright	N	Felicia Johnson	N	Kathryn Padgett	N
David Fiorini	Y	Jacob Chorey	N	<b>Providers</b>	<b>Y/N</b>
George Maky	N			Joy Jay, <i>Mental Health America</i>	N
Cindy Pedersen	N	<b>DMH</b>	<b>Y/N</b>	Anne Connor-Schisler, <i>Aging with Flair</i>	N
Nicole Mitchell Threatt	N	Melba Arthur	Y	Dee Curran, <i>Adult Enrichment Centers</i>	N
Lisa Ragland	N			Lisa Huskey, <i>Adult Enrichment Centers</i>	N
Mark Collins	N	<b>Center for Disabilities Resources</b>	<b>Y/N</b>	Kimberly Keel, <i>Adult Enrichment Centers</i>	Y
Vanessa Busbee	N	David Rotholz	N	Samantha Kriegshauser, <i>Adult Enrichment Centers</i>	N
Tony Matthews	N	Meghan Trowbridge	N	Russell Rhodes, <i>Adult Enrichment Centers</i>	Y
Sherry Everett	N			Lynn Stockman, <i>Newberry Co. Council on Aging</i>	N
LaToya Brown	N	<b>SC Developmental Disabilities Council</b>	<b>Y/N</b>	Barbara Wright, <i>Helping Hands</i>	N
Alexis Martin	N	Valarie Bishop	Y	Brad Beasley, <i>United Cerebral Palsy</i>	N
Terrell McMorris	N	Reyhan Miller	N	Ralph Courtney, <i>Aiken DSN Board/Tri-Development Center</i>	N
Candice Smith-Byrd	N	<b>Able SC</b>	<b>Y/N</b>	Susan John, <i>Horry Co. DSN Board</i>	Y
Ann-Marie Dwyer	N	Kimberly Tissot	N	Judy Johnson, <i>Babcock Center</i>	Y
Laytavia Watson	Y	Jerri Davison	N	Elizabeth Krauss, <i>Georgetown DSN Board</i>	N
Gwynne Goodlett	N	Robbie Kopp	Y	Mary Poole, <i>York DSN Board</i>	N
Janice Baliff	Y			Tyler Rex, <i>Anderson DSN Board</i>	Y
Lara Sheehi	N			Terry Rogers, <i>CHESCO Services</i>	Y
Sheila Chavis	N	<b>AccessAbility</b>	<b>Y/N</b>	Evelyn Turner, <i>Charleston DSN Board</i>	N
Vikki Rumph	N	Julia Martinelli	N	Margie Williamson, <i>The Arc of SC</i>	Y
Jenny Stirling	Y			Diane Wilush, <i>United Cerebral Palsy</i>	N
<b>SCDDSN</b>	<b>Y/N</b>	<b>Walton Options</b>	<b>Y/N</b>		
Beverly Buscemi	N	Tiffany Johnston	N		
Susan Beck	N	Cyndy Milstead-Anzek	N	<b>Beneficiaries/Families</b>	<b>Y/N</b>
Janet Priest	N			Tracie Hayward	N
Dave Goodell	N	<b>Federation of Families</b>	<b>Y/N</b>	Angela Greene	N
Tom Waring	N	Belinda Pearson - Barber	N	Bill Welch	Y
Ben Orner	N			Ebony DeLoach	N
Lynn Lugo	N	<b>AARP</b>	<b>Y/N</b>	Mary Tutterow	N
Ann Dalton	Y	Coretta Bedsole	N		

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Agenda			
No.	Topic	Owner	References/handouts
1.	Welcome	Kelly Eifert	
2.	Workgroup Updates: Waiver Renewals Person-centered planning	Leads	
3.	Settings site visits & next steps ADHC's PCG	Kelly Eifert	
4.	Future meeting format	Kelly Eifert	
5.	General Updates	All	

Key Points Discussed		
No.	Topic	Highlights
1.	Workgroup Updates:	<ul style="list-style-type: none"> <li>• <u>Waiver Updates</u> <ul style="list-style-type: none"> <li>○ ID/RD and CS waiver amendments: Amendments on eliminating the prescription drugs service since it is available through the State Plan; checking a box making DDSN an “organized health care organization”; no policy changes; doing some language clean up. Was presented to the Tribal Council and will be presenting at next MCAC meeting (Nov. 14, 2017)</li> <li>○ HASCI waiver renewal: It is in process; adding “pest control” as a service; also doing some language clean up. Will be presenting at next MCAC meeting (Nov. 14, 2017)</li> <li>○ PCSC – <a href="#">Palmetto Coordinated System of Care</a>: new waiver (not yet implemented); for youth up to age 21 with significant behavioral health needs and have a hospital level of care. Working on building infrastructure, provider enrollment and outreach. Must be fully HCBS compliant to operate and provide services. No definite timeline right now of submission to CMS for approval and operation.</li> </ul> </li> <li>• <u>Person-centered planning workgroup</u>: Met 11/1/2017; divided into 3 sub-committees to continue work:           <ul style="list-style-type: none"> <li>○ Resource/website – maintain/keep current website resources; create specific resources for waiver participants, families, providers</li> <li>○ Training – identify groups to offer training/education/outreach to and identify forums through which to do that</li> <li>○ Quality of life indicators – research and develop quality of life measures for waivers</li> </ul> </li> </ul>

