

New Mom Reminders

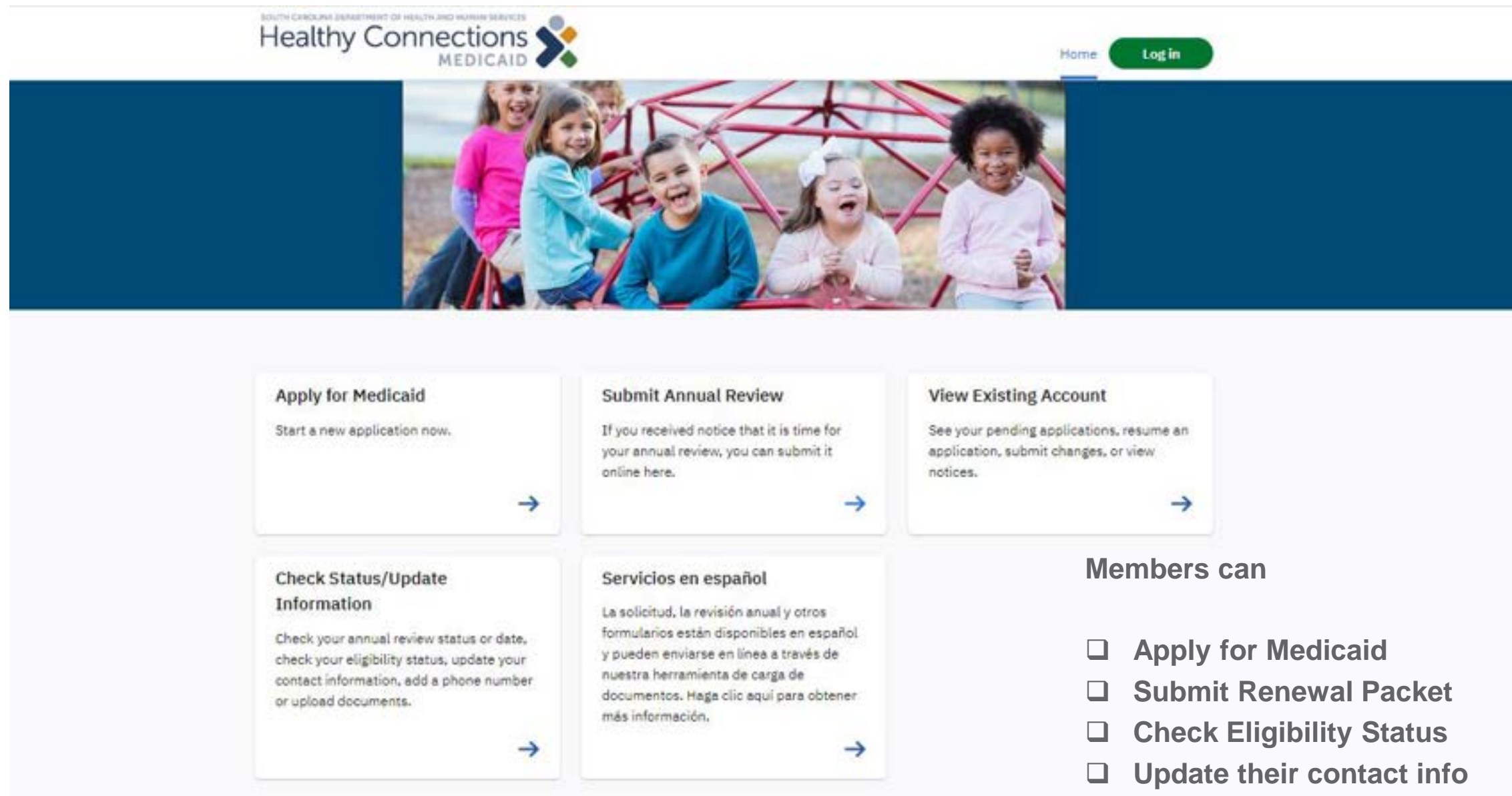
Lisa A. Collins, Dir. Provider Engagement

August 2024



SCDHHS Launches Online Portal – Healthy Connections Quick Tools – Annual Reviews

apply.scdhhs.gov



Newborn Eligibility Reminder

A newborn baby

- Eligible within the first three months of life
- linked to their birth mother,
- automatically added to the Mom's health plan that his or her mother is in at the time of birth

The baby will be enrolled for their birth month and will be in that same plan for at least the first month after birth.

Parent(s) can change the plan during the first 90 days of the baby's life



Maternity Services – What is covered

- Doctor visits: expert care for pregnancy and problems with pregnancy + After-delivery care
- Services you get from a certified nurse-midwife
- Tests you need such as sonograms
- HIV testing, treatment, and counseling*
- Birthing center services
- Vaginal childbirth and Cesarean section (C-section)



Maternity Services – What is covered

First visit	Get prenatal care as soon as you know you are pregnant.
6 to 28 weeks	Monthly
28 to 36 weeks	Every 2-3 weeks
36 to 40 weeks	Weekly
Over 40 weeks	At least weekly
Postpartum	7 to 84 days after delivery

Note: Visits may be more often if your provider feels it necessary or if you are high risk.

Pregnancy Program – Help for a Healthy Pregnancy

This program will help women get the education and services needed for a healthy pregnancy.

- Counseling over the telephone
- Educational workbooks and other resources
- Coordination with social services
- Stay healthy after your pregnancy
- Case management services by a nurse
- Health Management Department at (866) 891-2320 (TTY/TDD: 7-1-1).



Pregnancy Incentives

- Earn up to \$100 for completing a prenatal and postpartum visit.

To redeem, visit MolinaHealthcare.com/Redeem and complete the form with your screening details.

