

WORKPLACE

AN ENTERPRISE CONNECTIVITY PLATFORM DEVELOPED BY FACEBOOK, INC

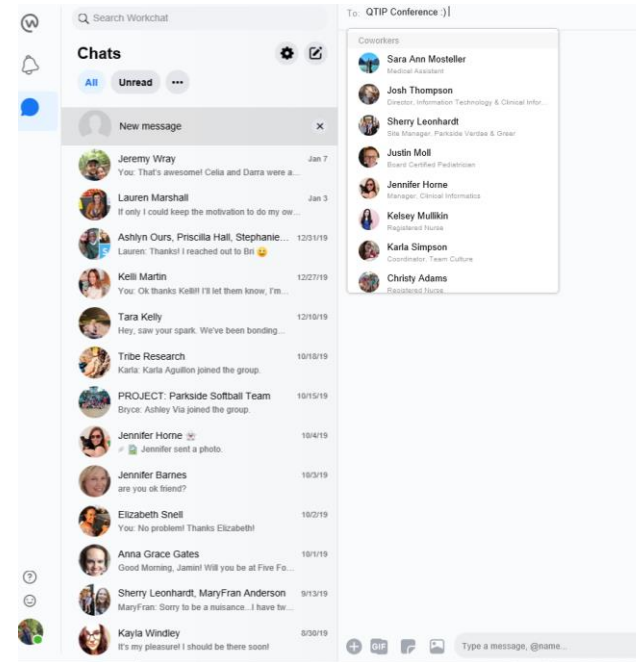
workplace
by facebook



ESTABLISHED 2017 AT PARKSIDE PEDIATRICS

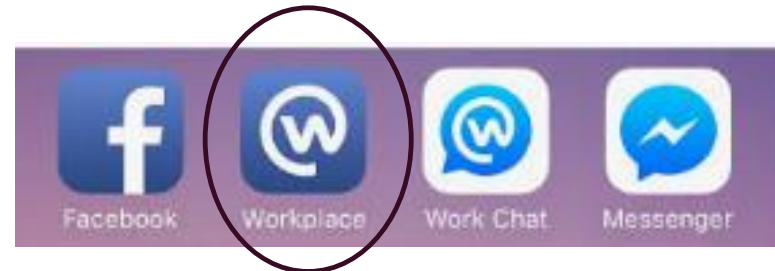
Promotes Healthy Culture within our practice

- Allows different locations to communicate with one another daily
- Promotes Team Building
- Work Chat is available to talk back and forth:
 - Allows you to reach out to a team member without having to know their personal phone number (mostly used for call outs/scheduling concerns within our practice)



WORKPLACE APP

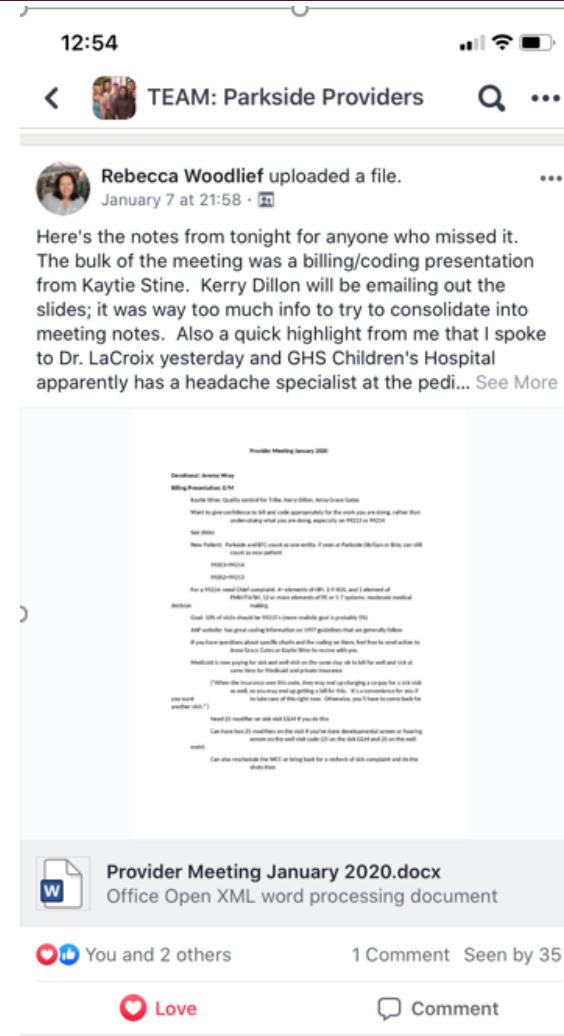
- 24/7 access
- Remote into meetings, see announcements, view schedules, chat with team members and so much more right from your phone!



