Quality through Technology and Innovation in Pediatrics (QTIP) Program Updates

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Office of Community Initiatives
South Carolina Department of Health and Human Services
Aug. 1, 2026

Agenda

- Welcome
- 2025-2026 in review
- Program tiers
- QTIP 2026-2027
- Weekend overview

Why This Weekend Matters

It is an opportunity to pause, reflect and realign.

This is a time to take stock of what works, learn from each other and get re-energized for the year ahead.

We implemented **tiers,** not to divide but to **support teams where you are** and **increase QTIP capacity for new practices.**

2025-2026 Highlights

Practice profiles

- 29 tier one practices
- One tier two practice
- Three practices on a waiting list

QTIP participated in:

- South Carolina Early Childhood Preventive Care Centers for Medicare and Medicaid Services (CMS) Affinity Group
- South Carolina Oral Health Integration Demonstration (SCID) Alliance

QTIP
Quality through Technology and Innovation in Pediatrics

2025-2026 Focus Areas

Program Year	Topic	Subtopics and Focus	Workshop Focus
2025-2026	Topic One: Developmental Screening/Autism (Ages 0-3)	• Immunizations • Well-child Check (WCC) completions • Screenings: • Developmental (type, referral), autism (screener used, referral) • Mother/child dyad: breastfeeding, safe sleep, social determinants of health (SDOH), postpartum depression	Fall: Autism and BabyNet
	Topic Two: Adolescent Health and Risk Screening (Ages 11+)	• Screenings: • Sexually transmitted infections, mental health (anxiety, depression, suicide), substance use (screener used, in-office vs. referral) • Transition to primary care • Immunizations: Combo 2 • WCC completions	Spring: Transition to Adult Primary Care

Looking Back on the 2025-2026 Year

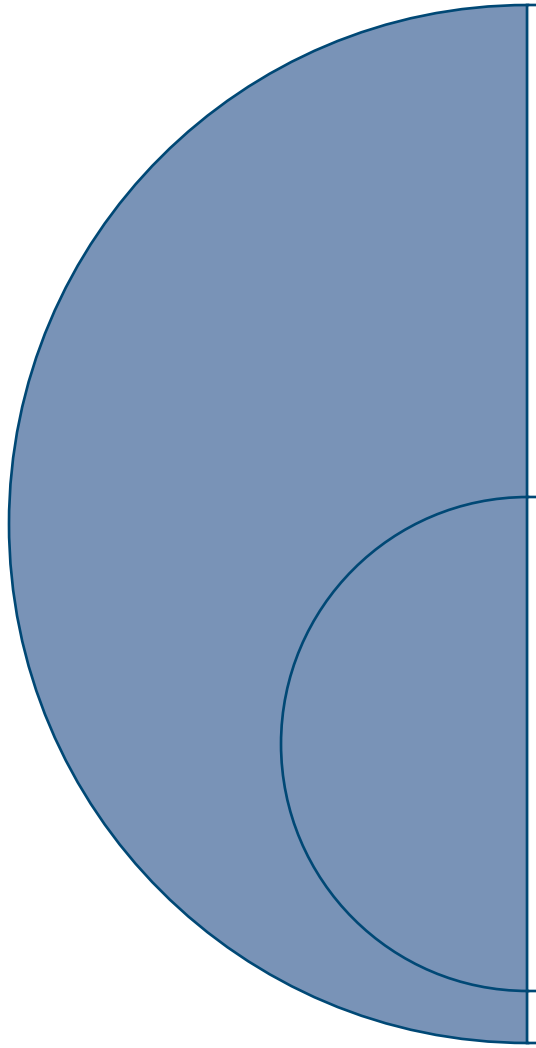
Accomplishments

- Chart audits
- Site visits
  - Regional
  - Individual
- Workshops
  - Fall = 11 practices
  - Spring = 13 practices

What's New?

- Workshop scheduling
- Monthly call drop box
- Staffing changes
- Tiers

QTIP Data Overview



Program Data

- Practice profiles
  - Number of practices
  - Locations
  - Medicaid population
- Practice tracking
  - Tier information
- Dashboards
  - Quality improvement (QI)
  - Mental health

Program Performance Data

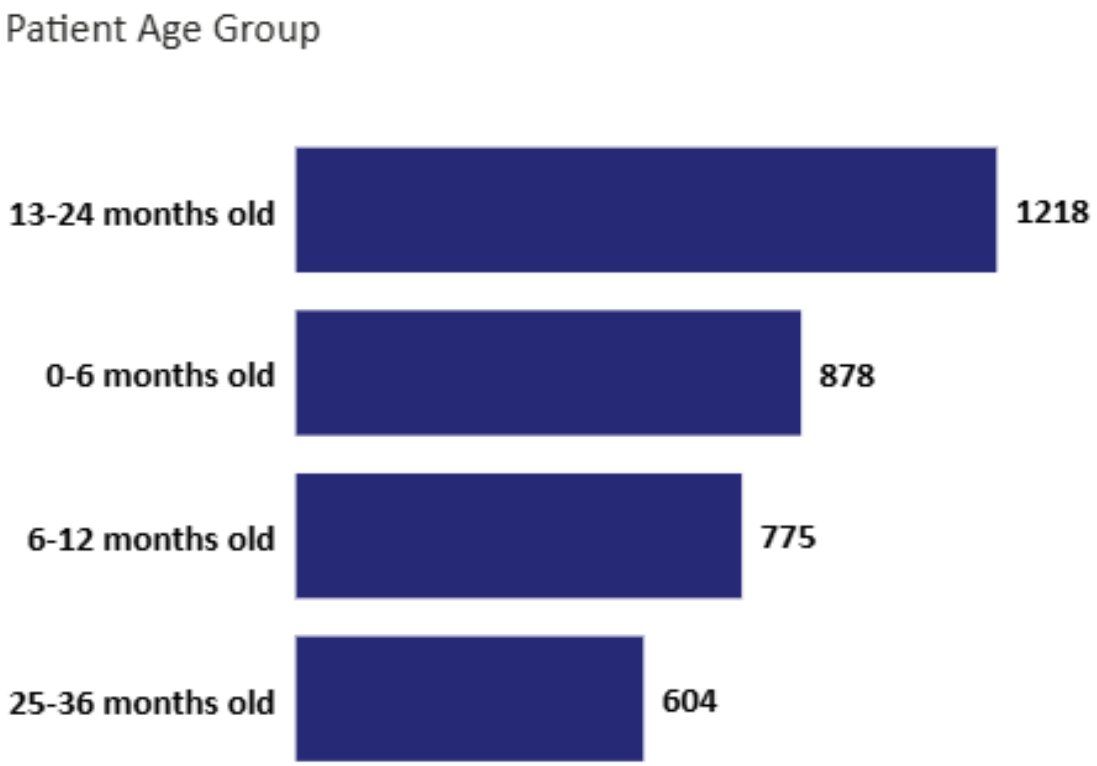
- Quality Improvement Data Aggregator (QIDA)
  - Monthly
  - Reported biannually
  - Used to guide QI work
- Healthcare Effectiveness Data and Information Set (HEDIS)-like data
  - Created by University of South Carolina's Institute for Families in Society (IFS) annually
- Claims data

