WORKPLACE

AN ENTERPRISE CONNECTIVITY PLATFORM DEVELOPED BY FACEBOOK, INC
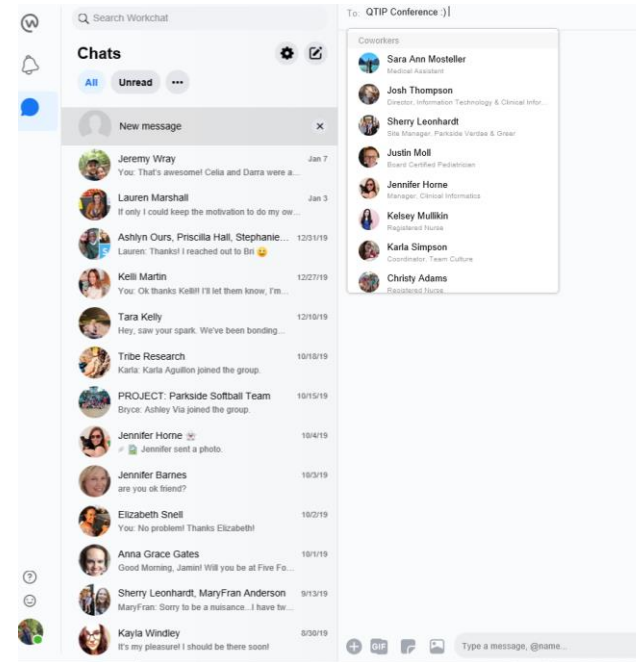
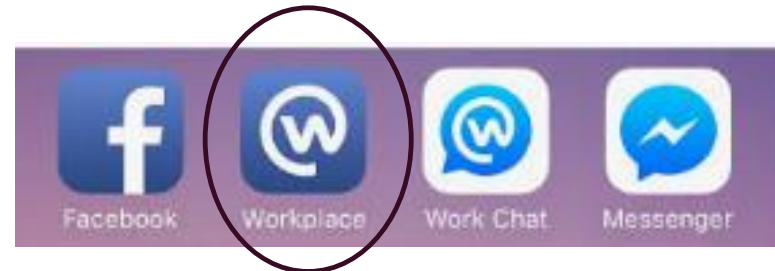# ESTABLISHED 2017 AT PARKSIDE PEDIATRICS

Promotes Healthy Culture within our practice

- Allows different locations to communicate with one another daily

- Promotes Team Building

- Work Chat is available to talk back and forth:
  - Allows you to reach out to a team member without having to know their personal phone number (mostly used for call outs/scheduling concerns within our practice)
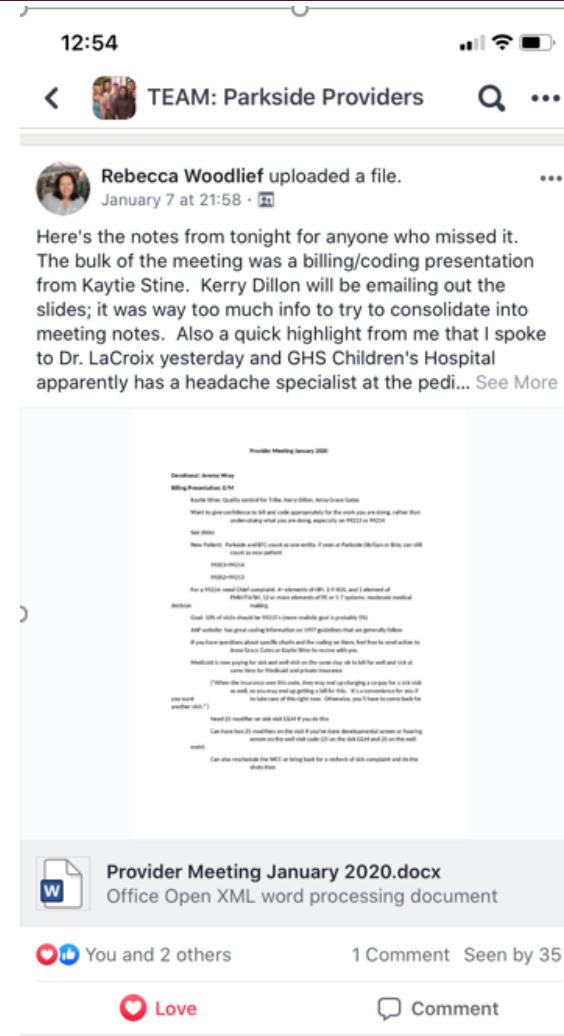
WORKPLACE APP

- 24/7 access

- Remote into meetings, see announcements, view schedules, chat with team members and so much more right from your phone!