- You must be a Primary Medicaid Molina Member to be eligible for the program.

Dear Molina Healthcare of South Carolina Member,

Congrats!

Finding out that you are pregnant is special. Molina is here to help you take care of you and your baby. You need to see your doctor often. They can make sure that you and your baby are healthy. Plus you can earn rewards for going to your doctor visits.

Gifts and Rewards Just for You

Earn up to \$100 in Walmart gift cards for completing the following services:

- 1st Prenatal Visit (Earn \$25)** - If you were already with Molina when you became pregnant, you must go to your 1st prenatal visit within the first trimester. For newly enrolled members, you must go to your visit within 42 days of joining Molina.
- Postpartum Visit (Earn \$25)** - Go to your postpartum visit within 7-84 days after you deliver (does not include visit to remove staples from a C-section).
- Prenatal Immunization - Flu Vaccine (Earn \$25)** - Get an influenza vaccine during pregnancy.
- Prenatal Immunization - Tdap Vaccine (Earn \$25)** - Get at least one Tdap vaccine during pregnancy.

How do I receive my gift card(s)?

Step 1.
Complete your screening

Step 2.
Let us know!

Step 3.
Receive your Gift Card(s)!

Visit www.MolinaHealthcare.com/redeem to complete the form with your screening details.

This is a happy time for you and your family and Molina is here to help!

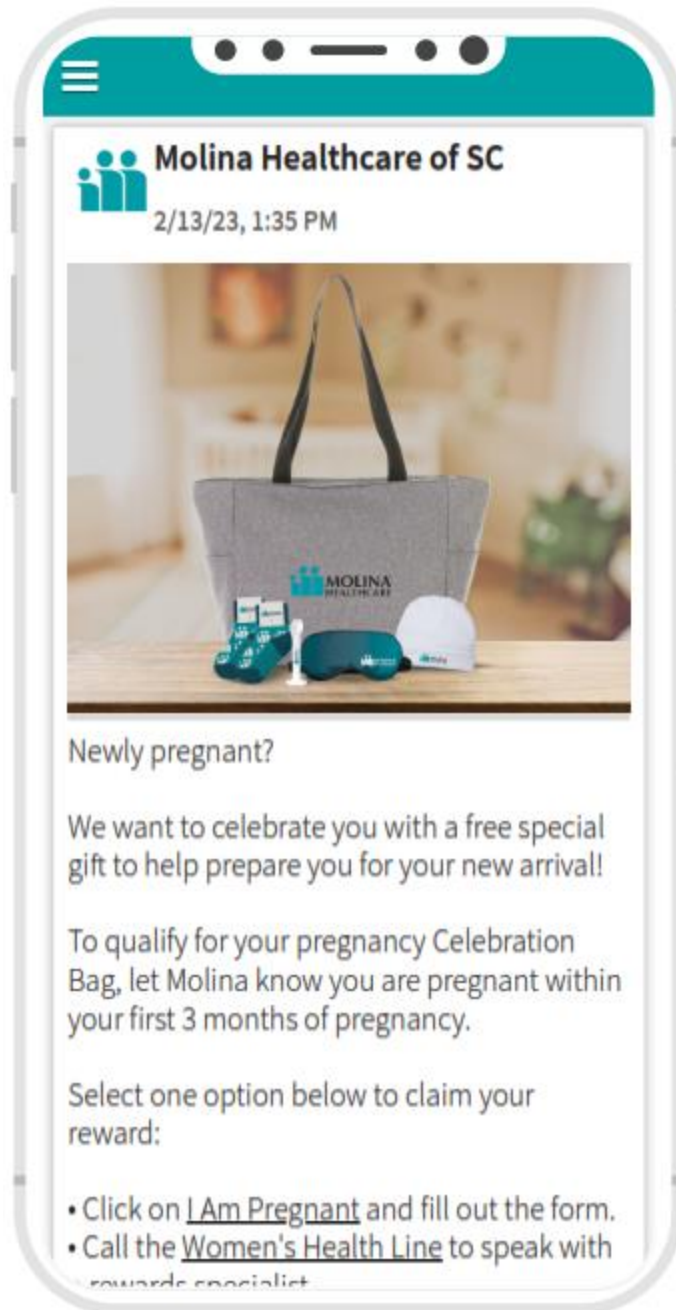
Sincerely,
Molina Healthcare of South Carolina
Your Extended Family

