

Past, Present, and Future

Reflect on the Past
Watch the Present
Create the Future

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QTIP Project Director
SCDHHS
January 20, 2019

Overview



- Review
 - DHHS news
 - National Study

- Data
 - Structure
 - Practices
 - Data

- Future Plans

Reflecting on the Past



Within DHHS, QTIP has influenced:

- Mental/Behavioral Health screening policy and reimbursement
- Preventative oral health (in non-dental settings) policy has been updated
- A pediatric quality focus at DHHS
- Bringing pediatricians to the table as partners

Watching the Present - SCDHHS



EPSDT

- SCDHHS manual now references AAP periodicity schedule
- Implemented



Ocular Eye Policy

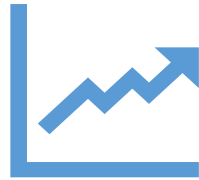
- Policy drafted to cover photo eye screening for 12 mos. – 3 yrs.
- Financial impact being assessed
- In Progress



Same Day Sick and Well Visits

- Topic presented
- Policy drafted
- Financial impact being studied
- In Progress

Watching the Present - SCDHHS



Continuous Glucose Monitoring

- Policy drafted
- Financial impact being studied
- In Progress



Behavioral Health Index

- Implemented as informational in 2018
- Recognized as incentive in 2019
- Anticipated 2020 as a withhold

MCO Incentives and Withholds

Pediatric Preventative Care

- Well-Child Visits in the first 15 months of Life (6 visits)
- Well Child Visits in the 3rd, 4th and 5th and 6th years of life
- Adolescent Well-care visits
- Weight Assessment and Counseling for Nutrition and Physical Active for children/adolescents: BMI percentile total

Behavioral Health Index

Incentive only

- Antidepressant medication management
- Follow-up care for children prescribed ADHD medication (Initiation)**
- Metabolic monitoring of children and adolescents on antipsychotics **
- Initiation and engagement of alcohol and other drug dependence treatment

** pediatric related

Updating pediatrician reimbursement:

- SCDHHS met with stakeholders/representatives from AAP and Mercer

DHHS' primary goal is to...

“Establish rate methodologies that are equitable and sustainable, and that produce accurate and unbiased rates.”

Because of our past...

The Center for the Study of Social Policy (CSSP) conducted a national search of promising initiatives on the social and emotional well-being of young children (0 – 3) and their families.

CSSP goals:

To learn about work performed to support:

- Social emotional development
- Promoting the parent-child relationship
- Supporting parental mental health

Center for the Study of Social Policy

“Pediatrics Supporting Parents”

The CSSP team (staff, MD & family representative) visited SC to:

- Interview QTIP team and SCDHHS staff
- Make on-site visits with 3 QTIP practices which included:
 - Interviews with pediatric staff
 - Observations of WCC visits, and
 - Interviews with parents

1. What are effective well-child visit strategies?
2. What can we learn about what has not been effective?
3. What it takes to scale promising strategies?

CSSP --- Watching the Present Helping Create the FUTURE

TODAY:

- The Center for the Study of Social Policy
Stephanie Doyle, Senior Associate
- National Institute for Children's Health Quality
Elizabeth Cote, MD, MPA Chief Health Officer

FUTURE

- CSSP's findings will be used to develop recommendations and ideas for action that will be disseminated through reports, briefing and webinars.
- NICHQ is planning to write a case study of what QTIP (you) have done

Special Thanks to:

An Med

Carolina
Pediatrics

Center for
Pediatric
Medicine



The PAST is where you
learned the lesson
The Future is where you
apply the lesson
Don't give up in the middle!

- Review
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Participation Agreement



Goal: improving the quality of children's health care in SC by:

- Implementing a physician lead peer-to-peer quality improvement network;
 - Introducing and working with select children's core measures;
 - Providing the skills and resources for practices to improve mental health outcome.
-
- Recommitment to QTIP for 2019
 - Learning Collaborative
 - Working on various QI projects and entering data
 - Site visits...

Participation Agreement – ACTIVE

- All Children's Pediatrics
- An Med Children's Healthcare
- Ballentine Pediatrics
- Beaufort Pediatrics
- Beaufort Jasper Hampton Comprehensive Healthcare Services
- Carolina Pediatrics
- Center of Pediatric Medicine
- Charles Towne Pediatrics
- Children's Hospital Outpatient Center
- Children's Medical Center
- Coastal Pediatrics Associates
- Eastern Carolina Pediatric Associates
- Georgetown Pediatrics
- Grand Strand Pediatrics & Adolescent Medicine
- Hope Health
- MUSC – Pediatric Primary Care
- Palmetto Pediatric & Adolescent Clinic
- Parkside Pediatrics
- Pediatric Associates of Greer
- Pelican Pediatrics
- Riverside Pediatrics
- Rock Hill/Fort Mill Pediatrics
- Salerno Pediatric Care
- Sandhills
- The Children's Center of Carolina Health Centers

Participation Agreement – Sabbatical

- Barnwell Pediatrics (2011)
- Inlet Pediatrics (2016)
- McLeod Pediatrics of Florence (2015)
- Little River Medical Center (2011)
- Medical Park Pediatrics & Adolescents (2017)
- Southside Pediatrics of Aiken (2015)



Welcoming



Medical University of South Carolina

musC
Children's
Health



Children's Hospital
Greenville Health System

Children's Clinic – Greer



Spartanburg Pediatrics Health Center



QTIP practices = 30

- 3 academics
- 15 Private
- 7 associated with a hospital
- 5 FQHC

Size:

- 13 Small (1-4 practitioners)
- 7 Medium (5- 9)
- 11 Large (10 +)

2011-2019:

- Total practices: 44 practices
- Lead Practitioners: 70+

Active practices:

- 2011 practices: 11
- 2015 practices: 6
- 2016 practices: 4
- 2017 practices: 4
- 2019 practices: 5