QIDA Overview

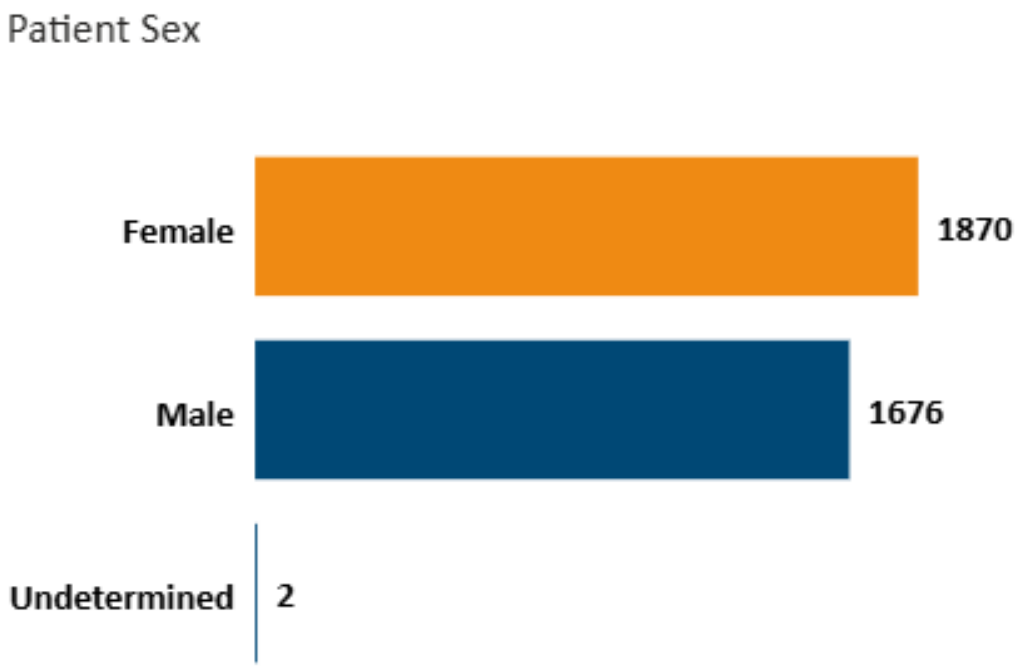
- Random sick **and** well charts seen for specified month
- 7,666 total charts audited
  - 3,839 = ages 0-3
  - 3,827 = ages 11+
- Caveats
  - After cycle six, change in total practices
  - Cycle 12 had a slight decrease due to incomplete audits

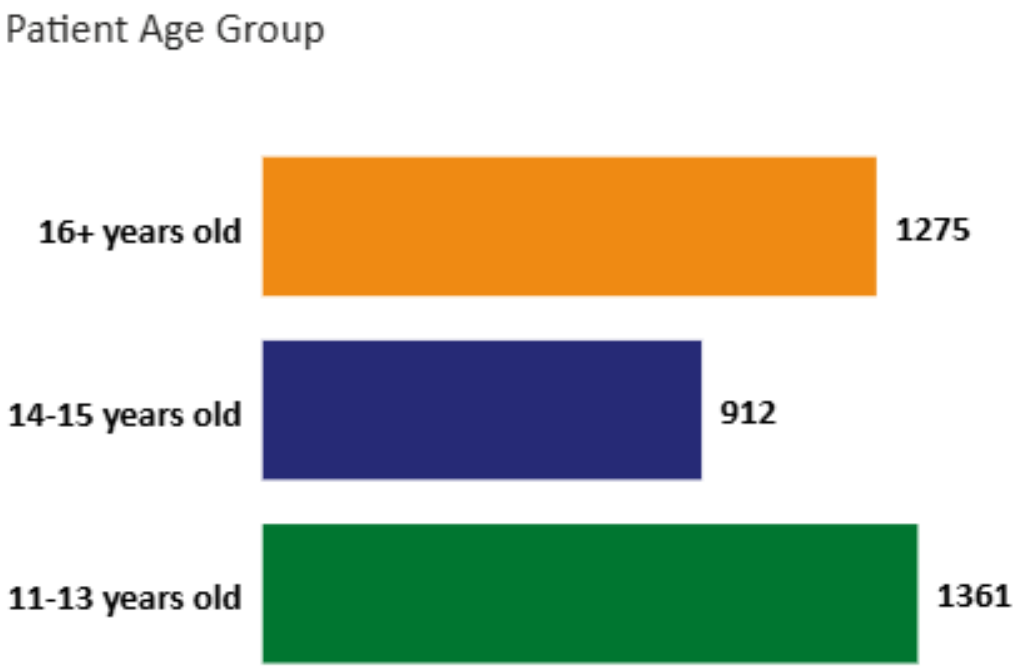
Ages 0-3


Patient Sex
Male
1741
Female
1732
Undetermined
2


Patient Age Group
13-24 months old
1218
0-6 months old
878
6-12 months old
775
25-36 months old
604