CLOSED GROUPS

Benefits

- Allows privacy that should not be public to the whole practice.

- Posts that are specific to only your role within the company. Information relayed that does not involve everyone.

- Specific Roles, Location Specific, Department Specific (Management Team, Medical Directors, Providers, Clinical, etc…)

- Pros: Confidentiality, Cleans up Teams Newsfeed so they see information that is only pertinent for themselves.

OPEN GROUPS

Benefits

- Allows complete transparency within the whole practice.

- Posts that are beneficial for everyone to see on their newsfeed

- Different locations, Curtis' List, IT Announcements, Practice-Wide Announcements, Prayer Groups

- Pros: Everyone receives important updates and announcements at the same time. Different locations can connect with other team members they may not physically see everyday.

ANNOUNCEMENTS AND RESULTS

Practice-Wide Announcements

QTIP Project Results/Data

WP can track who sees an announcement or post.

VIRTUAL MEETINGS

PATIENT SATISFACTION RESULTS/PCMH MEASURES
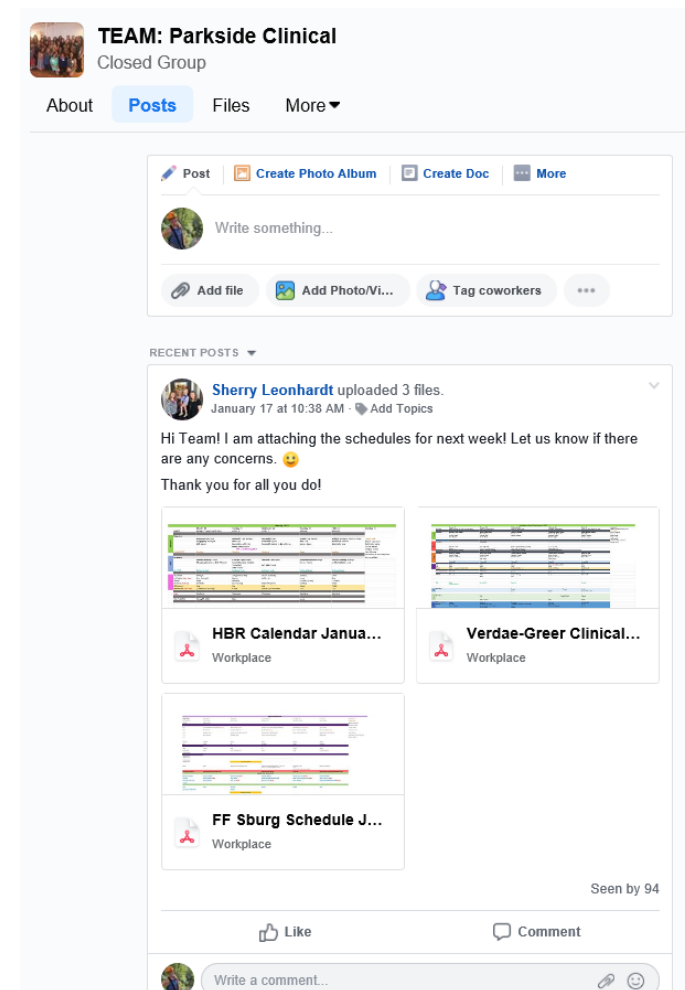

Location Specific

POST TEAM SCHEDULES

- Team can have home access to weekly schedules using the WP app on their phone.
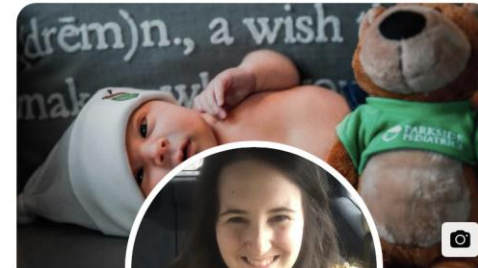
- Pro: decreased the amount of scheduling errors, miscommunication or scheduling confusion

BEHIND THE SCENES

- On-boarding/ Off-boarding Members

- IT Dept is responsible for on-boarding all team members that are hired within our practice.
  - Part of the Hiring Process
- IT Dept is responsible for off-boarding all team members on their last day when they leave our practice

Charise Guidinger

Edit About   Activity Log   Org Chart   More

Certified Family Nurse Practioner at Tribe513

Providers

English

cguidinger@parksidepediatrics.com

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HOW DO WE GET STARTED?

- Workplace.com has all pricing and information available for those who are interested.

- Free 30-day trial