PCMH 1/2019

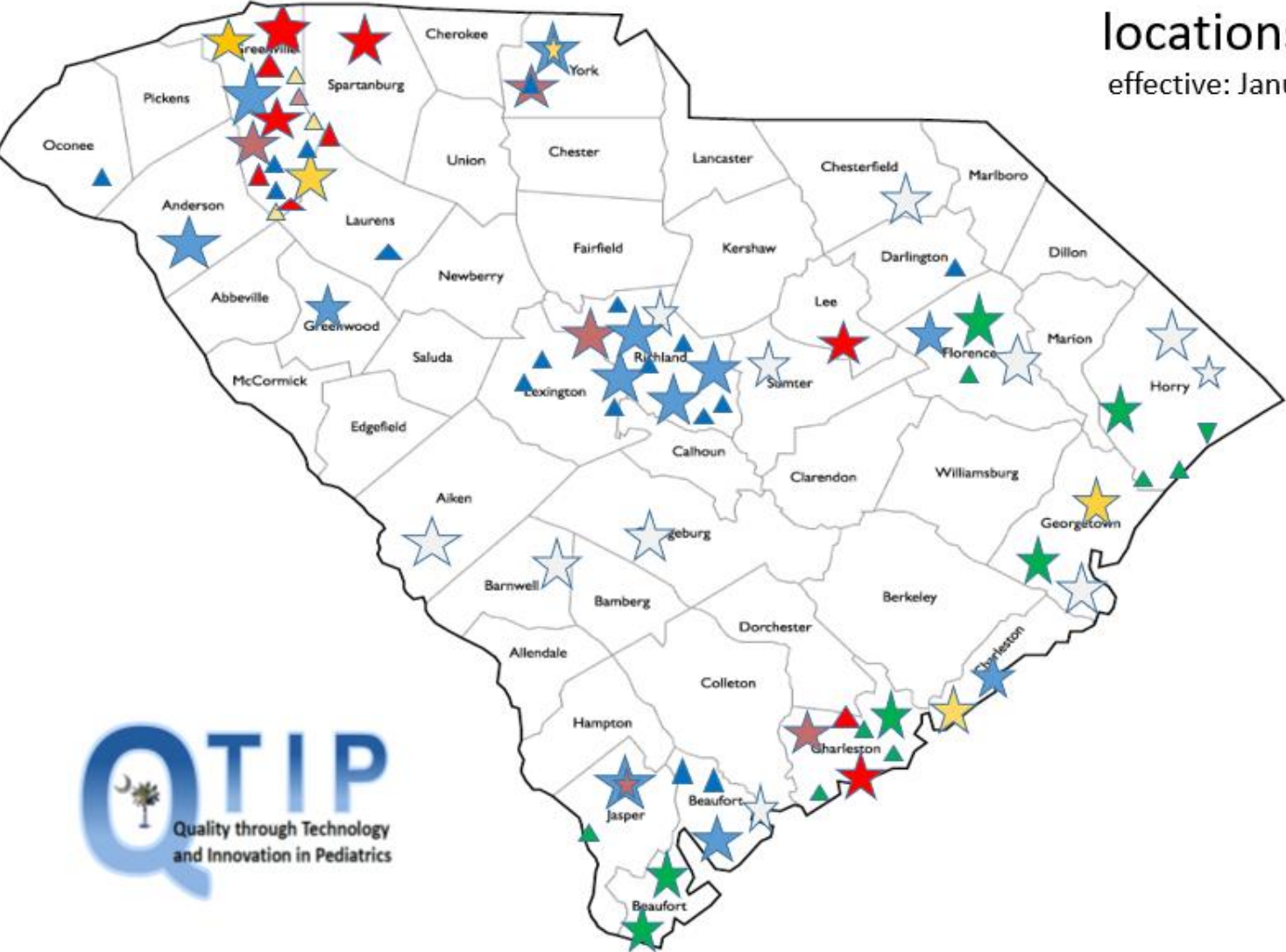
- 21 QTIP practices are NCQA PCMH recognized
- 1 JCAHO

Mental Health 12/2018

- 32/32 QTIP practices are providing screening
- 18 mental health on-site

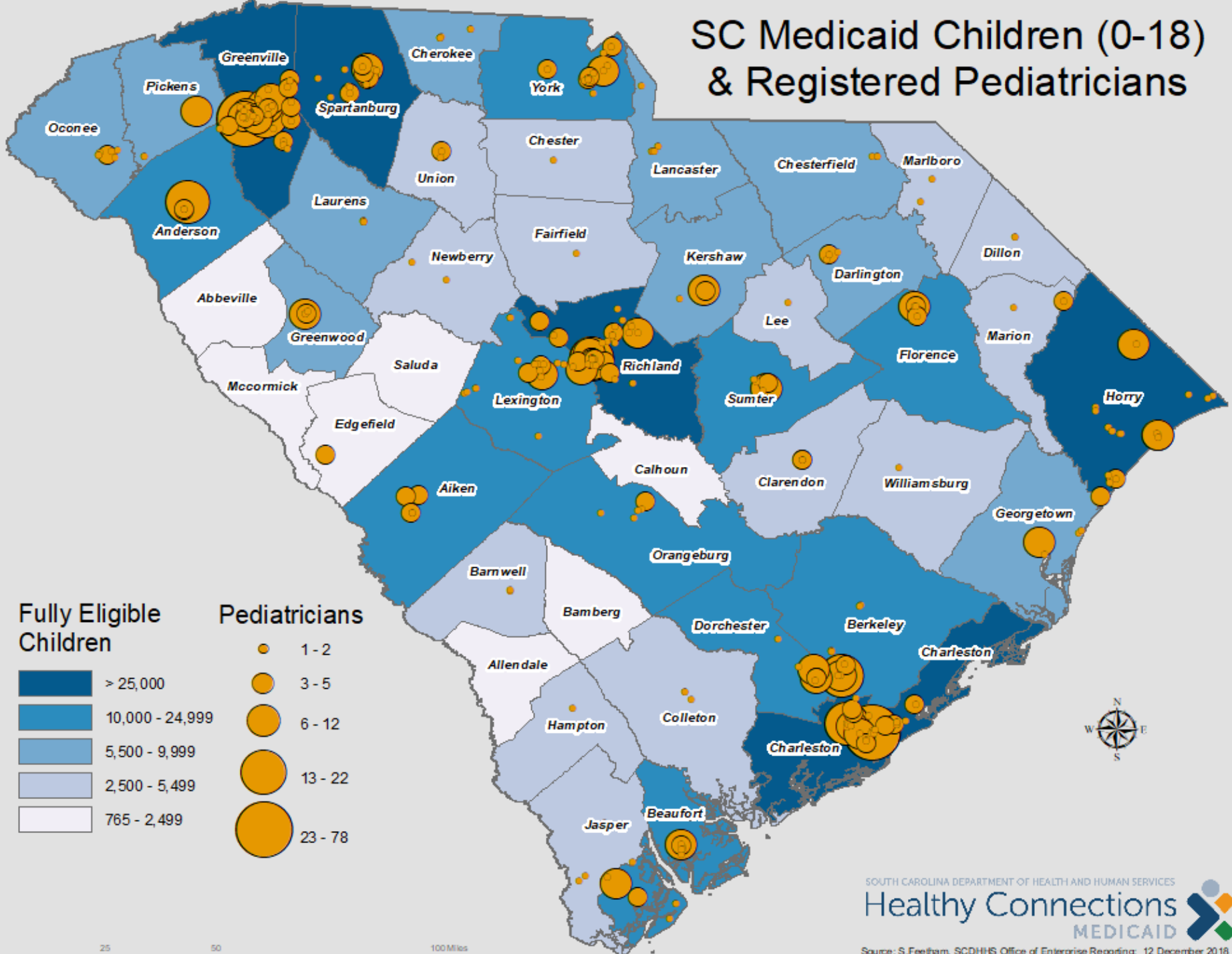
QTIP Practice locations

effective: January 2019

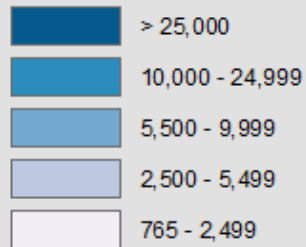


	QTIP Main office	QTIP satellite office
2011		
2015		
2016		
2017		
2019		
previous		