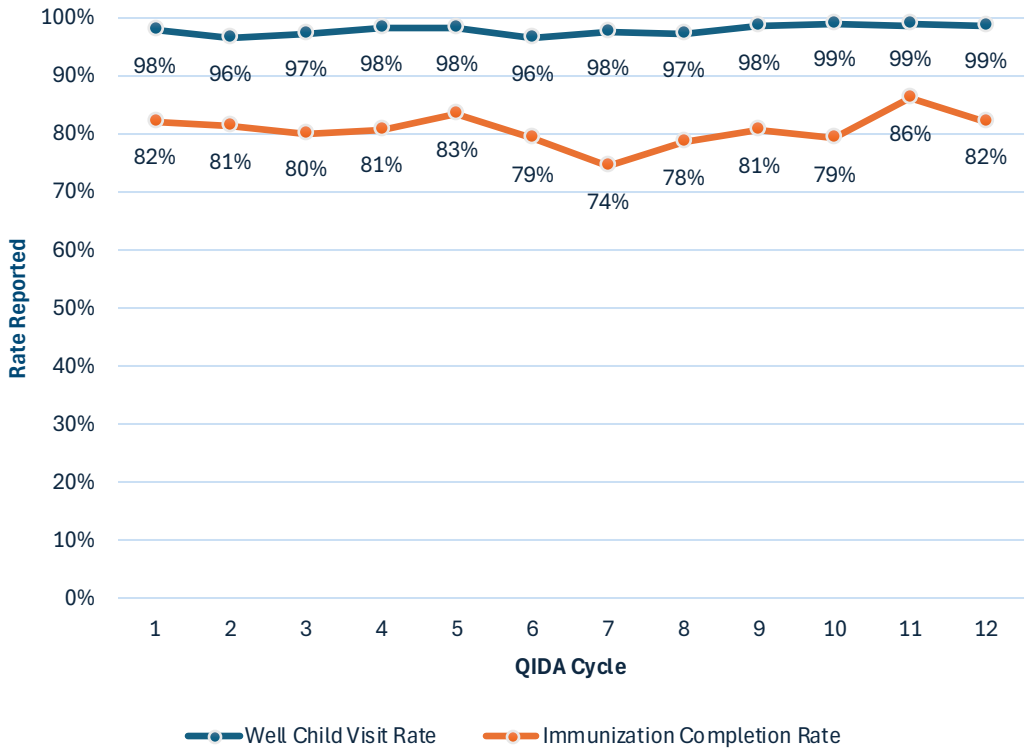
Ages 11+


Patient Sex
Female
1870
Male
1676
Undetermined
2

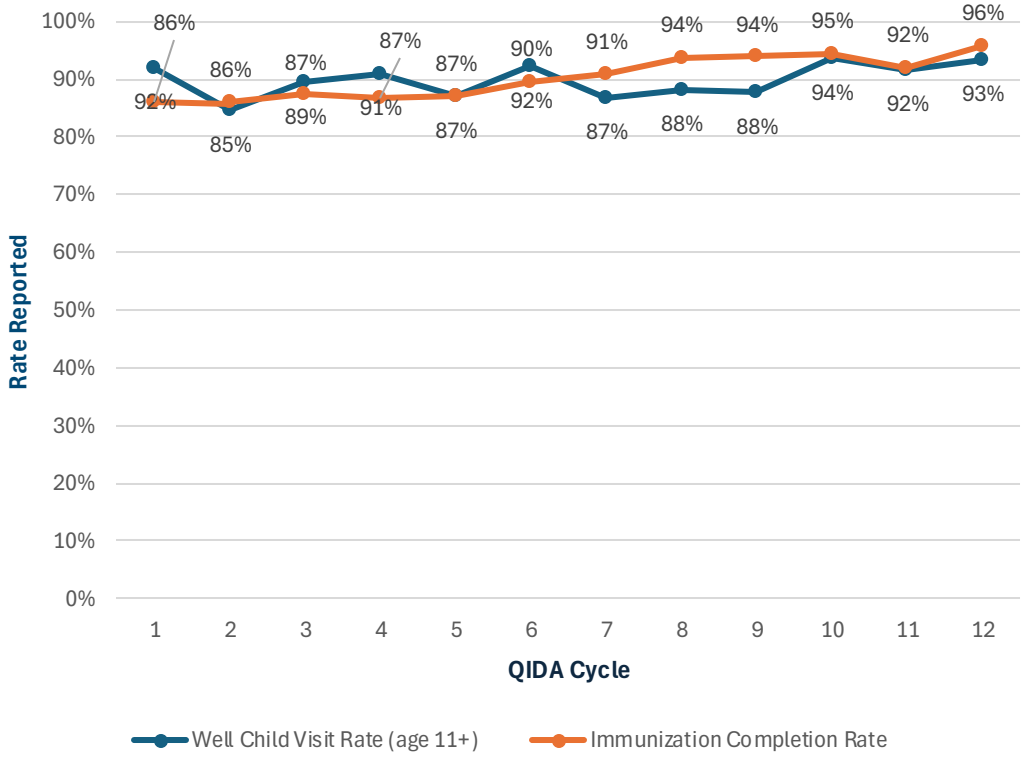

Patient Age Group
16+ years old
1275
14-15 years old
912
11-13 years old
1361

QIDA Monthly 10-chart Audits Completed by QTIP Practices

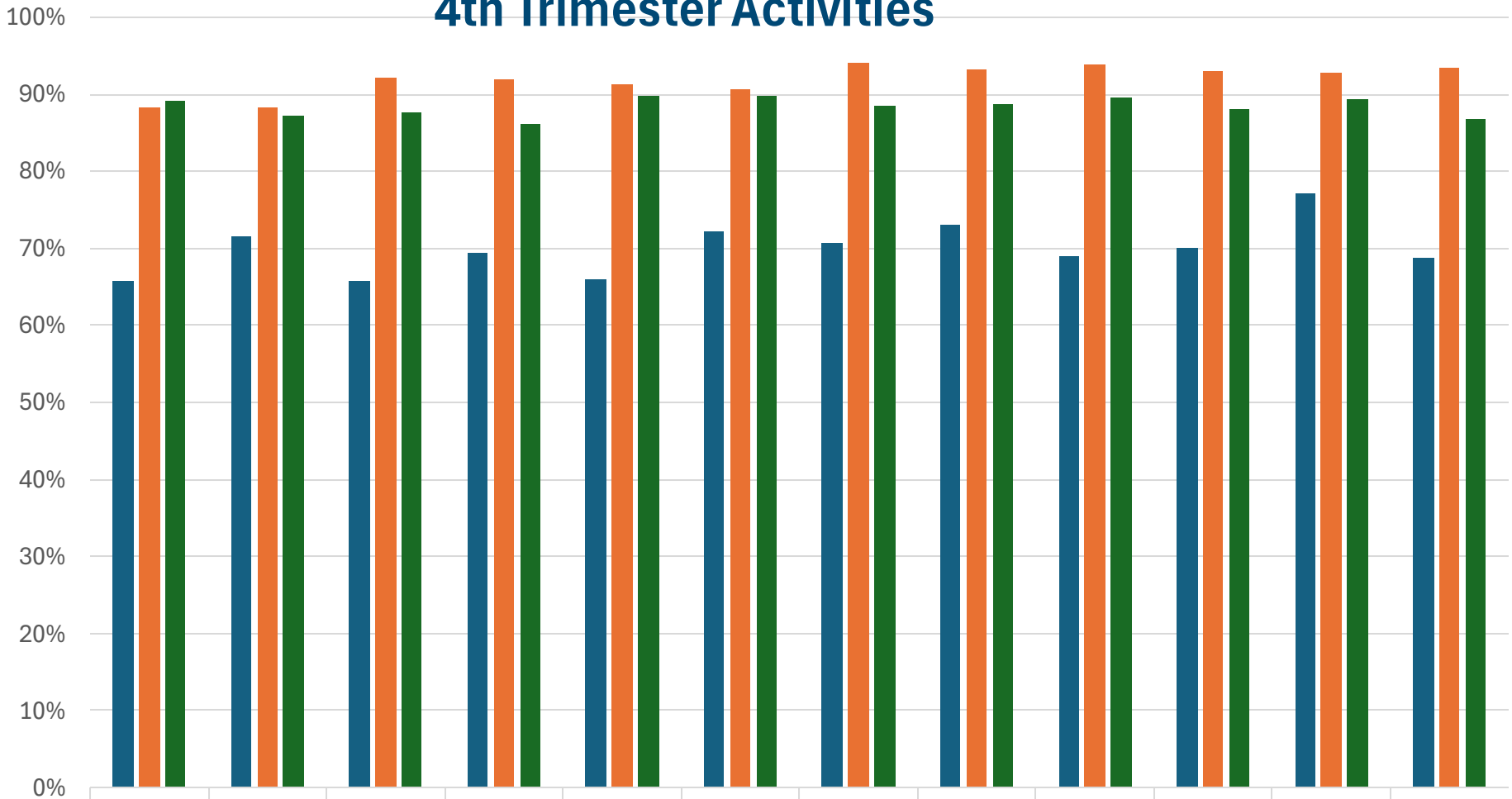
Well Child Visits and Immunization Completion Rates for Ages 0-3