# Meeting Minutes

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2.	Settings site visits & next steps PCG	<ul style="list-style-type: none"><li>• <u>Adult Day Health Care settings:</u><ul style="list-style-type: none"><li>○ 55 site visits completed to date; 26 remaining</li><li>○ Global results of areas of non-compliance seen to date (see attachment in email):<ul style="list-style-type: none"><li>▪ Activity programming and schedule flexibility</li><li>▪ Community-based programming, resources</li><li>▪ Participant engagement in plan of care development; including participant goals on plan of care</li></ul></li></ul></li><li>• <u>PCG Site Visits – DDSN contracted providers:</u><ul style="list-style-type: none"><li>○ PCG completed a total 1122 site visits on non-residential and residential programs</li><li>○ Kelly reviewed a summary of findings from the PCG site visits, separated into residential and non-residential settings (see attachment in email)<ul style="list-style-type: none"><li>▪ Under the “Physical Accessibility” standard for Residential settings, it was noted that assistive technology for people with limited or no verbal communication skills was not used/available. <b>Free Resource:</b> <a href="#">South Carolina Assistive Technology Program</a></li><li>▪ Under “Choice of Setting” standard for Non-residential settings, it was noted that not everyone knew that getting a job was an option. <b>Resource:</b> <a href="#">Supported Employment program at the CDR</a> and their Employment First trainings can aid providers with job development, coaching, and follow along services.</li></ul></li><li>○ PCG also put together observations from staff and waiver participant interviews that need to be addressed (also in attachment in email). Some included:<ul style="list-style-type: none"><li>▪ Training needed on using person-first language</li><li>▪ Changing roles of staff from “caregiver” to “support person”</li><li>▪ Emphasis needed on training of skills to promote independence</li></ul></li><li>○ Robbie noted that <a href="#">Able SC</a> is contracted to provide training on person-first language to a DSN board for all of their new-hires. Please contact if interested in utilizing this training service.</li></ul></li><li>• <u>Next Steps – PCG site visit review process:</u></li></ul>
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# Meeting Minutes

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		<ul style="list-style-type: none"> <li>○ Ann Dalton from DDSN provided an overview of what providers can expect next:</li> <li>○ DDSN is going through all of the data gathered by PCG and looking for trends at the provider level and statewide.             <ul style="list-style-type: none"> <li>▪ Will look to see what training and technical assistance may need to be developed</li> </ul> </li> <li>○ Each provider will receive their individual site reports (done by PCG) along with a trend report for their agency and a statewide trend report             <ul style="list-style-type: none"> <li>▪ Are seeing some issues that should be easy to address</li> <li>▪ Some issues will take longer</li> </ul> </li> <li>○ Plan to do some webinars to review the information and address global issues</li> <li>○ No firm timeline yet on when review information will be ready; would like to be before the end of the year, could be early next year.</li> </ul>
3.	Future meeting format	<ul style="list-style-type: none"> <li>● Kelly offered up a way to change the format of these meetings moving forward to keep them useful. Utilize the workgroup as a place to discuss the challenges of HCBS compliance (issue specific) and perhaps create sub-groups to research the issue/possible solutions to share – and potentially implement</li> <li>● Providers offered up several concerns they have on compliance issues based on the summary findings of the PCG site visits (vocational and day setting concerns, residential concerns, staffing concerns – recruiting, hiring, and retaining quality staff; staffing ratios, etc). There was emphasis on being realistic on what can actually be done versus what is being asked by CMS and DHHS.</li> <li>● It was offered that what is best for participants should be driving the change that is needed.</li> <li>● It was suggested that perhaps this workgroup should do some strategic planning to determine the best way to move forward and that waiver participants and/or self-advocates need to participant (ex: using members of <a href="#">IMPACT SC</a> to participate).</li> <li>● Kelly stated that instead of doing an email update in December, we can use that meeting to do strategic planning and then we have a plan moving forward for the next meeting (February 2018).</li> </ul>

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4.	General Updates	<ul style="list-style-type: none"><li>• Val Bishop shared booklets on the <a href="#">SC Supported Decision Making</a> project with the group. The link is included – please feel free to share with those interested!</li><li>• PCSC has its Statewide Conference Feb. 12-13, 2018. A postcard with the conference information is attached in the email, and here is the <a href="#">link</a> to the online registration</li><li>• The SC Human Service Providers conference will be March 12-14, 2018 in Myrtle Beach at the Embassy Suites by Hilton at Kingston Plantation. Call for papers will be going out next week.</li></ul>
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**Next Meeting:** December 7, 2017

Future Meetings/Email Updates:

Kelly will send out email invitations for future meetings in 2018