SC Medicaid Children (0-18) & Registered Pediatricians



Fully Eligible Children



Pediatricians



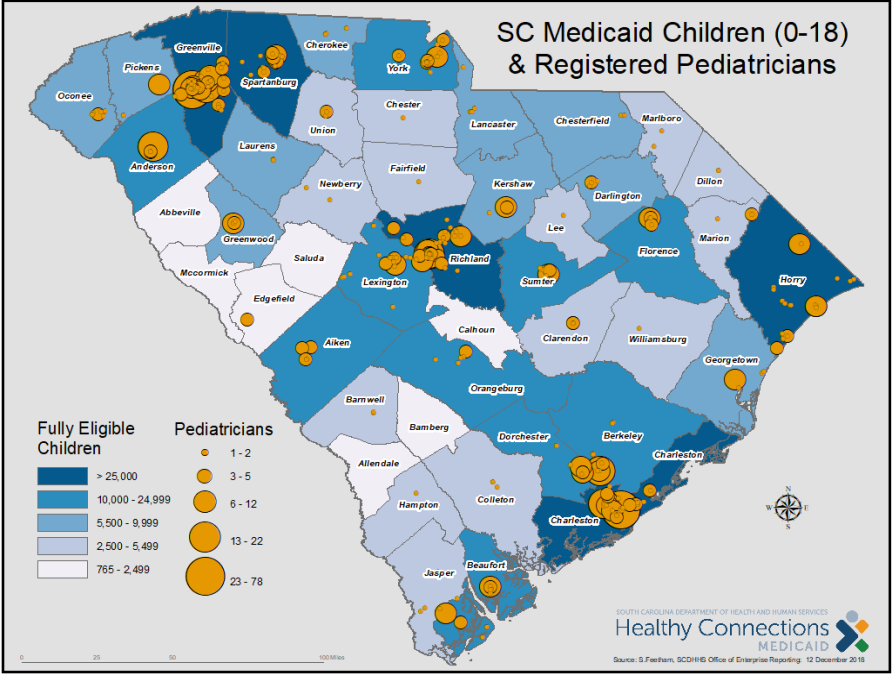
SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES

Healthy Connections
MEDICAID



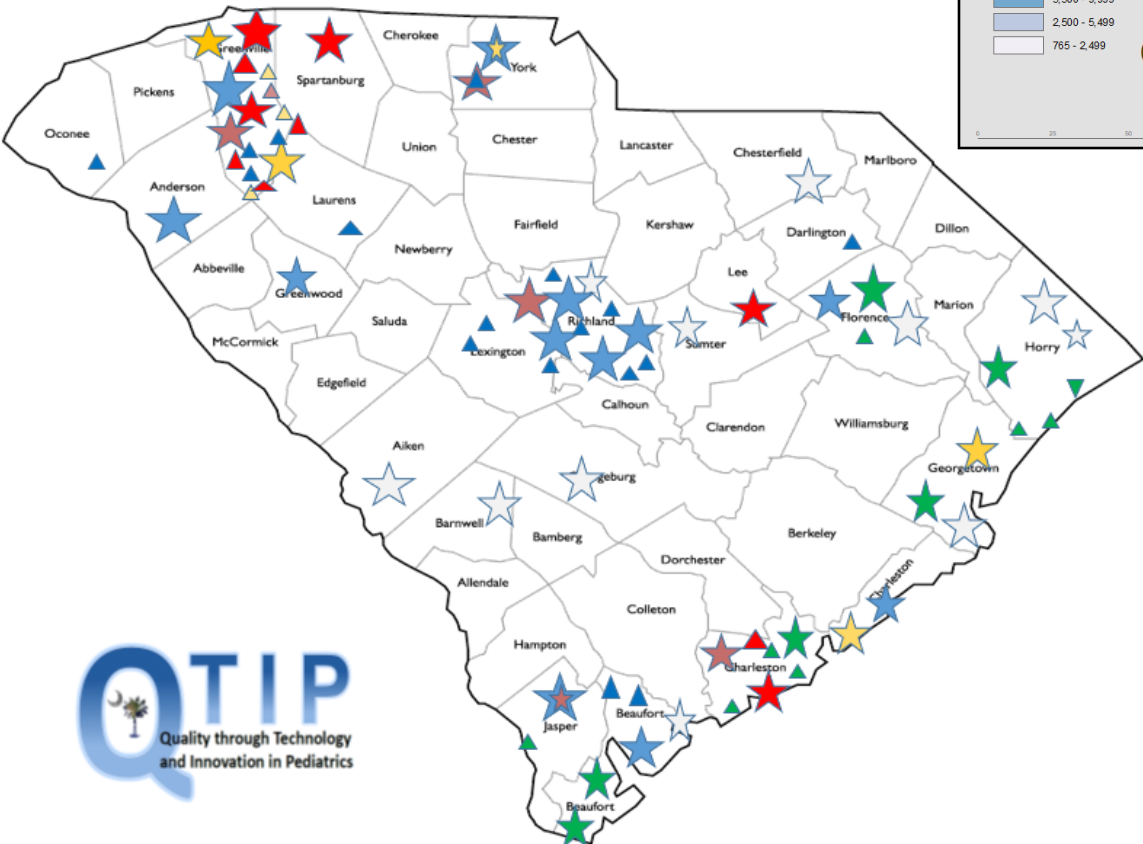
Source: S.Feelham, SCDHHS Office of Enterprise Reporting, 12 December 2018

SC Medicaid Children (0-18) & Registered Pediatricians



SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES
Healthy Connections
 MEDICAID

Source: S. Feinham, SCDHHS Office of Enterprise Reporting, 12 December 2018



What people are saying

“QTIP is a shining star”

~ DHHS Director
Josh Baker

QTIP providers are the kind of providers we want our kids to see

~ CSSP representative at the DSS Foster Care meeting.

