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**Director of Community Initiatives**  
**South Carolina Department of Health and Human Services**  
**Jan. 22, 2023**

# Our Agenda:

- Talk about being thankful!
- Let's Talk - SCDHHS
- I'd Rather Talk - QTIP
- I Love to Talk - Data
- Real Talk - Today, Tomorrow, and the Next Day

# A Great Big Thank You to our Sponsors:

## Gold Level Sponsor:

Thank you!



## Bronze Level Sponsors:



# A Great Big Thank You to our Supporters:

Thank you!



For drawstring bags  
and coloring  
supplies for  
immunization  
workshop.



For door prizes for  
multiple Learning  
Collaboratives

And to BOTH for their  
generous contribution of  
oral health goodie bags to  
all QTIP practices!

# QIDA Recognition and Thank You!



- Ballentine
- Coastal
- CPM – Main
- Eastern
- Hope Health
- Kids Choice
- MUSC - Northwoods
- Parkside
- Pelican
- Prisma Health – Greer
- Prisma Health - Pleasantburg
- Riverside
- Tidelands

**Let's Talk - SCDHHS**

# Before...

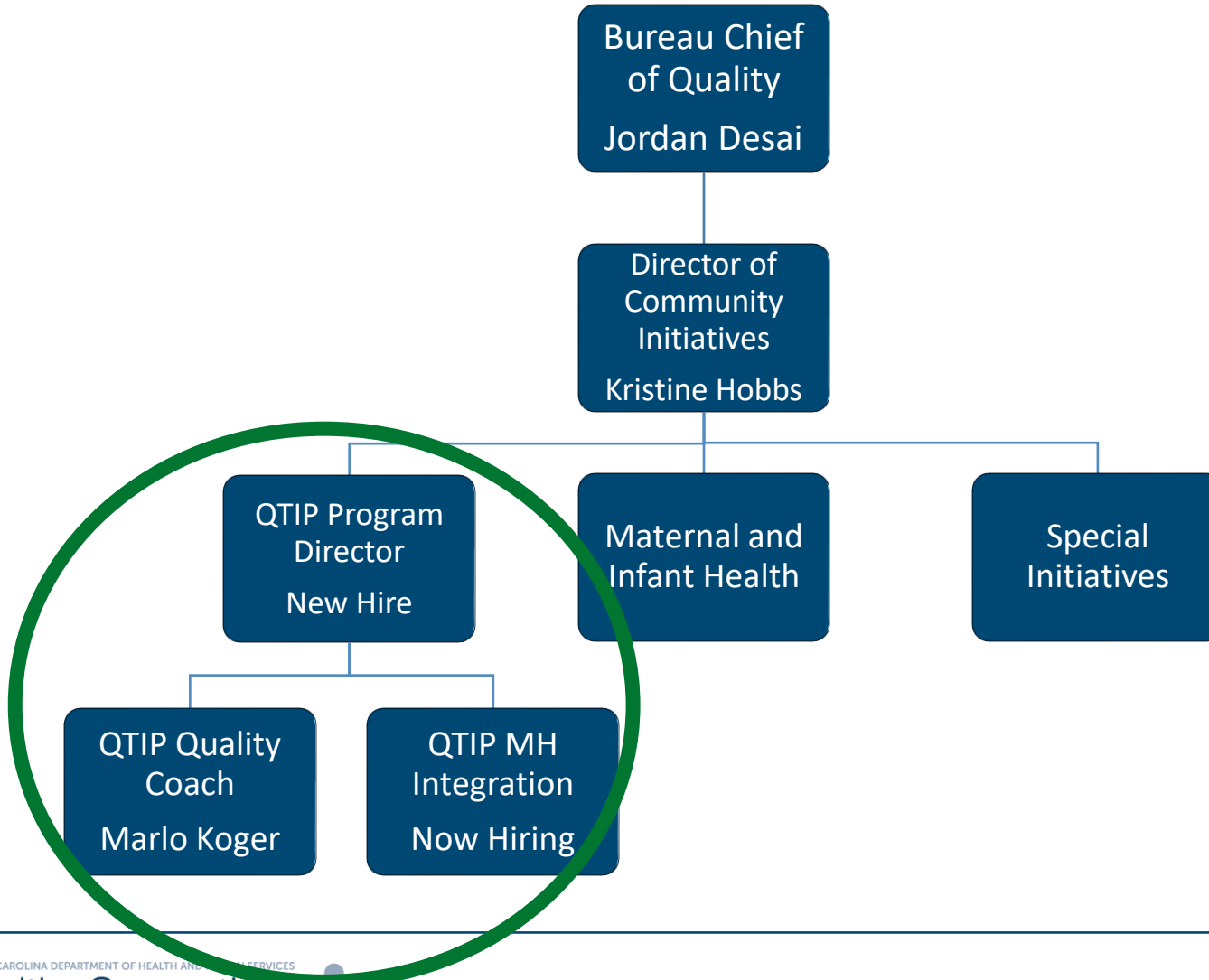
Jan. 2022



Jan. 2023



# Now...





# Director of Community Initiatives

## So, what is this...really?

The coordination and support of community-based activities...

Targeted at improving care for our Medicaid members (and ultimately our communities)...

By using quality improvement science, technical assistance, training and collective impact models.



# Infant and Maternal Health Policy Update

Post-partum coverage for Medicaid-eligible pregnant women was extended from 60 days to 12 months. (effective April 22, 2022)

- 12 months from end of pregnancy
- All Medicaid benefits for mom!



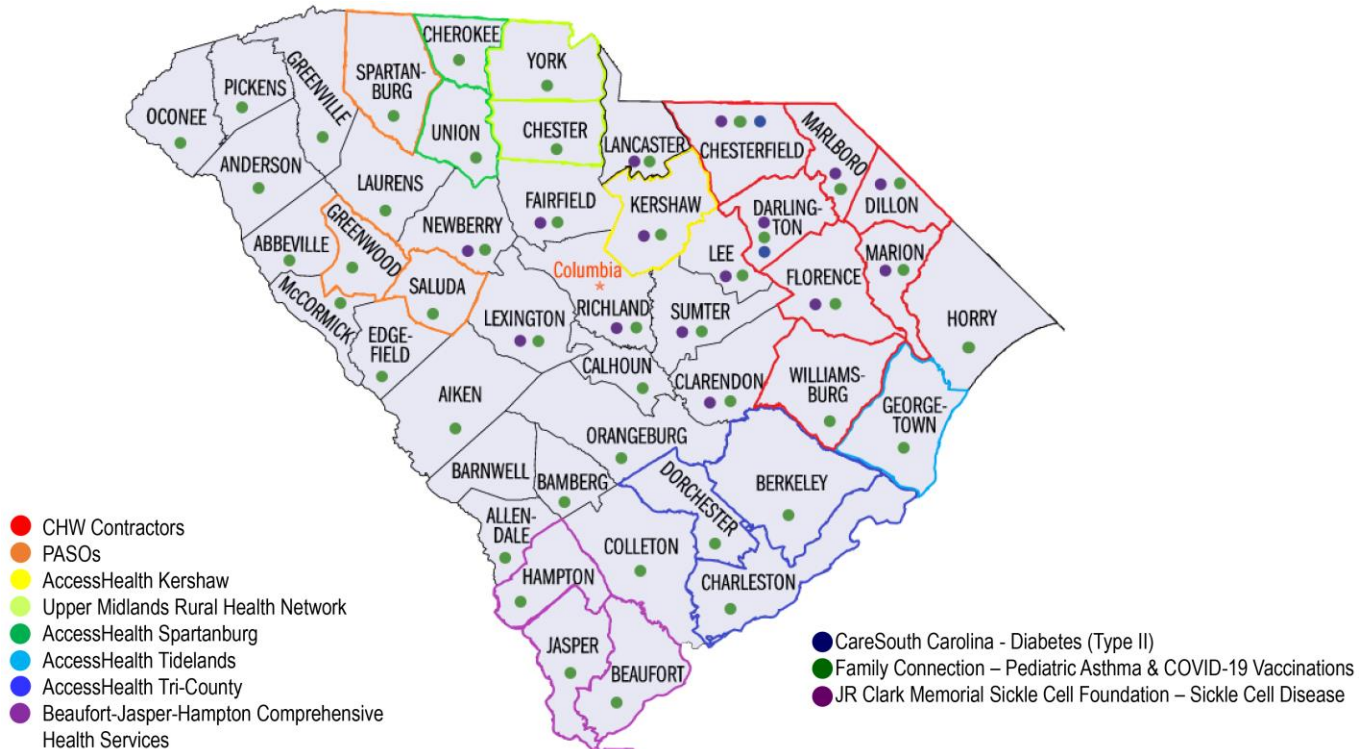
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# Partnering with Community Health Workers