Well Child Visits and Immunization Completion Rates for Ages 11+



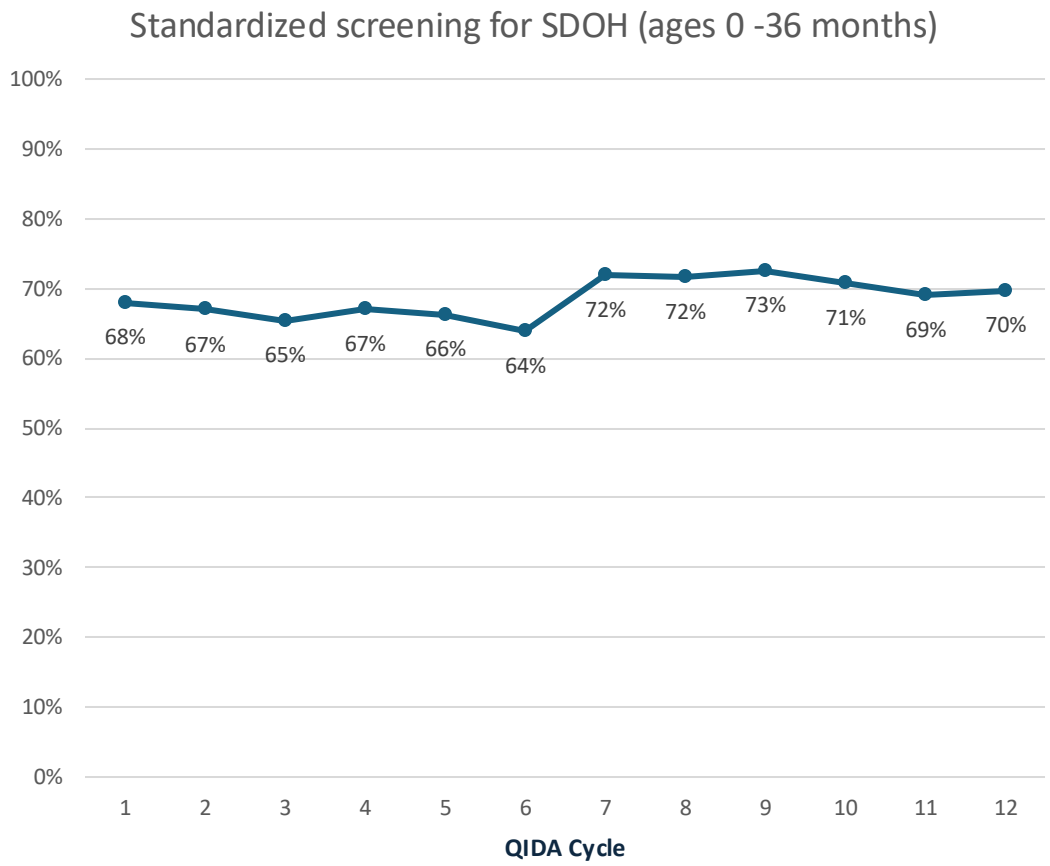
4th Trimester Activities



	1	2	3	4	5	6	7	8	9	10	11	12
Breastfeeding participation rate	66%	72%	66%	69%	66%	72%	71%	73%	69%	70%	77%	69%
Safe sleep discussion rate	88%	88%	92%	92%	91%	91%	94%	93%	94%	93%	93%	93%
Postpartum screening rate	89%	87%	88%	86%	90%	90%	88%	89%	90%	88%	89%	87%