SC is above 50th percentile on 10/12 Medicaid Quality metrics... especially the Well Child Visits (15 months and adolescent) rates

~ Bryan Amick,
SCDHHS Deputy
Director of Health
Programs

What data is saying

SC Vaccination Rates
improving... (2017 rates)
≥ 1 HPV increased to 59.6%
(was 44.2%)
≥ 1 Tdap: 89.4 % (was 77.5%)
≥ 1 Men ACWY now 78.6%
(was 68.9%)

~DHEC Report to the Adolescent
Immunization Committee

SC QIDA data on Mental Health:

20/20 rule

QTIP matches “20/20 rule”
where 20% have a MH
need.

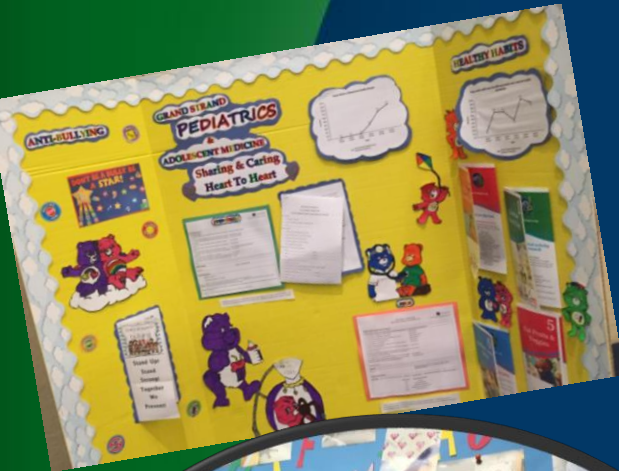
However, we greatly
EXCEED in the # of teens
referred for services. SC
QTIP practices are at the
20/80.

~ SC QIDA data



QTIP Award

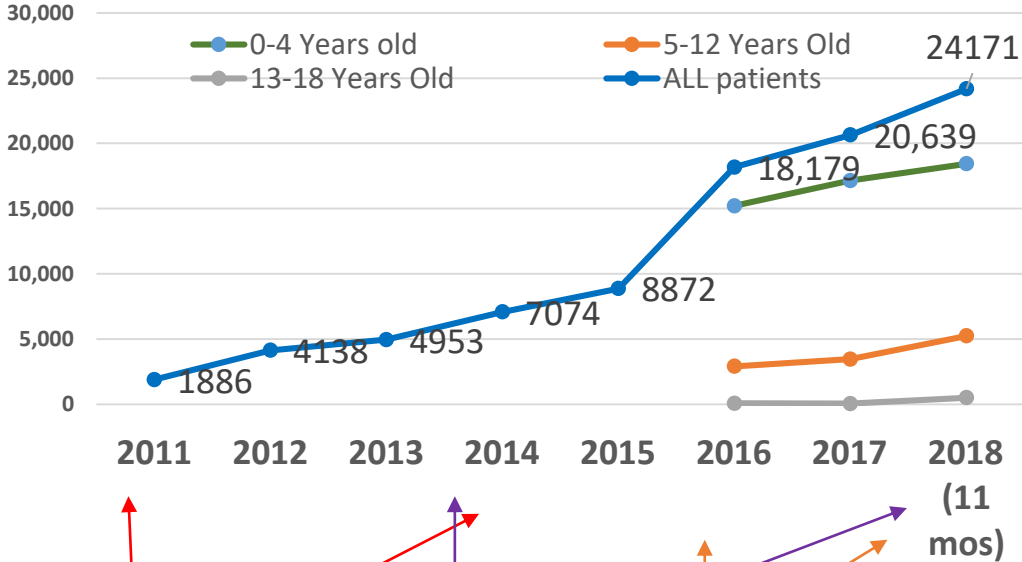
Show and Tell
#bulletinboards
#sharing



Grand Strand

Fluoride Varnish

Medicaid Children Receiving Fluoride Varnish in a Non-Dental Setting



QTIP Focus

Presented @ CATCH

Policy Change*

Given the policy changes, the ratio of application to patients should be going up, not down.

Applications Per Patient - ratio			
	2016	2017	2018
0-4 years	1.25	1.21	1.20
5 to 12 years	1.08	1.06	1.04

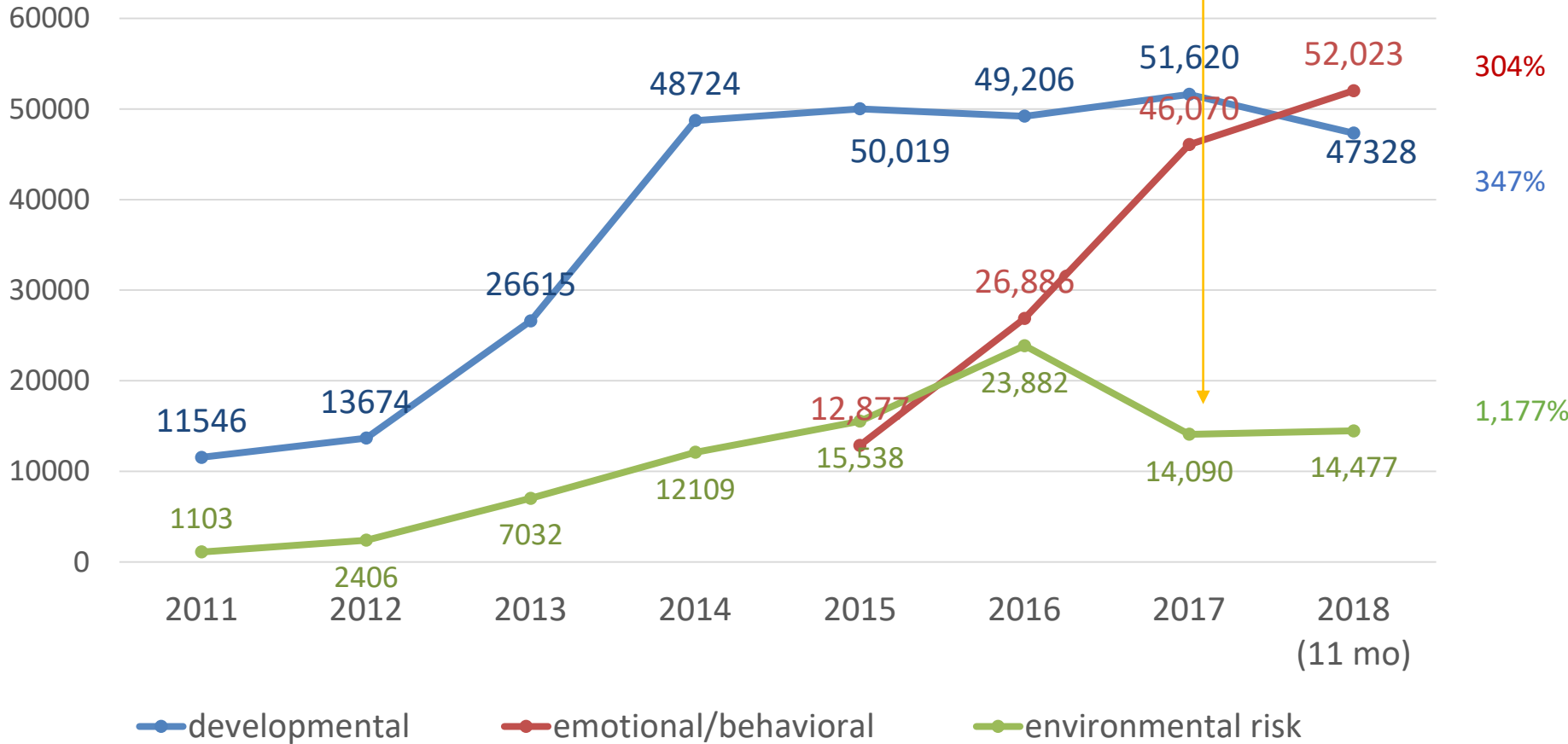
- 2016 Policy change to include fluoride varnish at well AND sick visits, from 0-12 years of age.
- 2018 Policy change to allow up to 4 applications a year in a non-dental setting.