@MolinaHealth
#MolinaBabyBump

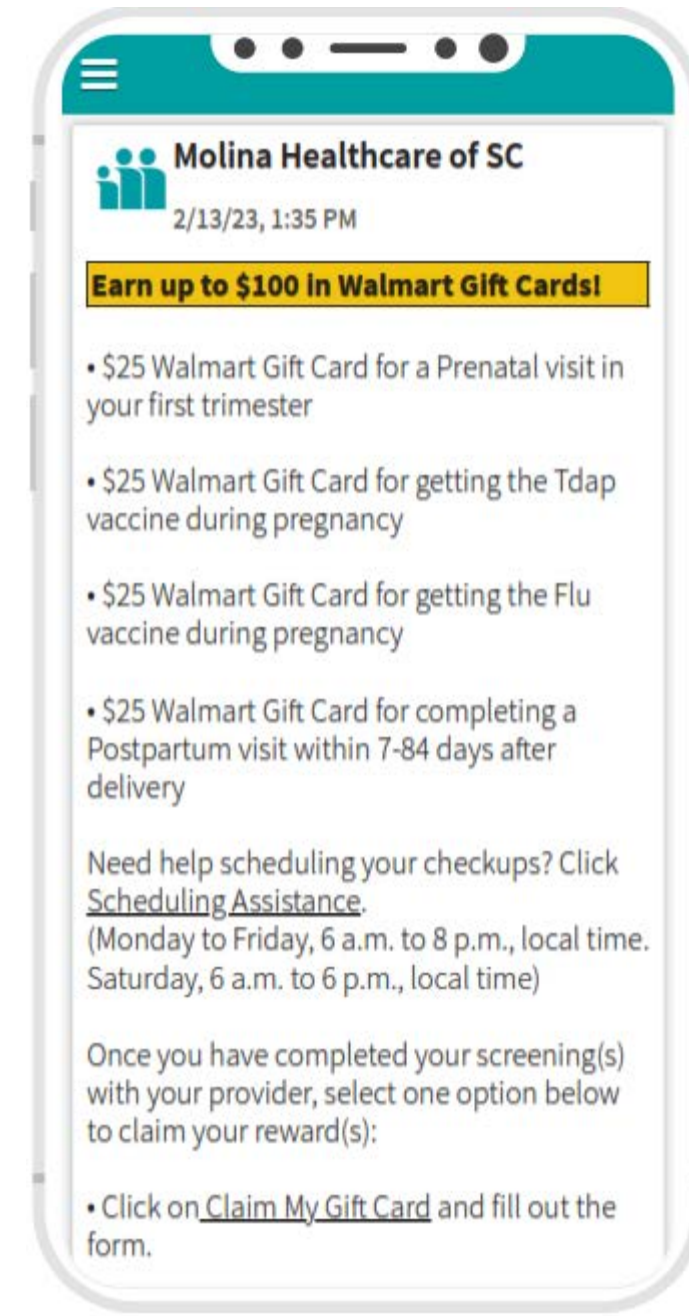


Molina Pregnancy Reward Program



1. "I Am Pregnant" opens this form: [222365387681060](https://www.molinahealthcare.com/members/sc/en-us/mem/medicaid/overvw/coverd/pregnancy-and-baby.aspx)
2. "Women's Health Line" places a call to (833) 700-0920
3. "Maternal Resources" sends user to <https://www.molinahealthcare.com/members/sc/en-us/mem/medicaid/overvw/coverd/pregnancy-and-baby.aspx>

1. "Scheduling Assistance" places a call to (883) 982-1452
2. "Claim My Gift Card" sends user to <https://www.molinahealthcare.com/members/sc/en-us/mem/medicare/scform.aspx>
3. "Women's Health Line" places a call to (833) 700-0920



Member Benefits – New MOM Benefits

Molina provides continued Coverage for mom for **12 months** after the baby's birth. (Old coverage 60 days)



Baby Steps with Molina

Finding out you're pregnant is special. We know you want to do everything you can to give your baby the best start in life. We're here to help.

Molina offers FREE benefits to eligible members:

- Breast pump**
Prior authorization is required.
- Newborn circumcision**
For infants up to 12 months of age.
- Carseat**
Eligible members can receive a free carseat after completing 6 prenatal visits with their provider.
- Rewards**
 - Pregnancy rewards
 - Well-child visit rewards
 - Childhood immunizations (shots) rewards
- 24/7 Nurse Advice Line**
Nurses are available 24/7 for questions that you may have during your pregnancy or with your newborn.
- Pregnancy Program**
Molina has a special program for pregnant women. This program will help you get the education and services needed for a healthy pregnancy.

Any questions?

If you have questions about these or other programs offered by Molina, please call Member Services at (855) 882-3901.

To find out if you can become a Molina member, call Healthy Connections Choices at (877) 552-4642.

MOLINA HEALTHCARE Healthy Connections

- ☐ Well Visit PCP (yearly)
- ☐ Sick Visits (PCP/ or Urgent Care)
- ☐ Women's Health Visits (PPC or Ob/GYN)
- ☐ Behavioral Health Visits (24 visits w/o PA)
- ☐ MOM's Meals*
- ☐ Eye Exams & Glasses– March Vision
- ☐ Dental- Dentaquest
- ☐ Prescriptions /Pharmacy

Additional Benefits for New Moms and Babies

Mom's Meals

Mom's Meals are Home-delivered meals for pregnant and postpartum mothers who complete a telephonic health screening. Up to three weeks of meals offered.

Sign up for Mom's Meals at MolinaHealthcare.com/ValueAdds, or call (866) 891-2320 and press 1 for questions.

Free Breast Pumps

Free electric breast pump for qualifying pregnant members. Breast pumps are provided by Aeroflow. To get a breast pump:

1. Molina must be your primary insurance
2. You must not have received a breast pump from Medicaid before.

Visit the [Rewards with Molina Healthcare of South Carolina](#) page for more information

Well Baby Incentives

Members can earn up to \$200 for pediatric well visits and immunizations combined!

Free Car Seat

To qualify for a free car seat, complete six prenatal visits with your provider. Then email the following information to Molina's Member Engagement team at Molina_sc_car_seat@MolinaHealthcare.com

- Member first and last name
- Member physical mailing address
- Member phone number
- Member Molina ID #
- Be sure to use "Car Seat" as your email subject line.
- You must be a Molina member during the time of your prenatal visits. Car seat type may vary.

Transportation: Guidelines

Emergency transportation given by ambulance or air ambulance, does NOT require Prior Auth

Non-Emergent transportation is managed by SCDHHS/ModivCare

- Transportation is available for doctor appointments, dialysis, x-rays, lab work, drug store or other medical appointments.
- To ask for a ride call at least 3 days before your appointment.
- Call Monday – Friday 8:00am to 5:00pm.
- To cancel a ride, call at least 24 hours in advance.