CLOSED GROUPS

Benefits

- Allows privacy that should not be public to the whole practice.
- Posts that are specific to only your role within the company. Information relayed that does not involve everyone.
- Specific Roles, Location Specific, Department Specific (Management Team, Medical Directors, Providers, Clinical, etc...)
- Pros: Confidentiality, Cleans up Teams Newsfeed so they see information that is only pertinent for themselves.



OPEN GROUPS

Benefits

- Allows complete transparency within the whole practice.
- Posts that are beneficial for everyone to see on their newsfeed
- Different locations, Curtis' List, IT Announcements, Practice-Wide Announcements, Prayer Groups
- Pros: Everyone receives important updates and announcements at the same time. Different locations can connect with other team members they may not physically see everyday.


Curtis' List
Open Group

About Posts Files More ▾

Write a comment...

Laura Baumann
January 21 at 9:37 PM

The most amazing comfortable couch you will ever sit your seat on 🤗



\$250

Dark grey Message
Greenville, SC

1 Like 3 Comments Seen by 175

Like Comment Share

Kenzie Madson The BEST napping couch ever! 🤗
Like · Reply · 1d
Laura Baumann replied · 1 Reply

Chris Carino Any idea it's dimensions?
Like · Reply · 1h

ANNOUNCEMENTS AND RESULTS

Practice-Wide Announcements

QTIP Project Results/Data

WVP can track who sees an announcement or post.


Tribe513 Announcements
Official · Open Group

About Posts Files More ▾

Karla Simpson
December 17, 2019 · Christmas, 2 others

FUN DAY REMINDER:
UGLY CHRISTMAS SWEATER DAY is TOMORROW (12/18)!

- Wear your favorite ugly Christmas sweater! The more festive the better!
- Don't have an ugly Christmas sweater? Make one! Don't know how to knit? Wear red and green! Want to be even uglier than that? Wear battery powered lights as a necklace or garland as a scarf or a headband of antlers on your head!
- Dollar Tree is your friend! Don't want to spend any money? No worries! Raid your mom's Christmas decorations! I'm sure you'll find plenty of inspiration there!



Ugly Christmas Sweater Day

1 Share Seen by 299

Like Comment Share

Jennifer Horne to Parkside Pediatrics
April 15, 2019 · 🌟

Hello Parkside!

Attached are the quarterly results for Depression and Tobacco Screens. We are continuing to monitor these measures and will post results every quarter. The Depression measure is looking at whether or not a depression screen was performed at a WCC for anyone 12 years + and if the screen is positive (5 or above) then an intervention was pulled in. ... [See More](#)



Number of Depression Screens Performed

Location	Jan-19	Feb-19	Mar-19
Verdae	10	10	10
Free Forks	10	10	10
MB	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10

Number of Interventions Pulled in For Positive Screens (+5)

Location	Jan-19	Feb-19	Mar-19
Verdae	10	10	10
Free Forks	10	10	10
MB	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10

Number of Tobacco Screen Performed

Location	Jan-19	Feb-19	Mar-19
Verdae	10	10	10
Free Forks	10	10	10
MB	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10
MB-WG	10	10	10

Summary Tables:

Location	Jan-19	Feb-19	Mar-19
Verdae	77%	87%	88%
Free Forks	77%	77%	77%
MB	87%	87%	87%
MB-WG	87%	87%	87%
MB-WG	87%	87%	87%
MB-WG	87%	87%	87%
MB-WG	87%	87%	87%

Tobacco Screen Summary:

Location	Jan-19	Feb-19	Mar-19
Verdae	64%	64%	64%
Free Forks	64%	64%	64%
MB	64%	64%	64%
MB-WG	64%	64%	64%
MB-WG	64%	64%	64%
MB-WG	64%	64%	64%
MB-WG	64%	64%	64%

2

Like Comment Share

VIRTUAL MEETINGS

 **Karla Simpson** was live in [Management Team](#).
22 hrs · 🌐

Management Team Meeting 1.22.20







 **Erika Anderson** 8 Comments 43 Views

 Like


 Comment

Answered ▾

 Write a comment...  