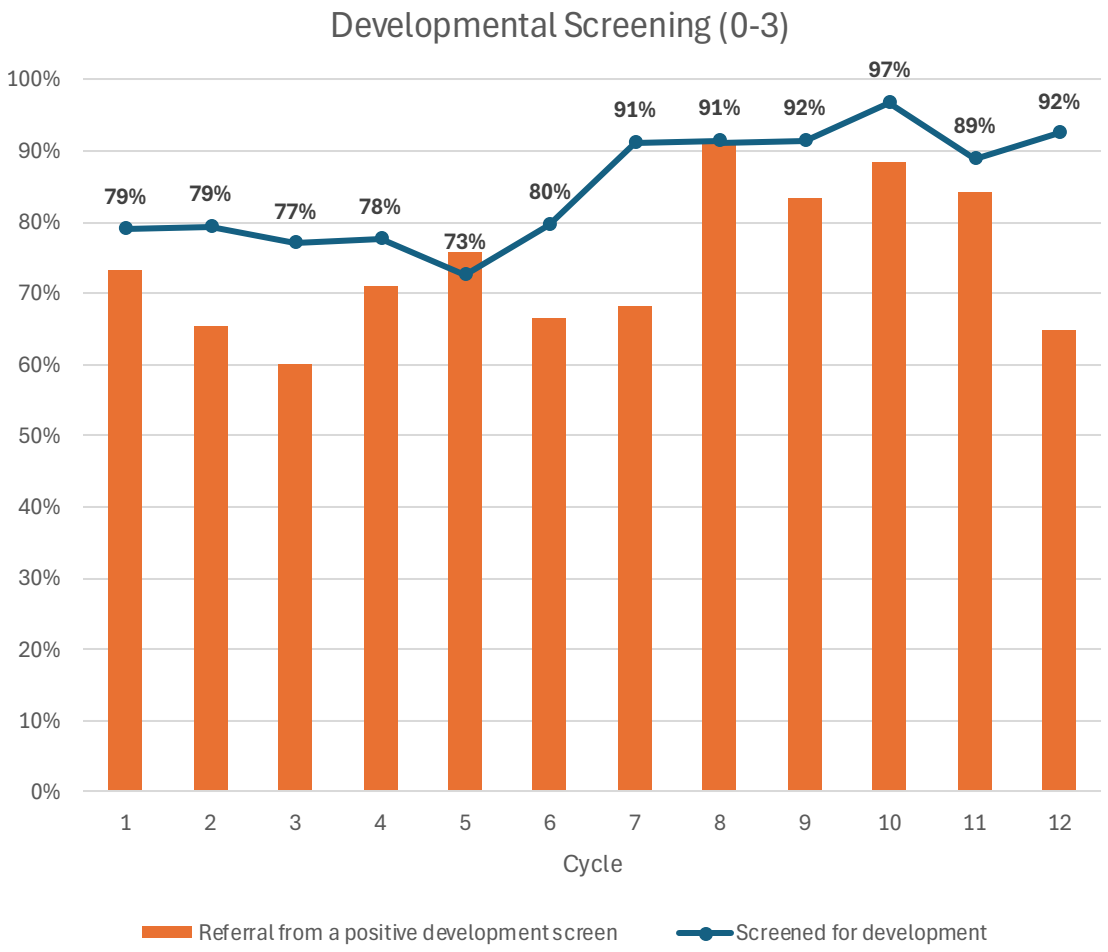
QIDA Cycle

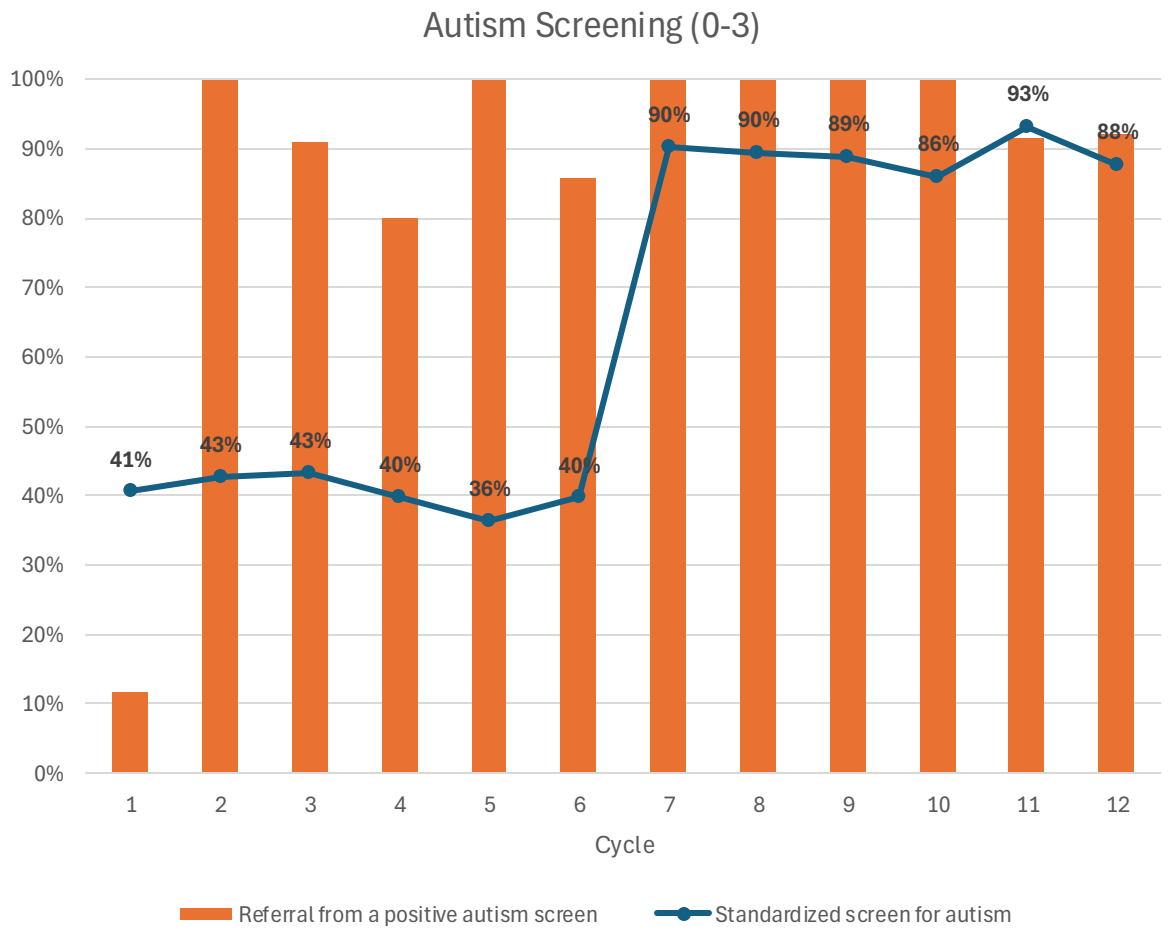
SDOH Screening



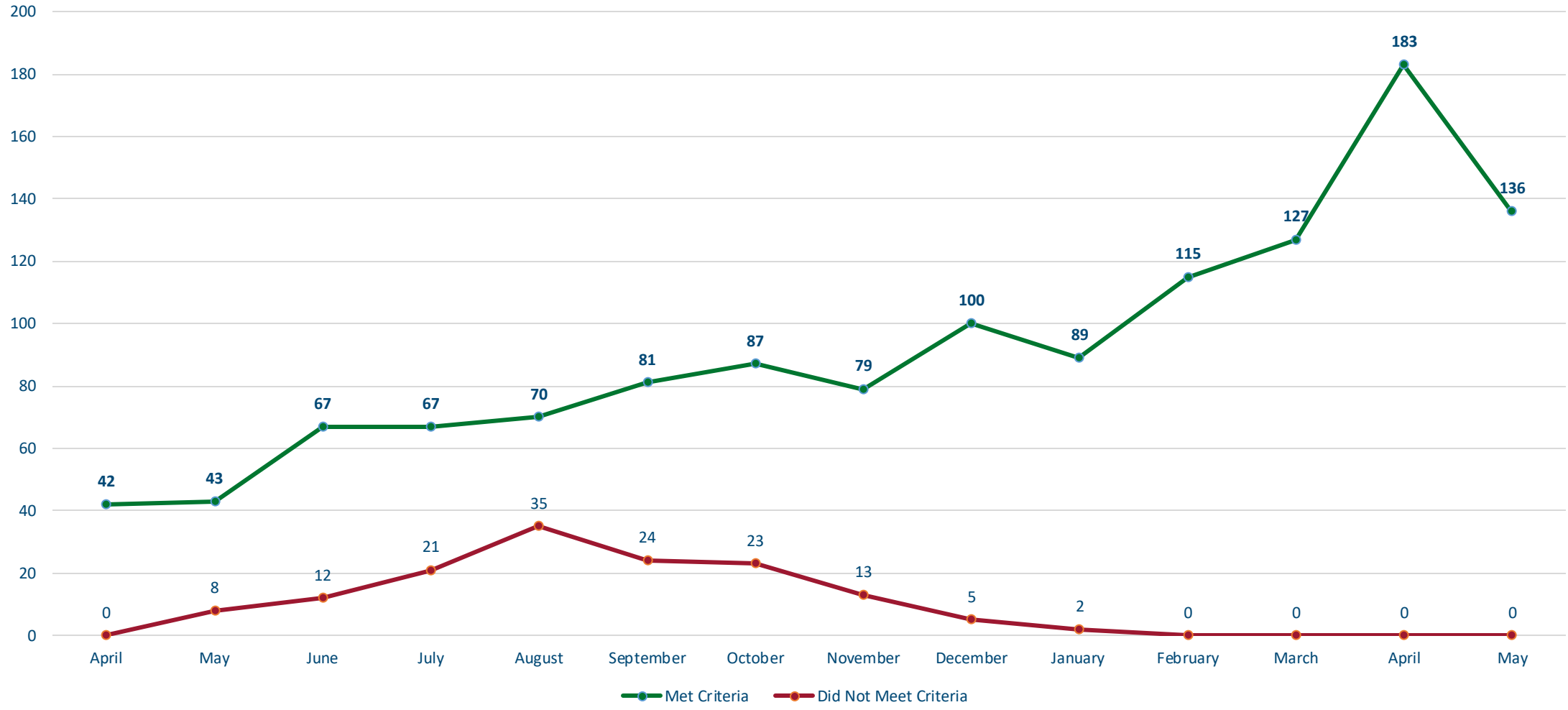
- Top screeners across QTIP practices:
  - WE CARE (Well-child Care, Evaluation, Community Resources and Advocacy)
  - PRAPARE (Protocol for Responding and Assessing Patients' Assets, Risks and Experiences)
  - SEEK (Safe Environment for Every Kid)

Developmental and Autism Screening (0-3)