Based on Medicaid administrative claims
EXCLUDES FQHC

Screenings

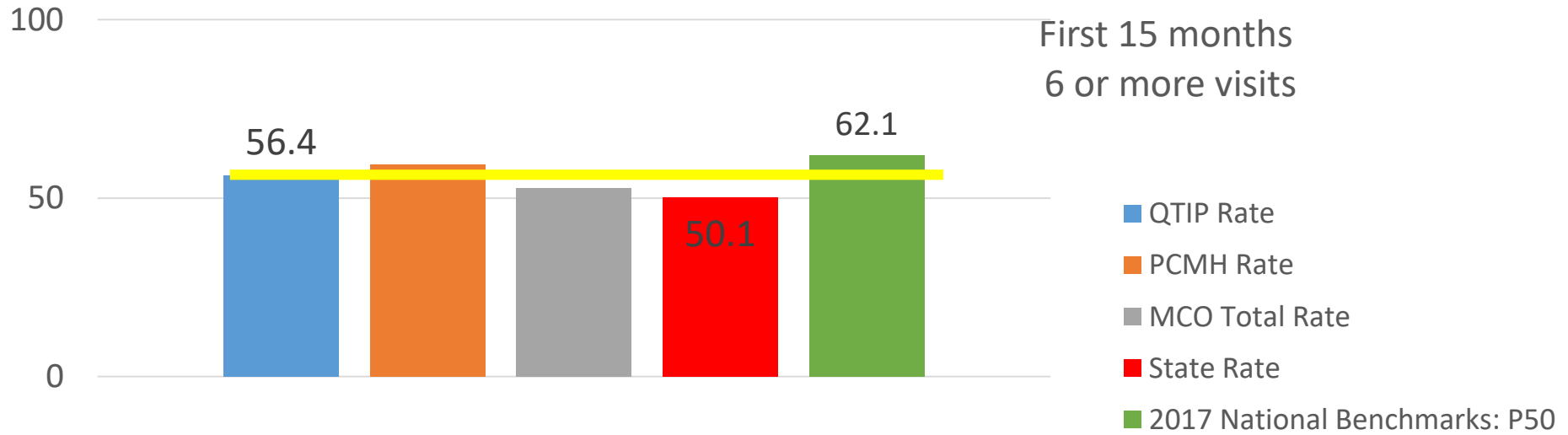
Medicaid children screened

2017 Coding changes



HEDIS – Administrative Claims Data - 2017

Well Child Visits

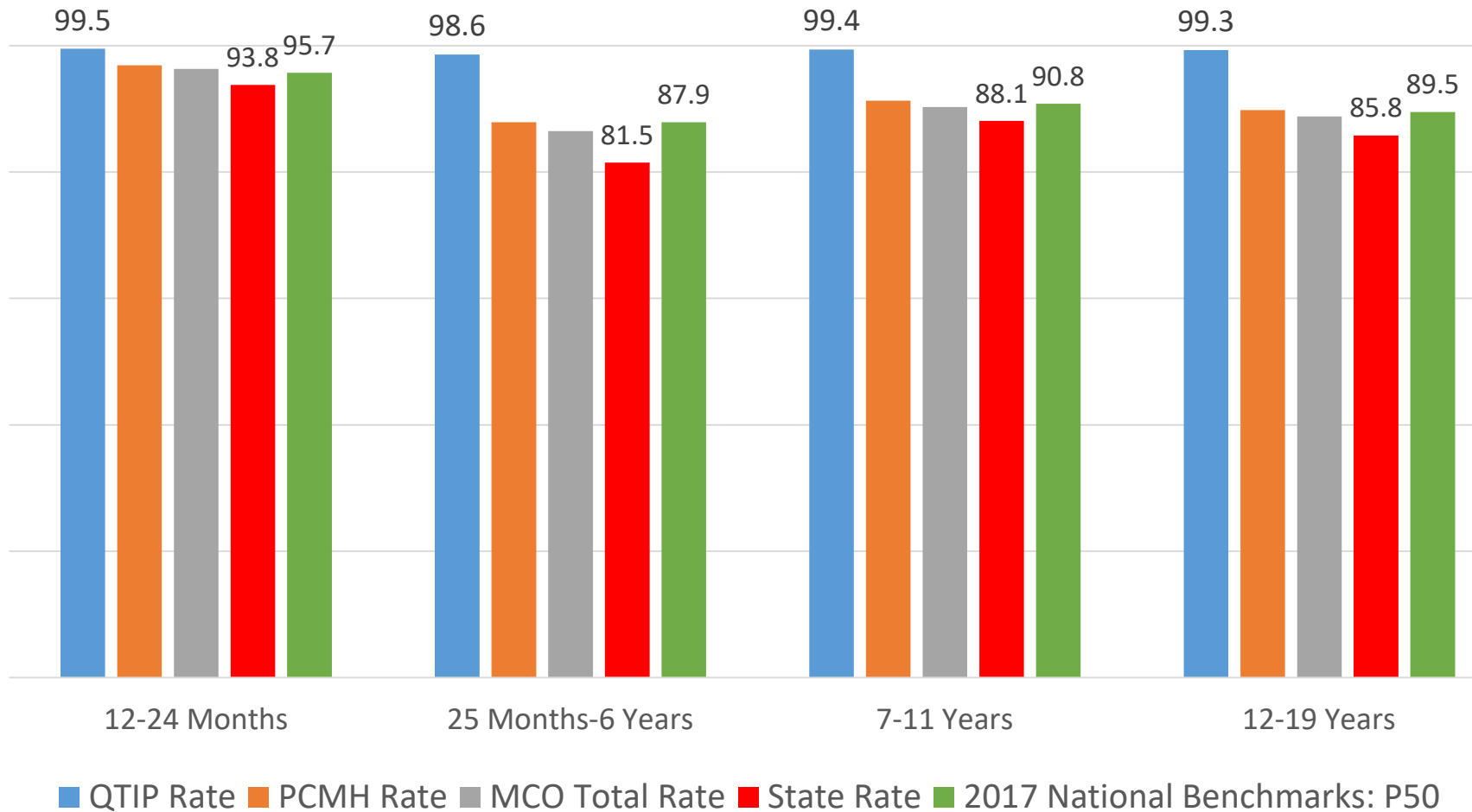


Well Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (W34)