<https://www.scdhhs.gov/site-page/transportation-beneficiary-information>

Transportation: Non-Emergent

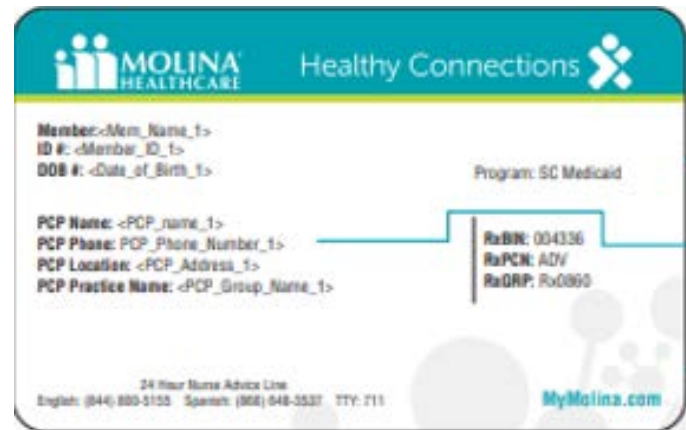
Non-Emergent transportation is managed by SCDHHS/ModivCare

If you live in one of these counties (Region 1), you can call 1-866-910-7688 or schedule your ride or book online @ <https://www.mymodivcare.com/book-now>

- Abbeville
- Anderson
- Cherokee
- EdgeField
- Greenville
- Greenwood
- Laurens
- McCormick
- Oconee
- Pickens
- Saluda
- Spartanburg

Well Visits Reminder

- ❑ Members receive a welcome packet containing ID Cards and assigned PCP Info upon Enrollment, however, they can visit any PCP in Network



- ❑ There are **no copays** for Molina Medicaid Members
- ❑ Members do not require a “referral” to see a Specialty provider
- ❑ [Click Here for the Provider Directory](#) to find a Molina Doctor

New Baby Well Visit Reminder –

Birth to age 2 years:

Covered Visits: Birth, 3-5 days, 1 month, 2 months, 4 months, 6 months, 9 months, 12 months, 15 months, 18 months, 24 months, and 30 months (12 Visits covered)

HEDIS Measure: Well-Child Visits in the First 30 Months of Life (W30)

Rate 1: Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year*: **6+ well-child visits**.

Rate 2: Well-Child Visits for Age 15 Months– 30 Months. Children who turned 30 months (2.5 yrs) old during the measurement year*: **2 + well child visits**

HEDIS (W30) Measure looking for 8 visits total by age 2.5 – Molina covers 12 visits in this period



Member Benefits & Rewards



Member Benefits – Well Baby Incentive

Members can earn up to \$200 for Pediatric Well Visits and Immunizations Combined!

Earn up to \$200 in gift cards for completing your child's well-child visits with immunizations

It is important to Molina Healthcare of South Carolina that our members are healthy! Keeping your baby up-to-date with well-child visits and immunizations is key to protect your child against disease.

Earn \$150 in gift cards for your child's well-child visits with immunizations

Visits Needed	When to Complete	Earn Gift Card
1st Well-Child Visit	1 month old	<\$25 Walmart>
2nd Well-Child Visit	2 months old	<\$25 Walmart>
3rd Well-Child Visit	4 months old	<\$25 Walmart>
4th Well-Child Visit	6 months old	<\$25 Walmart>
5th Well-Child Visit	9 months old	<\$25 Walmart>
6th Well-Child Visit	12 months old	<\$25 Walmart>

Earn \$50 in gift cards for your child's flu shots

Flu Shot	When to Complete	Earn Gift Card
1st Flu Shot	By 1 year old	<\$25 Walmart>
2nd Flu Shot	By 2 years old	<\$25 Walmart>

If you need help finding a doctor for your child or making your child's appointment, please call Molina at (855) 882-3901.

How do I receive my child's gift cards?

Step 1.
Complete your child's screening

Step 2.
Let us know!

Step 3.
Receive your Gift Card(s)!

You may respond using any of these methods:

1. Scan the QR Code on the right with your phone camera to complete the form with your child's screening details.
2. Visit www.MolinaHealthcare.com/redeem to complete the form with your child's screening details.
3. Call <(833) 982-1452>, TTY: 711.

Molina Healthcare of South Carolina (Molina) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-882-3901 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-882-3901 (TTY: 711).

ملحوظة: إذا كنت تتحدث اللغة، فإن خدمات المساعدة اللغوية متوفرة لك بالمجان. اتصل برقم 1-855-882-3901 (رقم هاتف الصم والبكم: 711).

You must be a Molina Member to be eligible for the program.

TAG US!

Use Social Media tags #MolinaBabyCheckup and @MolinaHealth when posting pictures of your baby to social media!


Member Incentives


Molina Healthcare of South Carolina


2024 Healthy Incentives

*Walmart Gift Cards will be replaced with a reloadable card that members can use to purchase approved items at approved retailers.

Member Incentives


 **WELL VISIT REWARDS** - Eligible members must complete a comprehensive well care visit each year. Include conversations about the member's height, weight, BMI, diet, physical activity and blood pressure (if applicable) during the visit. **Members earn \$10 Walmart Gift Card.**

 **WELL CHILD VISITS: AGE 15-30 MONTHS** - Eligible members must complete at least two or more well child visits between 15 to 30 months. **In addition to the \$10 Walmart Gift Card, members earn a \$15 Walmart Gift Card.**


 **WELL CARE VISIT: AGES 3-21** - Eligible members must complete a comprehensive well child visit each year. Include a record of the member's height, weight, body mass index percentile, counseling for nutrition and physical activity during the visit. **Members earn a \$25 Walmart Gift Card.**

HEDIS® Updates for Well Visits:

- All well visit measures have changed to an administrative (claims) measure rather than hybrid (medical record review). Use appropriate coding to capture all required HEDIS® data via claims.
- Telehealth is acceptable.

