SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES
Healthy Connections MEDICAID

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Nov. 2, 2026
MB# 26-045

MEDICAID BULLETIN

TO: **All Providers**

SUBJECT: **November 2026 Provider Payment Schedule and Provider Service Center Holiday Hours**

The South Carolina Department of Health and Human Services will operate on an updated schedule for Healthy Connections Medicaid claims submission and/or payments in November 2026.

Due to the observance of the Veterans Day holiday, Friday, Nov. 6, 2026, at 5 p.m. is the deadline to submit claims for payment date Friday, Nov. 13, 2026. Payments will run Monday, Nov. 9, 2026, and electronic remittance advice will be available Wednesday, Nov. 11, 2026. Payments will be dated Friday, Nov. 13, 2026, as usual. The schedule will return to the normal payment cycle on payment date Friday, Nov. 13, 2026.

Due to the observance of the Thanksgiving Day holiday, Friday, Nov. 20, 2026, at 5 p.m. is the deadline to submit claims for payment date Friday, Nov. 27, 2026. Payments will run Monday, Nov. 23, 2026, and electronic remittance advice will be available Wednesday, Nov. 25, 2026. Payments will be dated Friday, Nov. 27, 2026, as usual. The schedule will return to the normal payment cycle on payment date Friday, Nov. 27, 2026.

Please refer any questions or concerns regarding this bulletin to the Provider Service Center (PSC) at (888) 289-0709. The PSC's regular hours of operation are 7:30 a.m.-5 p.m. Monday-Thursday and 8:30 a.m.-5 p.m. Friday. The PSC will be closed Wednesday, Nov. 11, 2026, in observance of Veterans Day. The PSC will be closed Thursday, Nov. 26, 2026, and Friday, Nov. 27, 2026, in observance of the Thanksgiving holiday.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/

Eunice Medina