 **Karla Simpson** · 25:15 Erika, I can't get to the computer to move it right now but I'll ask Chris and David to post their slides after the meeting.

[Like](#) · [Reply](#) · 21h  2

 **Erika Anderson** · 26:50 Thanks! I emailed Chris to ask him to send them to me or post.

[Like](#) · [Reply](#) · 21h



TEAM: Parkside Clinical

Closed Group

Q jamin

✕ Posts, Comments & Files ▾ Top Posts ▾ Any

 **Jamin Wilson** was live.
July 17, 2018 · [Add Topics](#)



 **Maggie McGreevey and Justin Moll**

4 Comments Seen by 33 34 Views

 Like

 Comment

PATIENT SATISFACTION RESULTS/PCMH MEASURES

Parkside Pediatrics - Five Forks - Snapshot Report
 Photos from Ashley Tribble's post in Five Forks
 September 23, 2019
 Survey Analytics
 Cycle Start Date: 07/03/2019
 Projected Cycle End Date: 10/03/2019

Delivery Method	# Surveys Sent	# Responses	Response Rate
Email	1996	265	13.3%
Text Message	594	36	6.1%

Performance Update

	Current Cycle Top-Box	Current Cycle Score (CI*)	Current Cycle Responses	Previous Cycle Top-Box	Previous Cycle Score (CI*)	Previous Cycle Responses
Overall Patient Experience Measures						
I would recommend this provider's office to my friends/family.	79.7	4.72 (4.65 - 4.80)	301	78.6	4.72 (4.65 - 4.79)	299
On a scale from 1-5, where 1 is the worst provider possible and 5 is the best provider possible, what number would you use to rate this provider?	78.3	4.72 (4.65 - 4.79)	300	75.3	4.70 (4.63 - 4.76)	299
Strengths/High Scores:						
I was satisfied with my overall experience with this office.	93.2	4.93 (4.85 - 5.00)	44	76.0	4.68 (4.52 - 4.84)	75
During my appointment, my provider was focused on me/my issues.	91.3	4.91 (4.82 - 5.00)	46	82.6	4.75 (4.59 - 4.91)	69
My provider did not seem rushed while with me.	88.9	4.84 (4.70 - 4.98)	63	86.5	4.87 (4.77 - 4.97)	52
Weaknesses/Lower Scores:						
I was made aware of any delays.	35.3	3.72 (3.44 - 4.00)	85	43.1	3.90 (3.62 - 4.19)	72
The length of time it took to get test results (blood test, x-ray, or other test) was reasonable. (If you did not have this done, please select "Not applicable".)	54.1	4.25 (3.97 - 4.52)	61	60.5	4.40 (4.12 - 4.67)	43
The length of time I spent in the waiting room was reasonable.	55.1	4.31 (4.10 - 4.51)	98	51.6	4.38 (4.27 - 4.53)	54

Ashley Tribble ▸ Five Forks
 - October 7, 2019

Hey Five Forks Team! Here is your Q3 patient satisfaction survey snapshot. Please feel free to reach out to me if you have any questions!