 **ADOLESCENT IMMUNIZATION INCENTIVES** -

- Eligible members must complete the following immunizations before age 13:
 - Tdap Immunization \$10 Walmart Gift Card
 - Meningococcal Immunization \$10 Walmart Gift Card
 - HPV Immunization 1st Dose \$25 Walmart Gift Card
 - HPV Immunization 2nd Dose \$25 Walmart Gift Card


 **NEW BABY REWARDS** -


- Eligible members must complete timely well visits and immunizations, member can earn up to \$200 by 2 years of age.
- In addition to the \$10 Walmart Gift Card, members earn a \$15 Walmart Gift Card for staying on schedule for their well visits and immunizations.

Members earn a \$25 Walmart Gift Card for completing each well visit with the recommended immunizations: 1 month, 2 months, 4 months, 6 months, 9 months, and 12 months.


Members can also earn two \$25 Walmart Gift Cards for receiving two flu vaccines by two years of age.

MolinaHealthcare.com

 **MOLINA HEALTHCARE**

 **Healthy Connections**


Member Incentives continued


 **PRENATAL CARE**

Eligible members must complete their 1st prenatal visit within the 1st trimester. **Members earn a \$25 Walmart Gift Card.**

Eligible members must receive an influenza vaccine during pregnancy. **Members earn a \$25 Walmart Gift Card.**


Eligible members must receive a Tdap vaccine during pregnancy. **Members earn a \$25 Walmart Gift Card.**

 **POSTPARTUM CARE** - Eligible members must receive an exam 7-84 days after delivery. **Members earn a \$25 Walmart Gift Card.**

 **WOMEN'S HEALTHY REWARDS** - Women within the eligible populations for these HEDIS® measures:

- Breast Cancer Screening
- Cervical Cancer Screening
- Chlamydia Screening

Members earn a \$25 Walmart Gift Card for each service, up to \$75.

 **DIABETES REWARDS** - Eligible members with diabetes (type 1 and type 2) must complete the following exams:

- Receive an HbA1c test
- Receive a complete Kidney Health Evaluation
 - HEDIS® Update: Complete a Kidney Health Evaluation to include both an eGFR (blood test) and an uACR (urine test)
- Receive a retinal eye exam from an optometrist or ophthalmologist


Members earn a \$25 Walmart Gift Card for each service, up to \$75.


Disclaimer: Walmart gift cards may not be used to purchase alcohol, tobacco or firearms. Walmart gift cards may not be used at Sam's Club locations or for Walmart or Sam's Club on-line purchases.

Questions? Please contact Provider Services at: (855) 237-6178 or email: SCProviderServices@MolinaHealthcare.com

NOT FOR MEMBER DISTRIBUTION.

MolinaHealthcare.com

 **MOLINA HEALTHCARE**

 **Healthy Connections**


Member Benefits: Handle on Health (Free Bike & Helmet) – Value Add




**GET A
HANDLE ON
HEALTH!**

Qualified members can get a \$150 Walmart gift card to purchase a bike and helmet after completing an 8,9 or 10-year-old well visit.

SIGN UP AT:
MOLINAHEALTHCARE.COM/VALUEADDS

 **MOLINA[®]** HEALTHCARE Healthy Connections 

Showing information for South Carolina | South Carolina | English | Type Size: - +

 **MOLINA[®]** HEALTHCARE

Search [] Go [] Sign In [] Register []

[Become a Member](#) | [Members](#) | [Health Care Professionals](#) | [Find a Doctor or Pharmacy](#) | [Brokers](#) | [About Molina](#)

Thank you for making your health a priority! Molina Healthcare of South Carolina members who make healthy choices are rewarded with free value add benefits.

Please complete the following form if either of the following applies to you:

- You are pregnant or a new mom who completed your telephonic health screening and wants free meals from the Mom's Meals program.
- You have an 8, 9, or 10-year-old who has completed a well visit this year, and you'd like them to be rewarded with a new bike and helmet.

(*) Indicates a required field.

*Member First Name: []

*Member Last Name: []

*Member Health Plan ID: []

*Mailing Address Line 1: []

Mailing Address Line 2: []

*Mailing City: []

*Mailing State: Alabama [v]

*Zip: []

*Primary Phone Number: []

☐ Opt-in to text for future communication.


Email: []

<https://www.molinahealthcare.com/members/sc/en-us/mem/medicaid/scvalueadds>

Member Benefits – Our Value Adds

MolinaHealthcare.com

Ready to get rewards with Molina Healthcare? Here's how!



Below you'll find information about redeeming some of our most popular member benefits.

Reward or benefit	How to redeem	What to know
Free electric breast pump for qualifying pregnant members	Visit AeroFlow at https://aeroflowbreastpumps.com	Breast pumps are provided by AeroFlow. To get a breast pump: 1. Molina must be your primary insurance, and 2. You must not have received a breast pump from Medicaid before.
Community events with extra benefits for members	Follow Molina's South Carolina Facebook page at https://www.facebook.com/MolinaHealthSC to find events near you!	Be sure to check out all our social media pages. Visit MolinaHealthcare.com/Connect/SC for more information.
Get a Handle on Health - A \$150 Walmart gift card to purchase a bike and helmet after completing your 8, 9, or 10 year old well visit*	Visit MolinaHealthcare.com/ValueAdds or call (833) 982-1452, (TTY: 711).	Must complete the well visit as an active member during the year of turning 8, 9, or 10 years old. Gift card fulfillment is typically 6-8 weeks.