Adolescent Well-Care Visits (AWC)

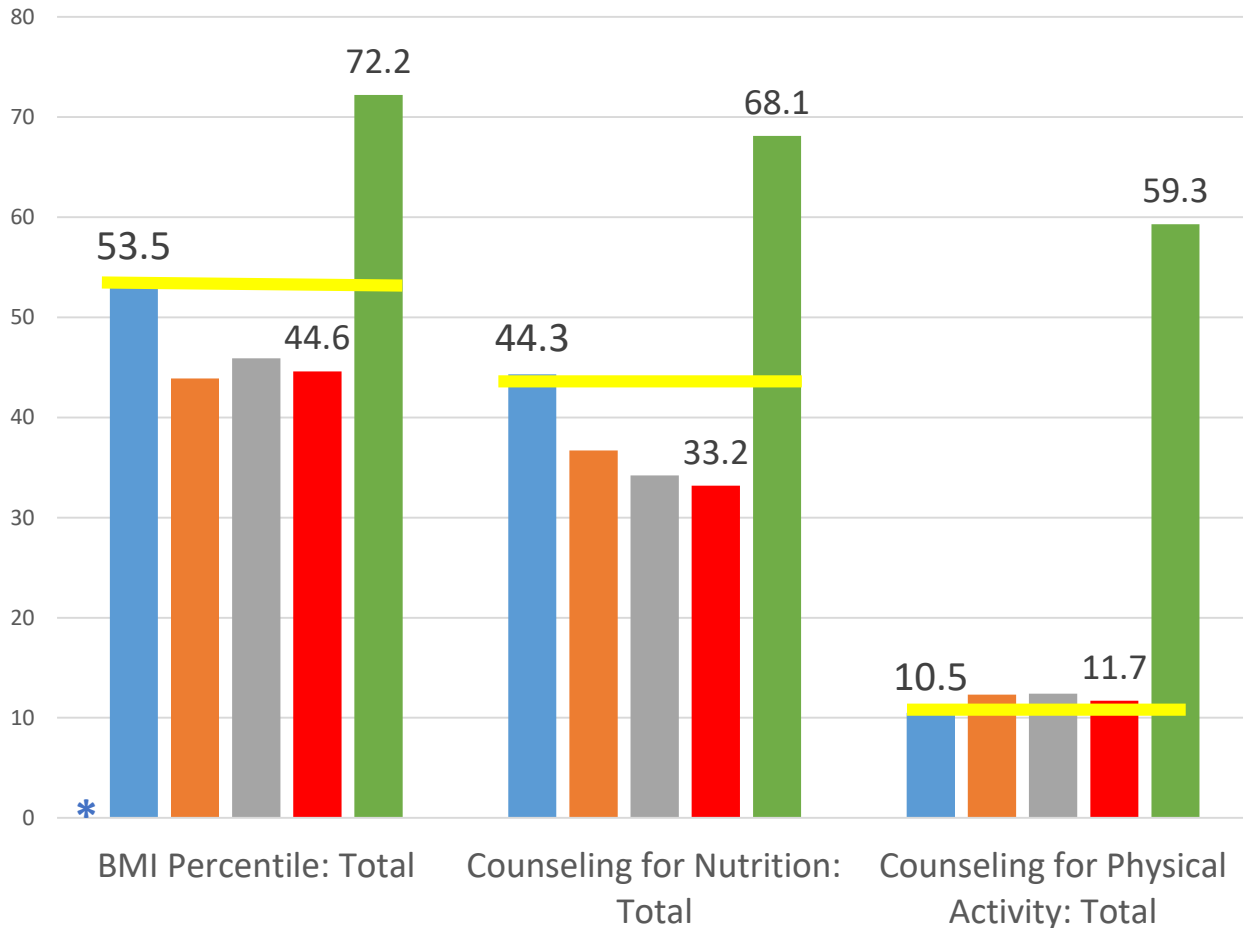
HEDIS – Administrative Claims Data - 2017

Children & Adolescent's Access to Primary Care Practitioners (CAP)

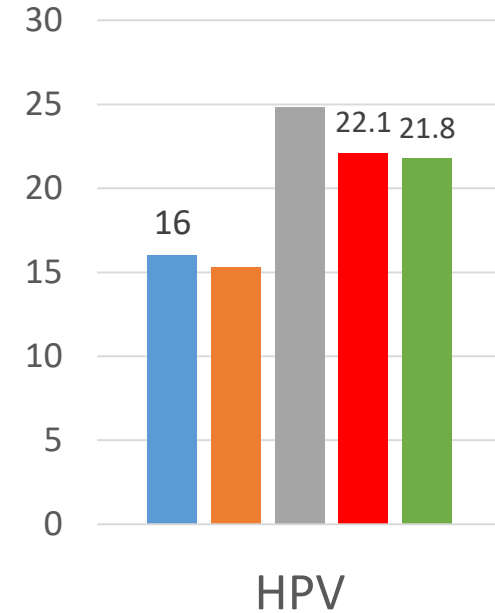


HEDIS – Administrative Claims Data - 2017

Weight Assessments and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)



