



## **South Carolina Department of Health and Human Services Transportation Advisory Committee**

### **Quarterly Meeting Agenda**

June 28, 2012 - 10:00 am

1801 Main Street, Columbia SC – 11<sup>th</sup> Floor Conference Room

- I. Welcome and Introductions
- II. Purpose of Transportation Advisory Committee (TAC)
- III. Meeting Minutes Approval - March 22
- IV. Sub-Committee Report On Transportation Provider Survey
- V. Report On Committee Membership Contacts
- VI. Contract Transition and Implementation Update
  - a. Payment to Transportation Providers
  - b. Service Delivery
  - c. Communications
- VII. Program Monitoring Tools / Activities
  - a. Transportation Broker Performance Reports (January – March 2012) – Trips, Denials, and Complaints By Region (SFY 2012, SFY 2011, SFY 2010 Final, SFY 2009 Final)
  - b. Transportation Provider Performance Reports
  - c. Transportation Broker Accounts Payable Aging Reports
  - d. DHHS Internal Complaint Tracking
  - e. Report Of Injuries / Incidents
  - f. Report Of Meetings
  - g. Program Review and Field Observation Site Visits
- VIII. Advisory Committee – Current Issues/Concerns

Next Meeting – Thursday, September 27, 2012 at 10:00am, 1801 Main Street, Columbia, SC