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MOLINA HEALTHCARE Healthy Connections

Reward or benefit	How to redeem	What to know
Free car seat program for eligible members who complete 6 prenatal visits**	Complete 6 prenatal visits with your provider. Then, email the following information to Molina's Member Engagement team at molina_sc_car_seat@molinahealthcare.com : <ul style="list-style-type: none"> • Member first and last name • Member physical mailing address • Member phone number • Member Molina ID # Be sure to use "Car Seat" as your email subject line.	You must be a Molina member during the time of your prenatal visits. Car seat type may vary.
Manage your health care anytime, anywhere with our My Molina mobile app	Download the free My Molina mobile app from the Apple App Store or Google Play Store.	Visit MolinaHealthcare.com/Connect/SC for more information.
Mom's Meals – Home-delivered meals for pregnant and postpartum mothers who complete a telephonic health screening	Sign up for Mom's Meals at MolinaHealthcare.com/ValueAdds . Call (866) 891-2320 and press 1 for questions.	Up to 3 weeks of meals.

*One per lifetime benefit.

**Keep an eye out for mailers from us with instructions on how to redeem rewards.



To learn more about Molina's benefits and services, call **(877) 385-3884**.
If you'd like to become a Molina member, call Healthy Connections Choices at **(877) 552-4642**.

MOLINA HEALTHCARE Healthy Connections

Member Benefits: Vision Care



Coverage includes:

- One routine vision exam every year
- For members 21 and over: Glasses every two years, if needed
- For members under 21: Glasses once per year, if needed

If you have diabetes, protect your health with an annual dilated eye exam for diabetic retinopathy.

How do I find a doctor? Choose from two ways:

1. Visit marchvisioncare.com/find.aspx to use MVC's provider directory
2. Call an MVC representative toll-free at (844) 946-2724 or TTY/TDD (877) 627-2456

MARCH
Vision Care

Member Benefits: Dental Care



Dental is covered and offered through DentaQuest as part of your **Healthy Connections** coverage and is separate from the benefits covered by Molina Healthcare of South Carolina.


How do Members Get Dental Care?

For complete information on what is covered and how to use your dental benefits, please call DentaQuest toll-free at (888) 307-6552. For more information visit dentaquest.com.

DentaQuest. 

Member Resources – Molina Helpfinder

<https://www.molinahelpfinder.com>



SupportSign UpLog In

ZIP or keyword or program name


Select Language

Need Help finding Basic Needs? Housing, Food,
Clothing, Job Training and MORE!
Help is Here!
Notice of Nondiscrimination
Multi language Interpreter Services


FOODHOUSINGGOODSTRANSITHEALTHMONEYCAREEDUCATIONWORKLEGAL

↑


1,885 programs
in the Columbia, SC 29201 area




Molina Help Finder




Molina Complete Care



Senior Whole Health




PASSPORT HEALTH PLAN

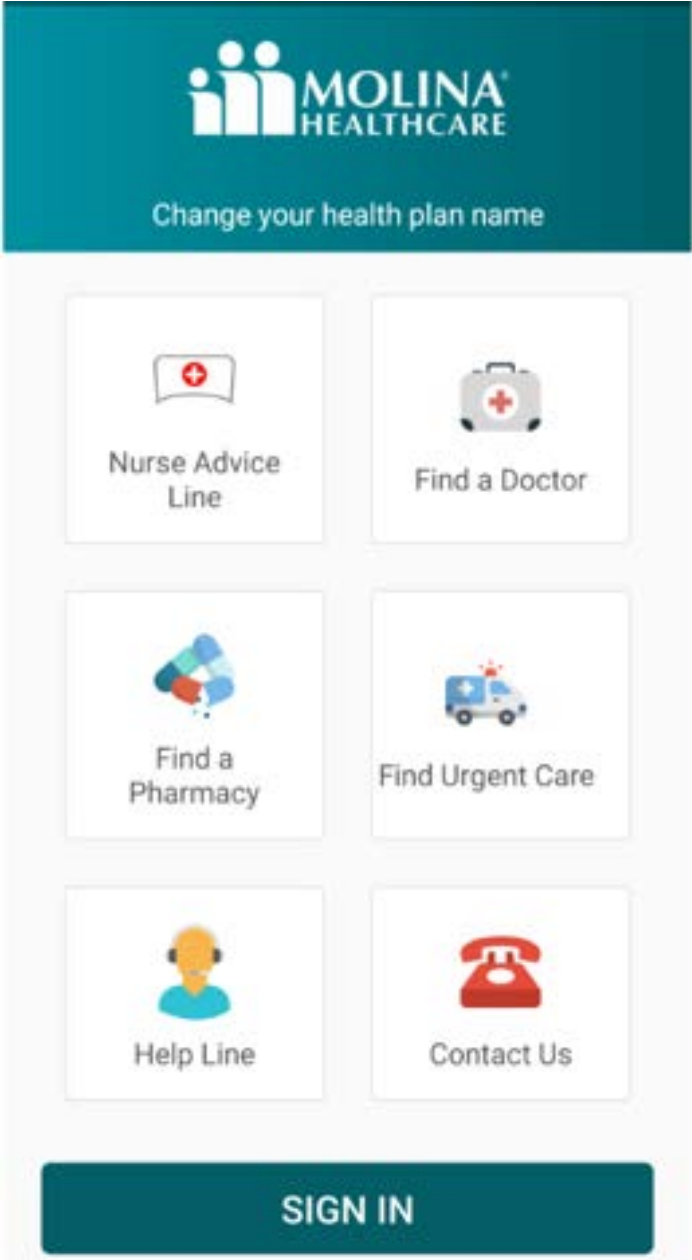


Affinity

Choose from the categories above and browse local programs, or search for any service. Select Language to translate the site.