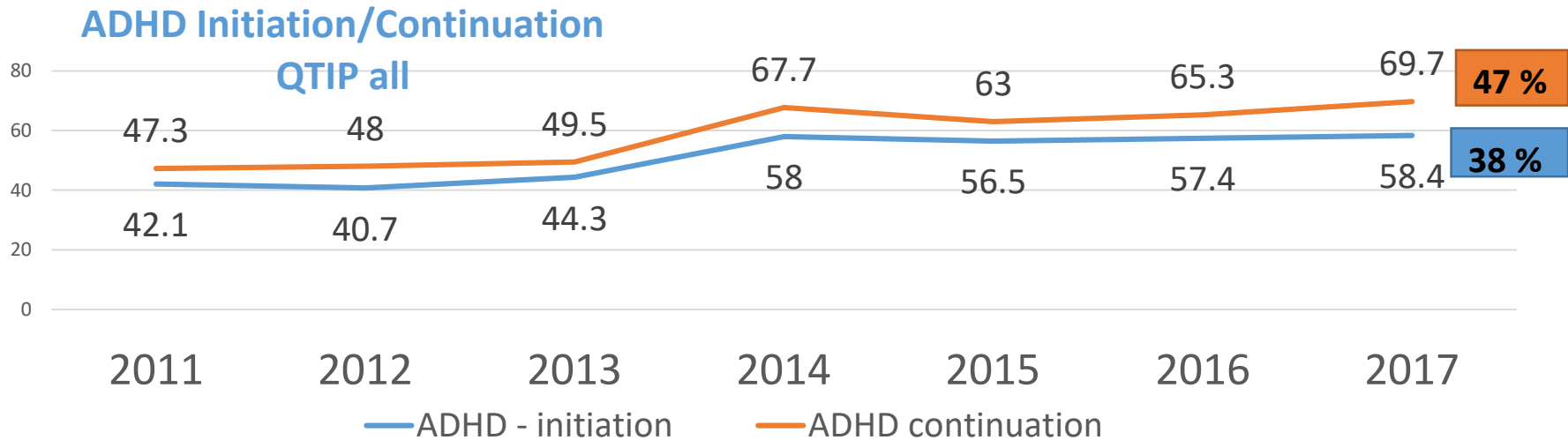
Immunizations for Adolescents - HPV



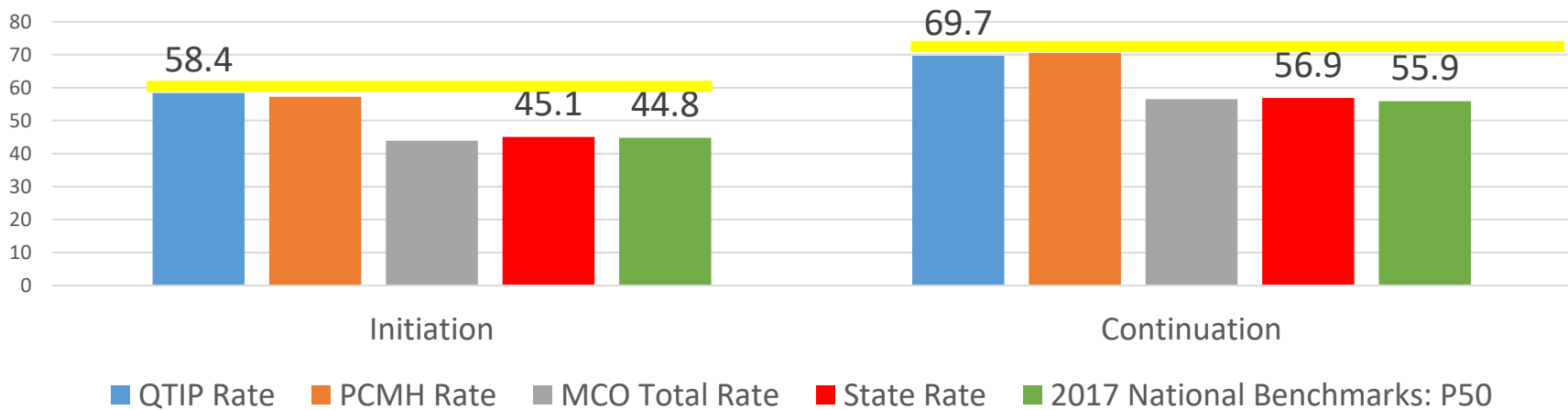
- QTIP Rate
- PCMH Rate
- MCO Total Rate
- State Rate
- 2017 National Benchmarks: P50

Children's Core – ADHD 2017

Administrative claims ONLY



Follow Up Care for Children Prescribed ADHD Medication



QTIP Award

“Royal Sharing”
#qtipdataqueen
#lynnsharinghercrown



Mariah Cameron
Charles Towne
Pediatrics

Past focal topics

2017

6-9 months

- Well child visits
- Vaccinations
- Maternal depression
- Socio environmental screening
- Family strengths

Adolescents

- Well child visits
- Vaccinations
- Mental Health assessments & follow-up
- Assessment for special health care needs (SHCN)
- Family Strengths
- BMI

24 months

- Well child visit
- Risk Assessments
- Screening Special Health Care Needs
- Family Strengths
- Family Concerns
- Oral Health
- Social Determinates of Health
- BMI

Asthma

- General Asthma Care
- Well child visits
- BMI

2018

3- 6 years *

- Well child visits
- Positive parenting
- Vaccines
- Social-environmental screening
- BMI
- Tobacco Cessation
- Oral Health

SHCN

- Assessments/screens
- Work with subspecialist
- Care plans

Asthma

Adolescents

QTIP AWARD

Complete QIDA audits
at ALL offices!

#overachievers

#trending

#💙 QI and Data

Coastal
Pediatrics
Associates

Parkside
Pediatrics



CONSISTENTLY 85% +


- Well Child Visits
- Vaccination completion rate
- Bright Futures priority documentation
- Screening for tobacco use
- Oral Health anticipatory guidance

IMPROVEMENTS NOTED

- | | |
|---|-----------|
| • Developmental Screen (since 30 mos.) | 50% - 70% |
| • Social Connectedness | 53% - 83% |
| • Early Literacy Discussion | 70% - 90% |
| • Screen Exposure Discussion | 61% - 85% |
| • Social Determinants of Health Screening | 53% - 75% |
| • Complex Needs Assessment | 60% - 88% |
| • Families given advice to quit tobacco | 45% - 77% |

ROOM FOR CONTINUED IMPROVEMENT

- Fluoride varnish (Hovering at 50%)
- Care plans for complex needs

 CONSISTENTLY 85% +	IMPROVEMENTS NOTED - TEENS	
<ul style="list-style-type: none"> Well visits (almost) Up to date on vaccines Tobacco exposure screening 	<ul style="list-style-type: none"> Completed HPV series Weigh counseling Families given advice to quit Families given cessation strategies Teens given a behavioral health screen Behavioral Health Planning 	<p>64%- 80%</p> <p>60% - 97%</p> <p>25% - 100%</p> <p>8% - 100%</p> <p>50%-78%</p> <p>76%- 100%</p>

ROOM FOR CONTINUED IMPROVEMENT

- Medical record continuity
- HPV completion



CONSISTENTLY 85% +

IMPROVEMENTS NOTED – ASTHMA

- Patients on a controller
- Tobacco exposure screening

- Patients with asthma action plans
- Flu shots
- Families given advice to quit tobacco
- Families given cessation strategies
- Up to date on well visits
- Weight counseling

47%- 73%

38% - 75%

10% -100%

10% - 85%

70% - 90%

58% - 87%

ROOM FOR CONTINUED IMPROVEMENT

- ER visits for asthma: first half of the year trended down, now trending back up
- Scheduled asthma visits: stagnate around 70%
- Functional status check: stagnant around 60%

What people are saying

“The QTIP program has longstanding success linking children and adolescents [with behavioral health] in pediatric offices”

SC Statewide Behavioral Health Coalition meeting

“QTIP keeps me from getting burned out... I also see the potential for impact.”