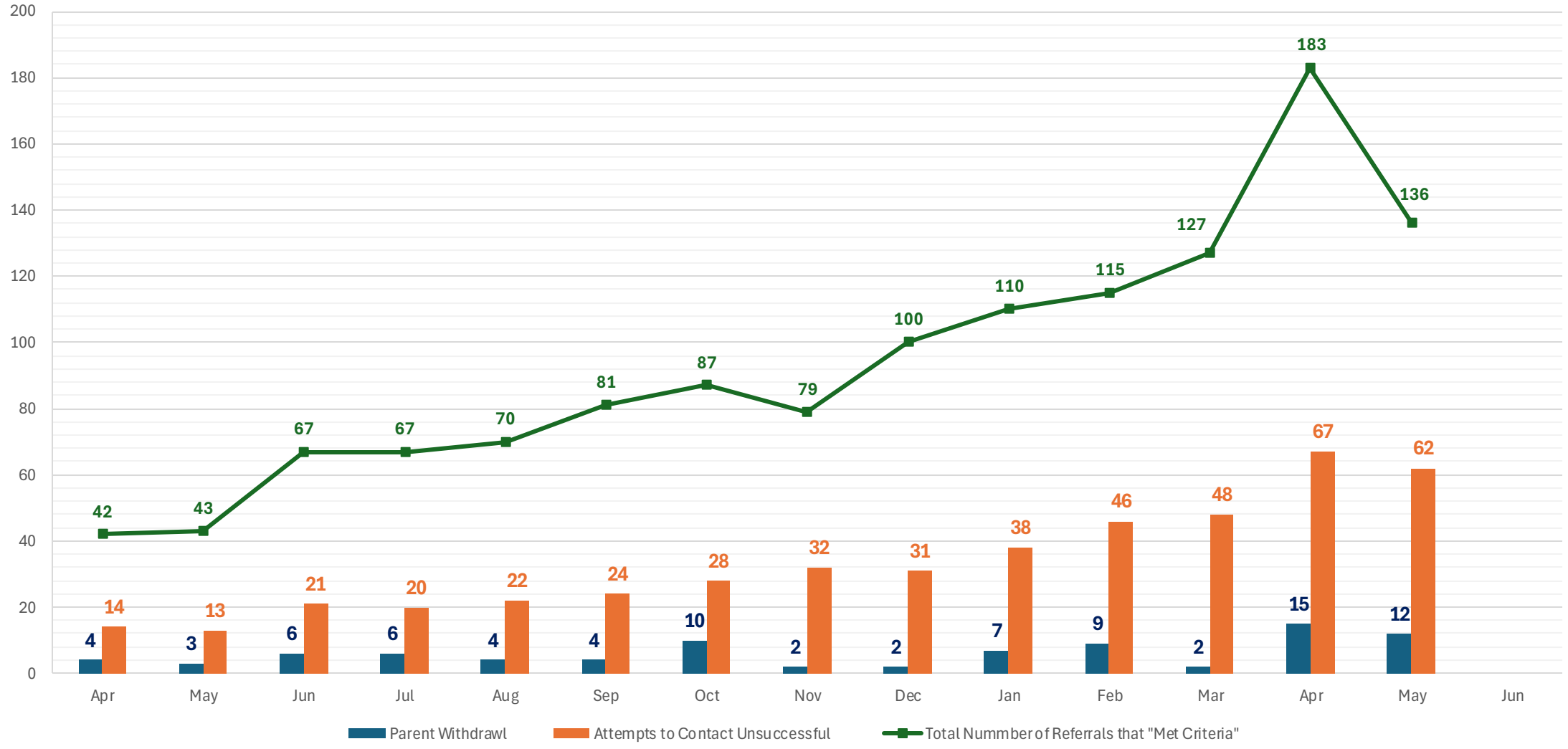




Status of BabyNet Fast Track Referral Review from April 1, 2025 to June 30, 2026

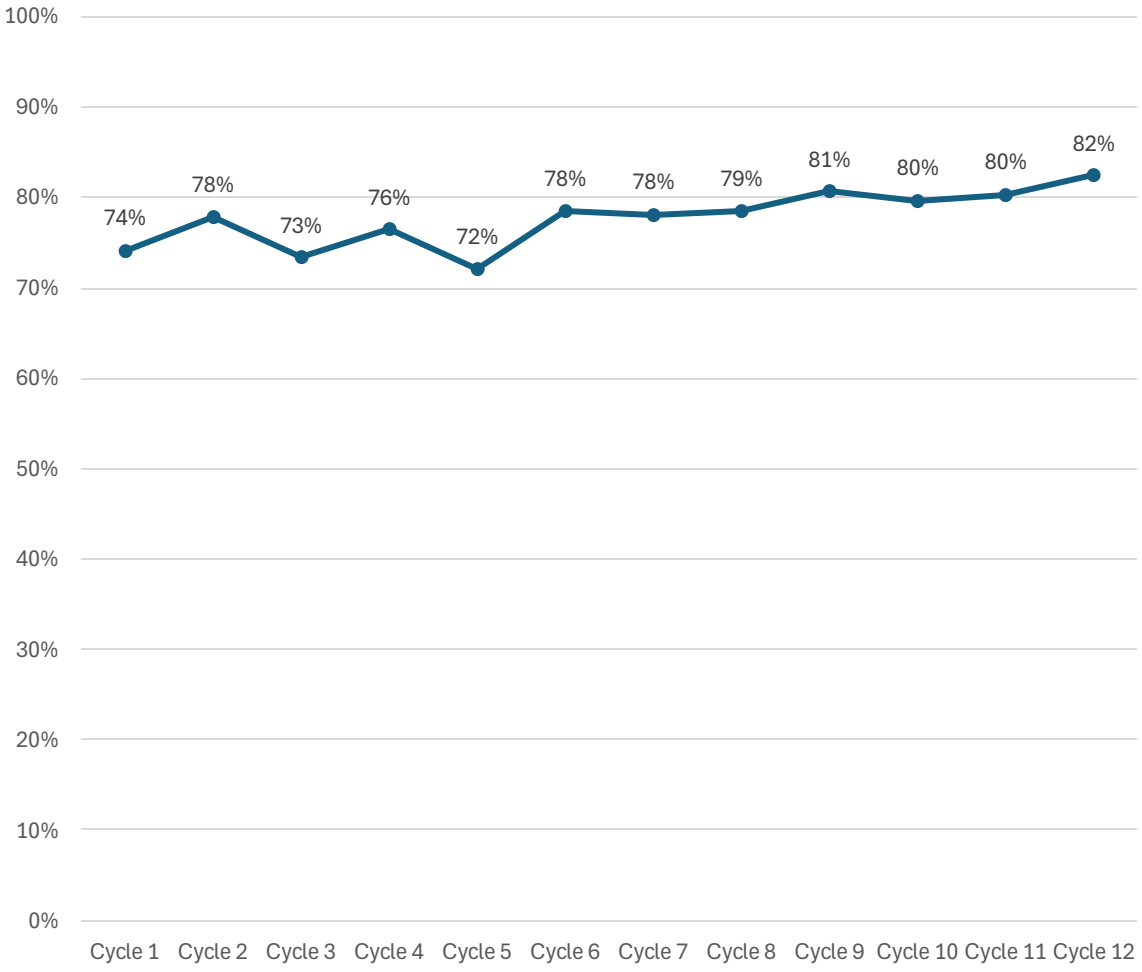


BabyNet Fast Track Referrals with Exit Status from April 1, 2025 to June 30, 2026