Topics of focus include:

- Pediatric Asthma
- Vaccines

- Perinatal Health
- Sickle Cell
- Among Others



## Foster Care Enhanced Rate for Initial Visit...

Talk to your friends about this!

- Enhanced reimbursement rates is offered... initial visit upon a child's entry in the foster care program.
- **CPT Code 99358**
- Effective July 1, 2020

# Medicaid Annual Reviews...

Are you a Healthy Connections  
Medicaid member?

Have you moved?



**➤ Let us know!**

Make sure your mailing and home **address**,  
**contact information** and other **household  
details** are up to date so we can reach you  
about any changes in your Medicaid.

Change your address online at  
<https://apply.scdhhs.gov>



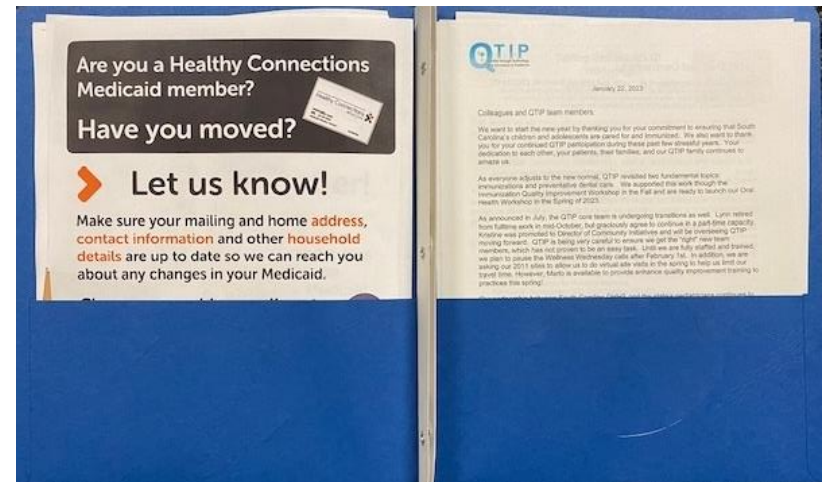
**Call (888) 549-0820**  
Monday through Friday from 8 a.m. to 6 p.m.

Visit your local eligibility office.



SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Healthy Connections  
MEDICAID

Revised August 2022



# Dental Policy Update

Physicians Provider Manual

Updated 10/01/22

## CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
10-10-22	Forms		Updated Referral for Out of State Services (OSS) form.
10-01-22	3	64	Added Inpatient Only Procedures Policy
10-01-22	Appendix 2		Updated Carrier Codes
09-15-22	2	9	Removed oral health training requirement and criteria.



# Behavioral Health Redesign – 2023 Update

- **Increase access to mental health services in schools**
  - July 1, 2022: updated school-based mental health policy allowing opportunities for multiple avenues of providing therapists within our public schools
- **Increase network capacity**
  - Allowing for children not seen by DMH therapists to be seen by a DMH psychiatrist
- **Increase quality of care**
  - Office of Quality Assurance has begun manual reviews and created new tools for QA for all behavioral health services
    - Goal of this office is to support providers in providing quality care and will be separate and apart from any Program Integrity reviews



# COVID-19 Pediatric Vaccine Administration

<https://www.scdhhs.gov/pro-alert/coronavirus-disease-2019-covid-19-pediatric-vaccine-administration-coverage> 9/19/2022

## PROVIDER ALERT

CDC updated its recommendations regarding who is eligible to receive a COVID-19 vaccine to include children as young as six months old. SCDHHS will reimburse enrolled providers for the administration of COVID-19 vaccines to children as young as six months old, including additional doses of the COVID-19 vaccine consistent with the CDC's guidance, for dates of service on or after June 17, 2022

SCDHHS will reimburse for dates of service based on the effective dates for vaccine administration established by the Centers for Medicare and Medicaid Services (CMS).