Benefits Reminder: My Molina App – Healthcare in your hand



←Register

Please enter your information

Molina Member ID*

Date of Birth*

📅

State*

▼

NEXT

OR

Already registered but not received verification email please click here to resend

User ID

My Molina App

<https://www.molinahealthcare.com/members/sc/en-us/mem/medicaid/overview/resources/Get-Connected.aspx>

- ❑ See Your ID card
- ❑ Change Your PCP or Find a Doctor
- ❑ Update your phone number
- ❑ View Personal Health Record
- ❑ Get Healthcare Reminders on the services you need

Or you can visit: [MyMolina.com](https://www.mymolina.com)

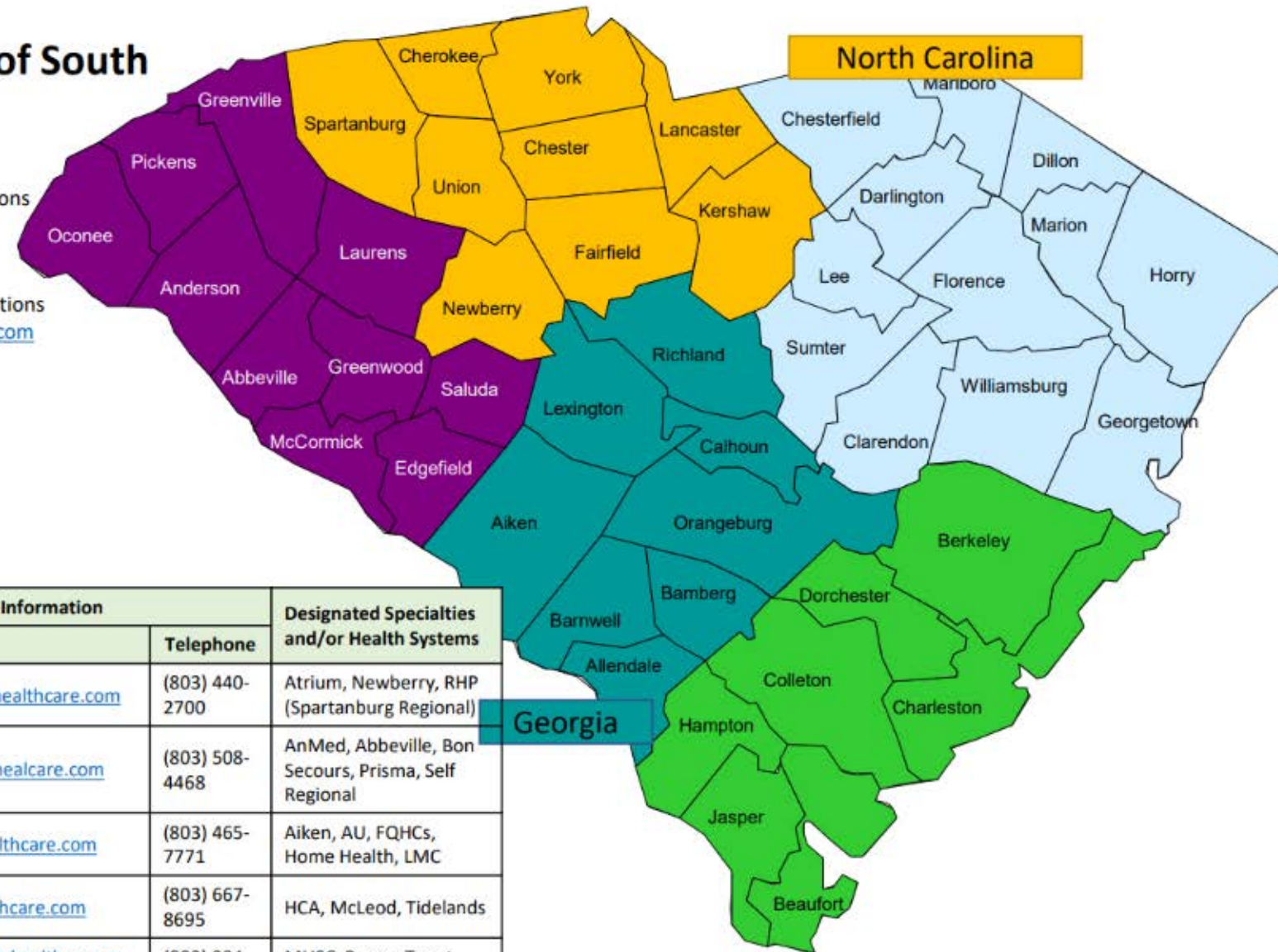


Provider Service Map

Molina Healthcare of South Carolina

Tyler Stalvey, Director of Provider Relations
Tyler.stalvey@molinahealthcare.com
 (803) 667-8695

