

SOUTH CAROLINA

Healthy Connections



Eligibility, Enrollment & Member Services

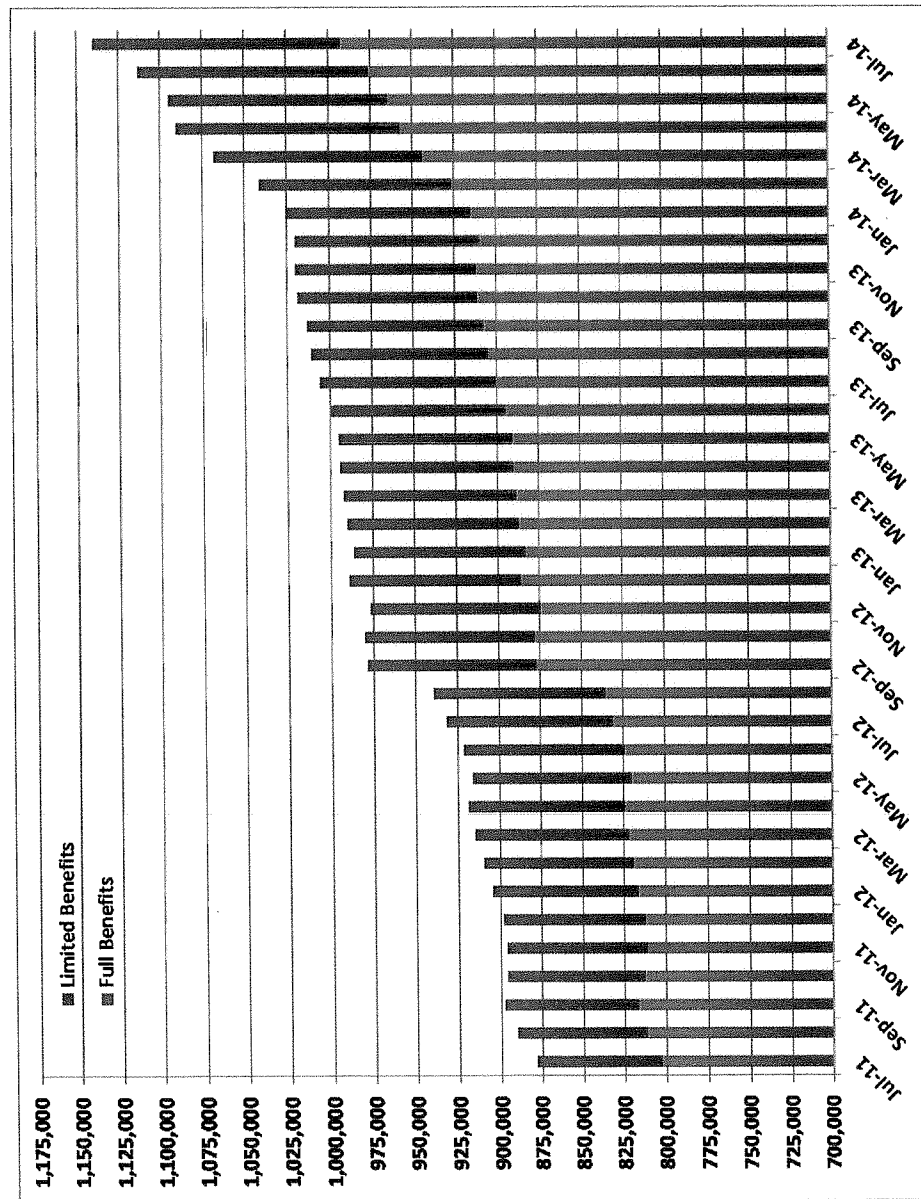
Medical Care Advisory Committee (MCAC)

Beth Hutto, Deputy Director

September 10, 2014

Trends in Medicaid Enrollment

Medicaid Enrollment (July 2011 through July 2014 Projections)



*April 2014 enrollment: 1,090,671
(most recent final enrollment
number)*

*July 2014 preliminary enrollment
1,140,447. Of these:*

*992,554 were enrolled in
full scope Medicaid;*

*147,893 enrolled in a limited
benefit*

*Source: MMIS, most recent three months are preliminary enrollment data. SFY2014 projections
from Milliman Forecast based on data through September 2013 and updated in January 2014.*

Account Transfers

- **By mid-July, approximately 38,000 applications transferred from the FFM to State**
- **SC sorted and categorized applications:**
 - Approximately 1,000 had a pregnant woman on the application. These apps completed as first priority.
 - Approximately 1,000 already had Medicaid coverage
 - 15,000 sought coverage based on a disability or seeking LTC
 - 24,000 seeking coverage in MAGI category
- **All of the 38,000 AT pending cases processed by August 20th**

Account Transfer Strategy

- **Reorganized to monitor productivity**
 - Created standards for performance expectations
 - Added performance managers to monitor standards
 - Met often to discuss performance and re-assign staff as needed
 - Increased productivity by 120% from start of new process
 - Shifted administrative duties away from eligibility workers



Disability/LTC Determinations

- **Disability/LTC Letter and Addendum**
 - Over 10,000 letters and addendums sent to AT applicants seeking disability and/or LTC coverage
 - Received 1,000 returned addendums; process as disability/LTC application
- **Non-Responsive to Disability/LTC letter**
 - Over 7,500 will receive a MAGI determination
 - Remainder of 1,300 will close as non-responsive
 - Approvals/denials to applicants