SCDHHS will adopt the billing codes, reimbursement rates and effective dates published by CMS for Medicare Part B coverage, which are available on CMS' website.

SCDHHS will reimburse COVID-19 vaccine administration as a "bill-above" service for Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs).

Previous billing and eligibility guidance regarding COVID-19 pediatric vaccines from the agency's Nov. 9, 2021, bulletin remains in effect.



# Other Policy Updates

- Updates to state plan therapeutic childcare rates
  - Effective Oct. 1, 2022
  
- Medically Complex Children Waiver Program Update:
  - Effective Oct. 14, 2022
  - Increased maximum age limit (21) and age limit for applying (20); eligible MCCW participants may be authorized to receive coverage for environmental modifications – physical adaptations to the private residence of the participant or participant’s family and must be identified on the service plan; providers are invited to join the MCCW respite provider network.

**I'd Rather Talk - QTIP**

# 2022 in Review

## Staffing

- **Jan.** - Marlo joined us!
- **May** - Kristine was promoted!
- **Oct.** - Lynn retired!
- Dr. Wessinger joined SCDHHS!
- Dr. Kumar stayed put!

## Areas of Focus

- **July** – Tied up formal obesity and SDoH work
- **Aug.** – Began our formal work on immunizations and oral health

## Workshops

- Spring - 2<sup>nd</sup> round of Lifestyle Medicine
- Fall - Immunization

## Numbers

- 29 practices – includes 2 new practices
- 54 site visits
- 7,714 chart audits
- 24 monthly calls
- 100s of laughs!

## This and That

- MOC Part 4 Portfolio Status for 15 topics – April '22 – May '24
- Pediatric Focus Group for SCDHHS BH Redesign
- MCOs graciously supported our work

# QTIP Practice Profiles – Jan. 2023

## Business Models

Academic = 3

Private = 16

Hospital Affiliation = 7

FQHC = 3

## # of Clinicians

Small  
1-5 clinicians = 13

Medium  
5-9 clinicians = 5

Large  
10+ clinicians = 11

## Cohort Year

2011 = 11

2015 = 5

2016 = 3

2017 = 4

2019 = 2

2020 = 1

2021 = 1

2022 = 2

# QTIP Components

## Learning Collaborative

- Jan. 2023 & Aug. 2023

## Technical Assistance

- Site Visits & ABP MOC Part 4

## Quality Improvement

- Monthly Calls 2nd Wed. @ 12:30 p.m. & On-site training

## Workshops

- Oral Health Workshop Spring 2023

## Mental Health

- Resources, Training, & Supports

## Areas of Focus /Measures

- Preventative Oral Health & Immunizations

## Data Collection

- QIDA - QI Documentation
- Claims - HEDIS Like Data

## Communication

- Blog & Website & Monthly Emails

# A Few Pivots for the Spring

- Virtual site visits for our 2011 cohort practices

Technical Assistance



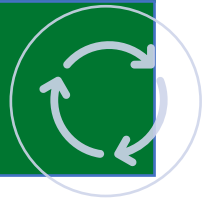
- Pausing Wellness Wednesday in March

Mental Health



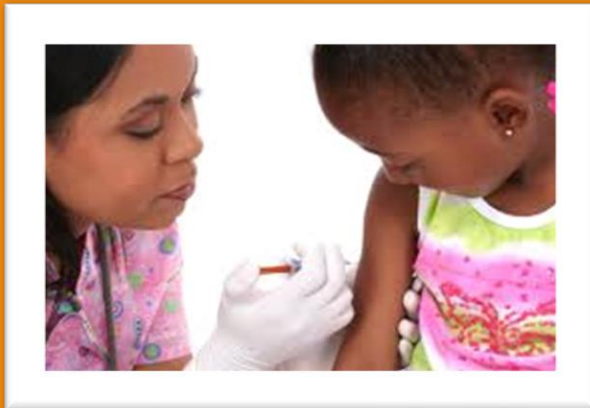
- Marlo is available for on-site QI training!