~ D. Clark, MD

QTIP makes you measure, helps you collaborate ...

~ P. Mubarak, MD

Overview



“...the past gives you an identity and the future holds the promise”

- Review
 - DHHS news
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• Future Plans - 2019

2019 components

Learning Collaborative

Technical Assistance:

- On-Site Visits
- Skill Building
- Communication
- ABP MOC Part 4

Quality Improvement

- QTIP Staff
- Workshops/calls

Mental Health

- QTIP staff

Areas of Focus/Measures

- Breastfeeding
- ADHD

Data collection

- QIDA
- QI and PDSA documentation instruments

2019 QIDA – Future

Breastfeeding

- 1 month olds
February – July
- 6 month olds
August – December
- Infant breastfed (at certain intervals)
- Referral to lactation consultant
- Breastfeeding plan
- Safe sleep discussed
- Social Determinates of Health screening
- Reach Out and Read
- Tobacco use

ADHD 5-18

- Follow-up visit performed - 30 days
- Standardized screen
- Identify co-morbidities, teacher
- Social Determinates of Health
- Well child visit in past
- BMI
- HPV

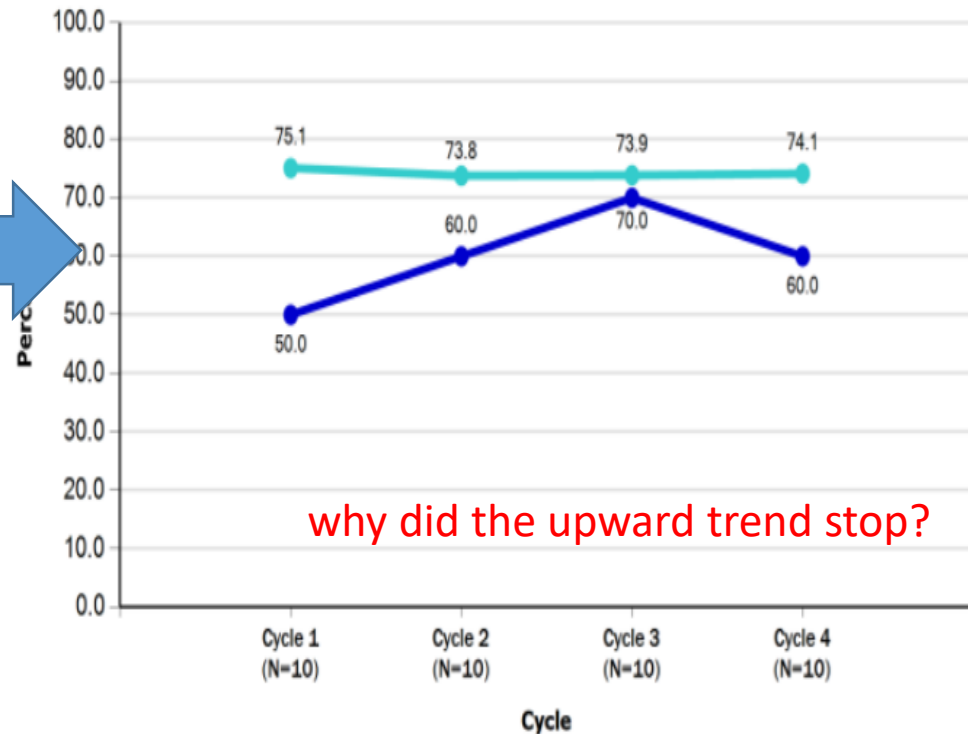
HEDIS Specs: (6-12 year olds) The percentage of children newly prescribed (ADHD) medication who had at least three follow-up care visits within a 10-month period, one of which was within 30 days of when the first ADHD medication was dispensed.

QIDA - Remember

- Standardized data
- Freedom to select what to work on
- Develop run charts, examine data and develop quality projects
- “Real time” data pulled by you (10 charts/topic)



Rate of patients who have had at least one HPV shot

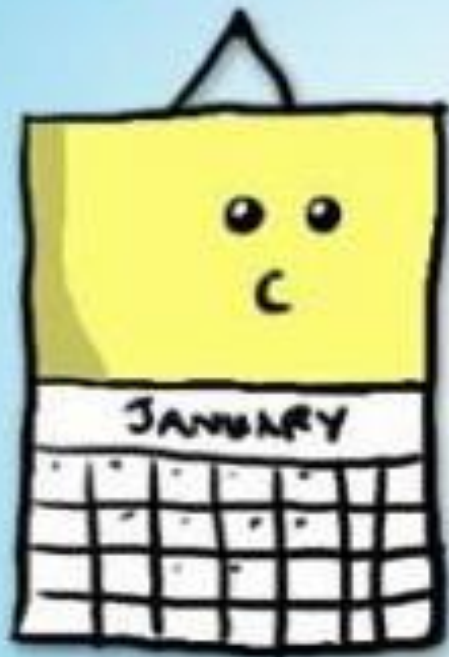


QIDA and HEDIS data differ...

QIDA can show you where you have the **most** room for the **most** improvement, where you could benefit to take a deeper dive and initiate a QI project.

You don't have to do it right now....

GIVE IT TO ME STRAIGHT, DOCTOR



YOU'VE GOT TWELVE MONTHS



JOSEPH BIRDSONG



News ... Future Projects



where great stories begin™

“Training and Engagement”

Making RO&R more available

- Expanding criteria for QTIP practices eligibility
- Tutorials/training
- Expansion of topics (math)
- Wants QTIP to help them scale



DSS working to develop an intensive plan to insure foster children’s health care needs get addressed.



Initial discussions to expand Healthy Steps program

SAVE THE DATE:

Next Learning Collaborative
August 10 – 11
Asheville, NC



QTIP
Team



What is
available for
you?

QTIP blog

<https://msp.scdhhs.gov/chipraqtip/>

QTIP Website

<https://msp.scdhhs.gov/qtip/>

ABP MOC Part 4 Credits

Monthly Calls

Site visits

Challenge you

- Spread within your practice
- Relationships/networking
- Finding time for quality improvement
- Using your data to effect change
- Continue with your PDSA cycles and documenting your QI activities
- Be a leader and a mentor ...

FEEDBACK :

- Ways to keep QTIP interesting
- QI workshop topics
- QIDA topics/questions
- Regional Site visits



QTIP = Quality

“The future depends on what we do in the present.”

~Mahatma Gandhi

Quality is never an accident. It is always the result of intelligent effort.

~ John Ruskin

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