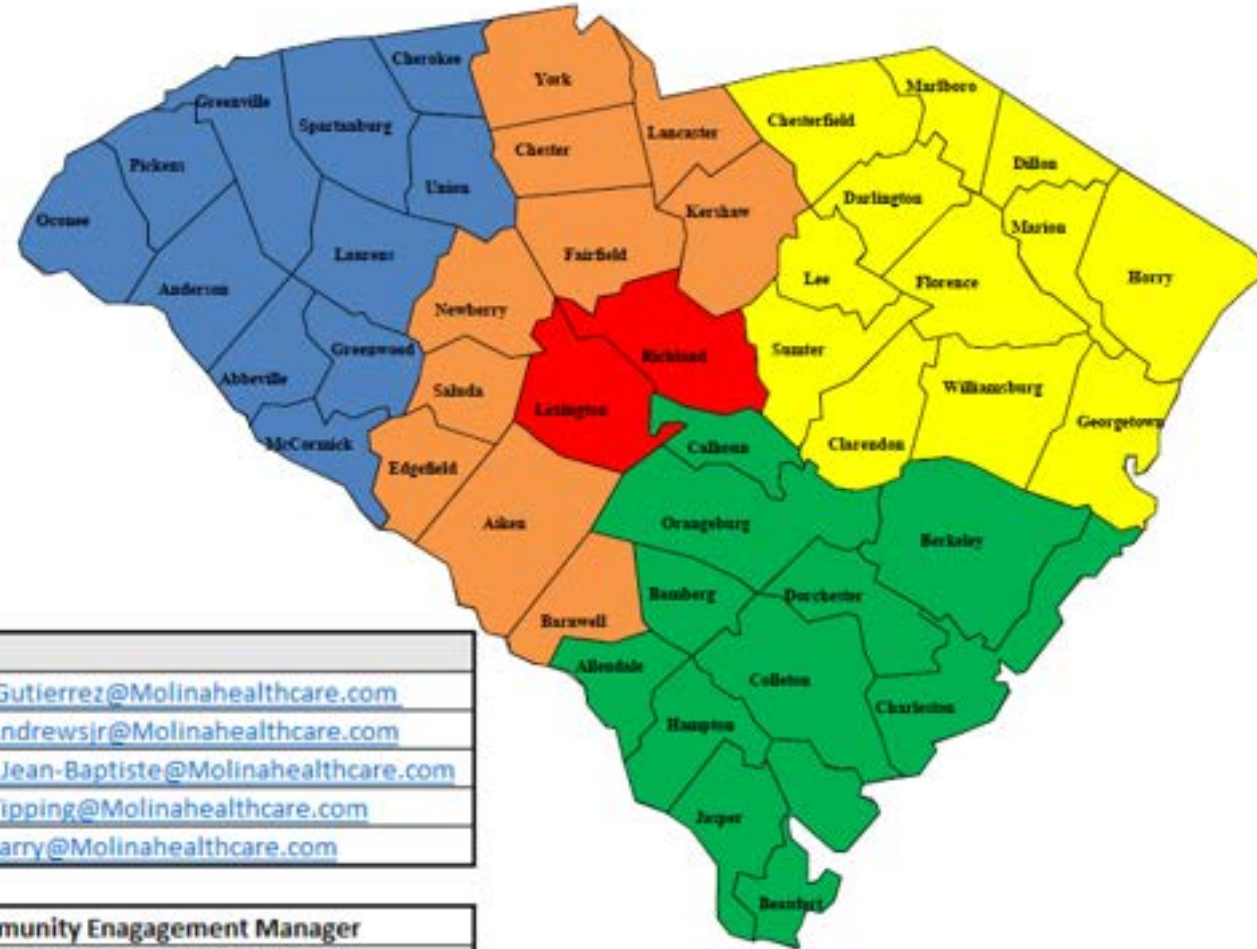
Jen Hamilton, Manager of Provider Relations
Jennifer.Hamilton2@molinahealthcare.com
 (803) 394-1271



Representative	Contact Information		Designated Specialties and/or Health Systems
	Email	Telephone	
Talitha Hampton	Talitha.Hampton@molinahealthcare.com	(803) 440-2700	Atrium, Newberry, RHP (Spartanburg Regional)
Tamequa Durant	Tamequa.Durant@molinahealthcare.com	(803) 508-4468	AnMed, Abbeville, Bon Secours, Prisma, Self Regional
Bethany Cook	Bethany.Cook@molinahealthcare.com	(803) 465-7771	Aiken, AU, FQHCs, Home Health, LMC
Tyler Stalvey	Tyler.stalvey@molinahealthcare.com	(803) 667-8695	HCA, McLeod, Tideland
Jen Hamilton	Jennifer.Hamilton2@molinahealthcare.com	(803) 394-1271	MUSC, Roper, Tenet, Uniphy, SNFs

Community Engagement Map

SC Engagement Team Regions



Region	G&CE	Cell Phone	Email
1	Stefania Gutierrez	(864) 807- 0006	Stefania.Gutierrez@Molinahealthcare.com
2	Jerome Andrews Jr	(843) 845-3734	Jerome.AndrewsJr@Molinahealthcare.com
3	Kimberly Jean-Baptiste	(803) 543- 1198	kimberly.Jean-Baptiste@Molinahealthcare.com
4	Allen Tipping	(839) 224-0874	William.Tipping@Molinahealthcare.com
5	David Irizarry	(843) 371-4965	David.Irizarry@Molinahealthcare.com

Allen Tipping	Growth and Community Engagement Manager
(839) 224-0874	William.Tipping@Molinahealthcare.com

Johanna Perez	Growth and Community Engagement Director
(864) 288-1399	Johanna.Perez@Molinahealthcare.com

Inese Alvarez	Growth and Community Engagement Internal Specialist
(330) 232-3442	Inese.Alvarez@Molinahealthcare.com

Community Engagement – We are still Outside

"Chesterfield County Diaper Day Giveaway"

Join Molina Healthcare of SC and other community agencies in celebrating Expecting and New Moms at the "Chesterfield County Diaper Day Giveaway" Saturday January 21 at 10:00 AM – 12:00 PM Chesterfield Family YMCA 344 East Blvd, Chesterfield, SC 29709 Text 843-409-3651 or (803)250-6713

Check Your Email for E-ticket

Maternity Health and Resource Centers

"Love Your Littles"
Valentines Day Baby Shower

Register here: <https://bit.ly/loveyourlittles>



Drive Through Turkey Give Away
November 18th

114 E. Broadway Street
Johnsonville, SC 29555

From 10:00am - 11:00am

Sponsored by:

MOLINA HEALTHCARE



Questions and Comments



Lisa Collins,
Director of Provider
Engagement
Lisa.collins@molinahealthcare.com
(803) 600-2733