Quality Improvement



# Immunization Workshop – HUGE Success!

## Immunizations In partnership with DHEC



### FALL 2022

- Sept. 21 – Dec. 14, 2022
- Content Experts:
  - Jonathan Knoche, MD
  - Beth Poore
- The full QI project included:
  - 11 practices,
    - 12 change ideas,
      - 8 different vaccine types
    - 30 QI projects.

Supported by Select Health

**I Love to Talk - Data**



# QIDA: Quantitative Insight (into) Daily Activities

## Practice Level

- Real time practice driven-data
- Describes practice-wide processes
- Highlights areas for practice QI efforts

## State Level

- Paints a picture of QI efforts
- Highlights areas for QI efforts

29 practices X 20 charts X 12 months = 6,960 kiddos

# Overall, QTIP practices audited random charts of 3749 children aged 6 months to 6 years old.

Based on documentation per age groupings:

- ✓ 95% were up-to-date on WELL CHILD VISITS!
- ✓ 84% were up-to-date on IMMUNIZATIONS!
- ✓ 69% had a SDoH SCREEN
- ✓ 87% of new moms had a PPD SCREEN
- ✓ 89% had a DEVELOPMENTAL SCREEN
- ✓ 90% had an AUTISM SCREEN
- ✓ 53% of had PHOTOMETRIC VISION SCREEN
- ✓ 73% of had VISION SCREEN

# QIDA Chart Audits of 3749 children aged 6 mo. – 6 years, showed us that:

## Screening

- 89% -Developmental
- 90% - Autism
- 87% - Postpartum Depression
- 69% - SDoH
  - 13% +for SDoH

## Immunizations

- 84% - UTD on recommended vaccines
- 47% - UTD on flu
- 12% - UTD on Covid
- Those NOT –UTD:
  - 52% - parent refusals
  - 55% - on a catch-up schedule

## Oral Health

- 87% - oral health exam
- 79% - anticipatory guidance documented
- 53% - oral health risk assessment
- 37% - had fluoride varnish
- 6% - had restorative dental (2-6 yr. olds)

## Other

- 53% - Photometric vision screen (2-4 yr. olds)
- 73% - vision screen (5-6 yr. olds)
- 83% - appropriate Z code for BMH (5-6 yr. olds)

# Academics

- Outcome study on QTIP's impact on preventative oral health
- “Screening and Managing Adolescent Suicidal Behavior in Pediatric Primary Care - A Quality Improvement Collaborative Approach” submitted to Pediatric Academic Society



**Real Talk – Today,  
Tomorrow, and  
Beyond...**

# Oral Health Workshop – Spring 2023

## Preventative Oral Health

In partnership with  
MUSC Dental School



10 weeks spanning March - May

To link physical and oral health within three broad areas:

- FAMILY HOME:
  - Encourage good oral health and good diets
- MEDICAL HOME and Pediatrician
  - Provide anticipatory guidance to families on their role in oral health
  - Incorporate AAP oral health clinical guidance into the well child visit
- SYSTEM:
  - Collaborative referral relationship and partnering with dentist in the child's care

# Before you leave today...

- ✓ **Verify your site's visit** and commit to be a peer reviewer
- ✓ **Mark our monthly QI calls** (2<sup>nd</sup> Wed. @ 12:30 p.m.) on your calendars
- ✓ **Sign up for the Oral Health Workshop** if you plan to participate
- ✓ **COMPLETE and turn in:**
  - Next Steps Form – 1/practice
  - Evaluation – 1/person



Community Initiatives –  
(Interim QTIP Director)

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