

## **Information about the Federal Health Insurance Marketplace and Healthy Connections Medicaid**

### **Federal Health Insurance Marketplace**

South Carolinians may use the Health Insurance Marketplace (also known as “the Marketplace”) for coverage. To learn more about the Marketplace, consumers can:

- Call 1-800-318-2596
- Visit [healthcare.gov](https://healthcare.gov)

### **South Carolina Medicaid Program: Healthy Connections Medicaid**

South Carolinians can apply for Medicaid benefits online, in person, or through the mail. To learn more about the Healthy Connections Medicaid program, consumers can:

- Call 1-888-549-0820
- Visit [apply.scdhhs.gov](https://apply.scdhhs.gov) to start the online Medicaid application process

## **Frequently Asked Questions**

### **I currently have Medicaid. Do I need to re-apply?**

If you currently have Medicaid through Healthy Connections, there is no need to reapply. We will send a letter to you for any information we may need to determine your eligibility at your regularly scheduled review date.

### **I was denied eligibility for Medicaid prior to Marketplace open enrollment. Should I apply again?**

If you were denied eligibility prior to open enrollment, you may want to apply again through the Marketplace at [healthcare.gov](https://healthcare.gov) as you may be able to receive assistance to help pay for health coverage.

### **The Marketplace told me I’ve been assessed as Medicaid eligible in South Carolina. What should I do?**

The Marketplace will send your information to us as soon as possible, then we will send you a notice when we have made a determination on your eligibility. If you are determined to be eligible for Medicaid, your start date will correspond with the day your application was sent to Healthy Connections.

### **I applied for Medicaid online through the Healthy Connections and was determined not eligible for Medicaid. What should I do?**

Healthy Connections will send your application to the Marketplace. Once the Marketplace makes a determination on your eligibility for coverage, they will send you a notice regarding the outcome. You may contact the Marketplace at 1-800-318-2596 to receive an update on the status of your Marketplace application.

### **I received multiple notices. Which one is right?**

The Healthy Connections Medicaid notice that you receive will have the correct Medicaid determination. The Health Insurance Marketplace notice will have the correct Marketplace determination.