Seen by 81

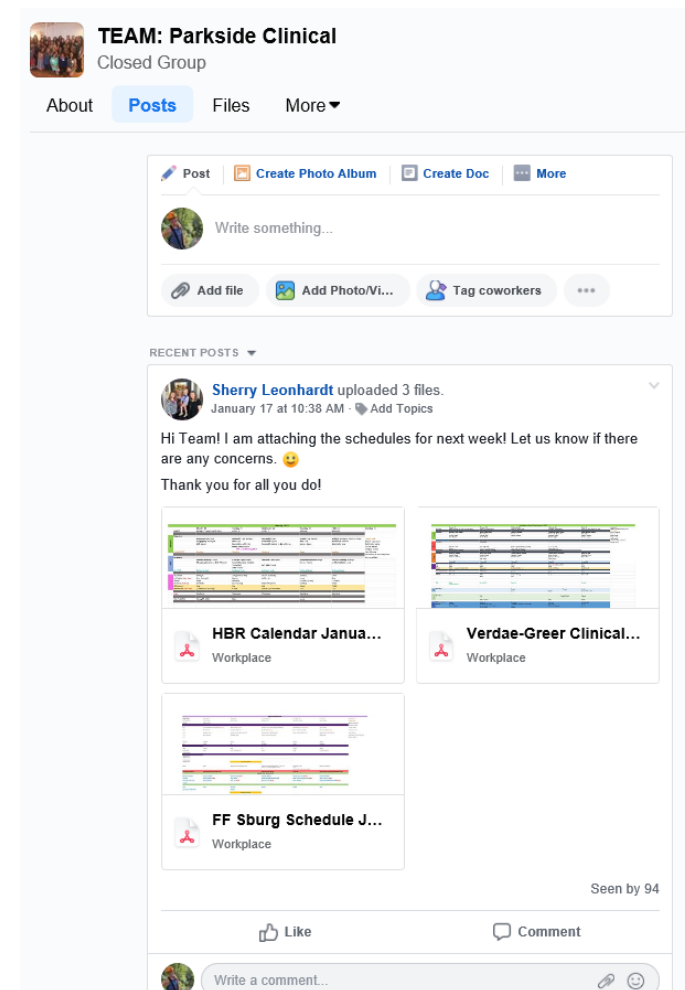
Like Comment Share

Write a comment...

Location Specific

POST TEAM SCHEDULES

- Team can have home access to weekly schedules using the VWP app on their phone.
- Pro: decreased the amount of scheduling errors, miscommunication or scheduling confusion



TEAM: Parkside Clinical
Closed Group

About Posts Files More

Post Create Photo Album Create Doc More

Write something...

Add file Add Photo/Vi... Tag coworkers

RECENT POSTS

Sherry Leonhardt uploaded 3 files.
January 17 at 10:38 AM · Add Topics

Hi Team! I am attaching the schedules for next week! Let us know if there are any concerns. 😊
Thank you for all you do!

HBR Calendar Janua...
Workplace

Verdae-Greer Clinical...
Workplace

FF Sburg Schedule J...
Workplace

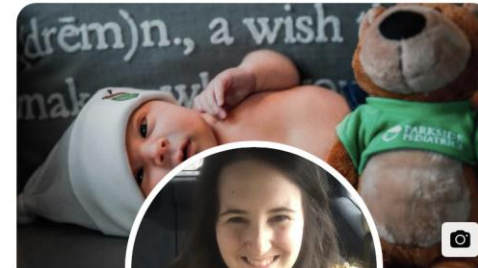
Seen by 94

Like Comment

Write a comment...

BEHIND THE SCENES

- On-boarding/ Off-boarding Members
- IT Dept is responsible for on-boarding all team members that are hired within our practice.
 - Part of the Hiring Process
- IT Dept is responsible for off-boarding all team members on their last day when they leave our practice



Charise Guidinger



- 📄 Certified Family Nurse Practitioner at Tribe513
- ✿ Providers
- 🗣️ English
- ✉️ cguidinger@parksidedpediatrics.com
- ✅ Followed by 71 people

See More About Yourself



HOW DO WE GET STARTED?

- Workplace.com has all pricing and information available for those who are interested.
- Free 30-day trial

The screenshot shows the Workplace.com pricing page. At the top, there is a navigation bar with the Workplace logo (from FACEBOOK) and links for Why Workplace?, Success Stories, Security, Pricing, Customer Resources, Contact Sales, and Log In. Below the navigation bar is a blue button that says "NEW Download the Forrester Total Economic Impact study of Workplace". The main heading is "Fair pricing". Below this is a table of three pricing plans: Essential, Advanced, and Enterprise. The Essential plan is \$0 USD (Free) and has a "Sign Up for Free" button. The Advanced plan is \$4 USD (Per person, per month) and has a "Try Free for 30 Days" button. The Enterprise plan is \$8 USD (Per person, per month) and has a "Contact Us" button. Below the table is a section titled "Workplace plans" with a sub-section "Core features" and a table of "Best for" categories: Teams, Entire organizations, and Complex organizations.

	Essential	Advanced	Enterprise
	\$0 USD Free	\$4 USD Per person, per month	\$8 USD Per person, per month
	Sign Up for Free	Try Free for 30 Days	Contact Us
		\$0 for non-profit	
Workplace plans			
Best for	Teams	Entire organizations	Complex organizations
Core features			