SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES
Healthy Connections MEDICAID

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MEDICAID BULLETIN

TO: **Durable Medical Equipment Providers**

SUBJECT: **Updates to the Durable Medical Equipment Services Manual**

As announced in the Medicaid bulletin issued Oct. 5, 2026 (MB#26-040), the South Carolina Department of Health and Human Services (SCDHHS) has updated the Durable Medical Equipment (DME) Services Manual. The program information and requirements described in the manual are effective for dates of service on or after Dec. 1, 2026. The manual will be available Dec. 1, 2026, on the Provider Manual page of SCDHHS' website.

Based on feedback received, SCDHHS incorporated several policy clarifications and updates. This includes updates to Standard Written Order (SWO) validity timeframes, equipment coverage options, clinical criteria and warranty standards. Additionally, SCDHHS clarified provider enrollment requirements for DME providers furnishing incontinence supplies and amended the draft fee schedule to reflect final updates.

SCDHHS will conduct a live webinar to provide guidance on the DME Services Manual.

Thursday, Dec. 3, 2026, from 10 a.m.-12 p.m.
DME Updates Registration Link

A recording of the webinar will be made available for viewing on the Provider Training Resources page of SCDHHS' website.

South Carolina's Medicaid managed care organizations (MCOs) are responsible for the authorizations, coverage and reimbursement related to the services described in this bulletin for members enrolled in an MCO.

Providers may direct questions related to this bulletin to the Provider Service Center (PSC). PSC representatives can be reached at (888) 289-0709 from 7:30 a.m.-5 p.m. Monday-Thursday and 8:30 a.m.-5 p.m. Friday. Providers can also submit an online inquiry at https://www.scdhhs.gov/providers/contact-provider-representative.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/

Eunice Medina