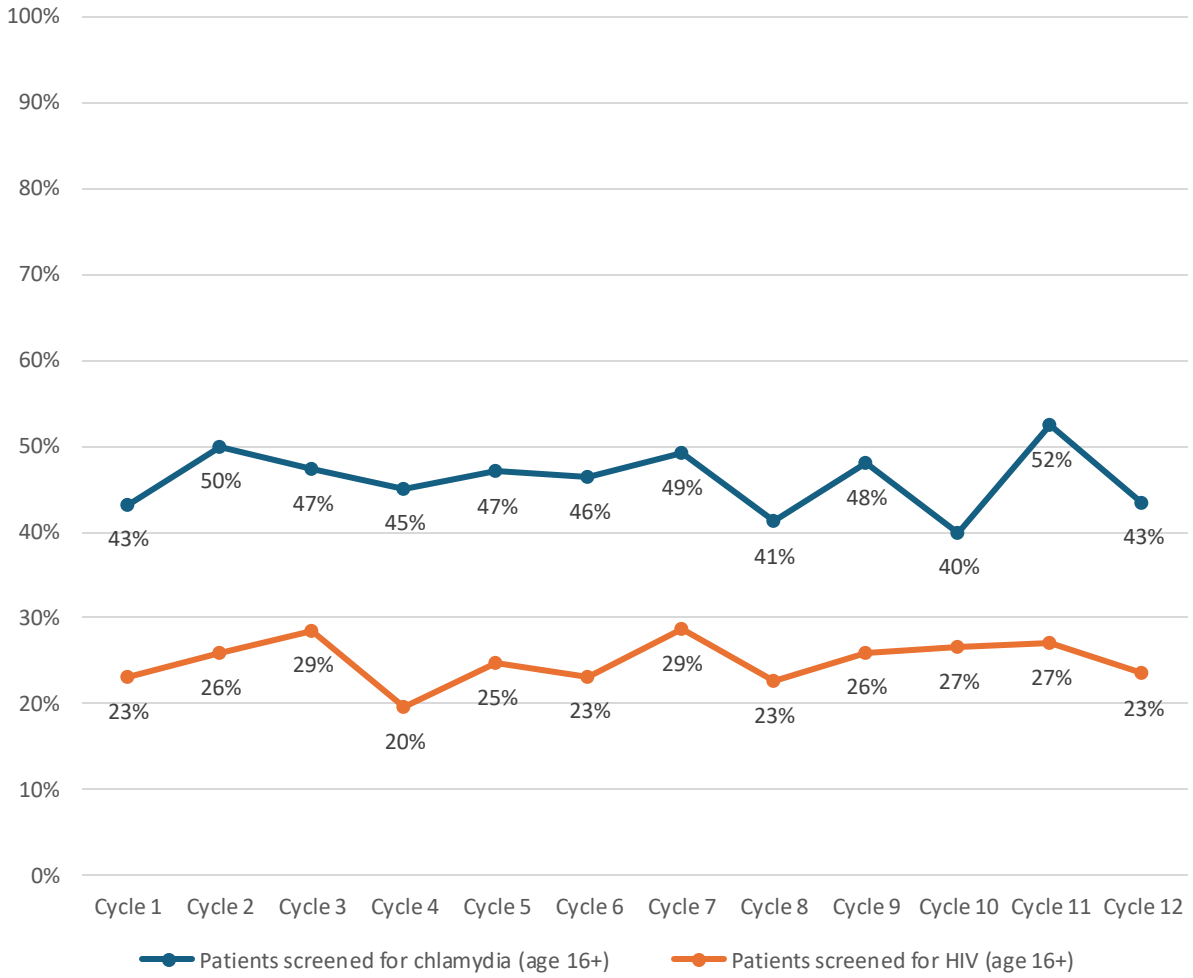


Preventative Screening (ages 11+)

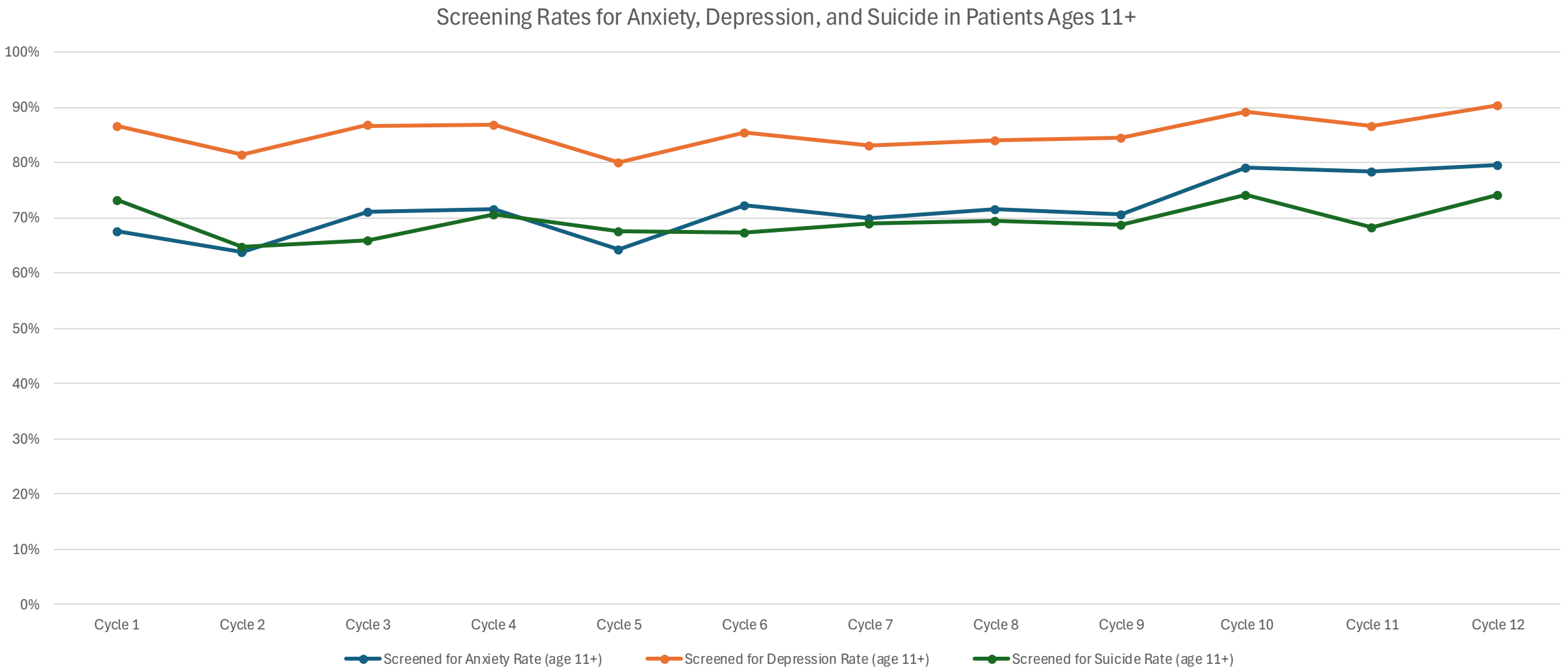
Rate of patients up to date on HPV vaccination (age 11+)



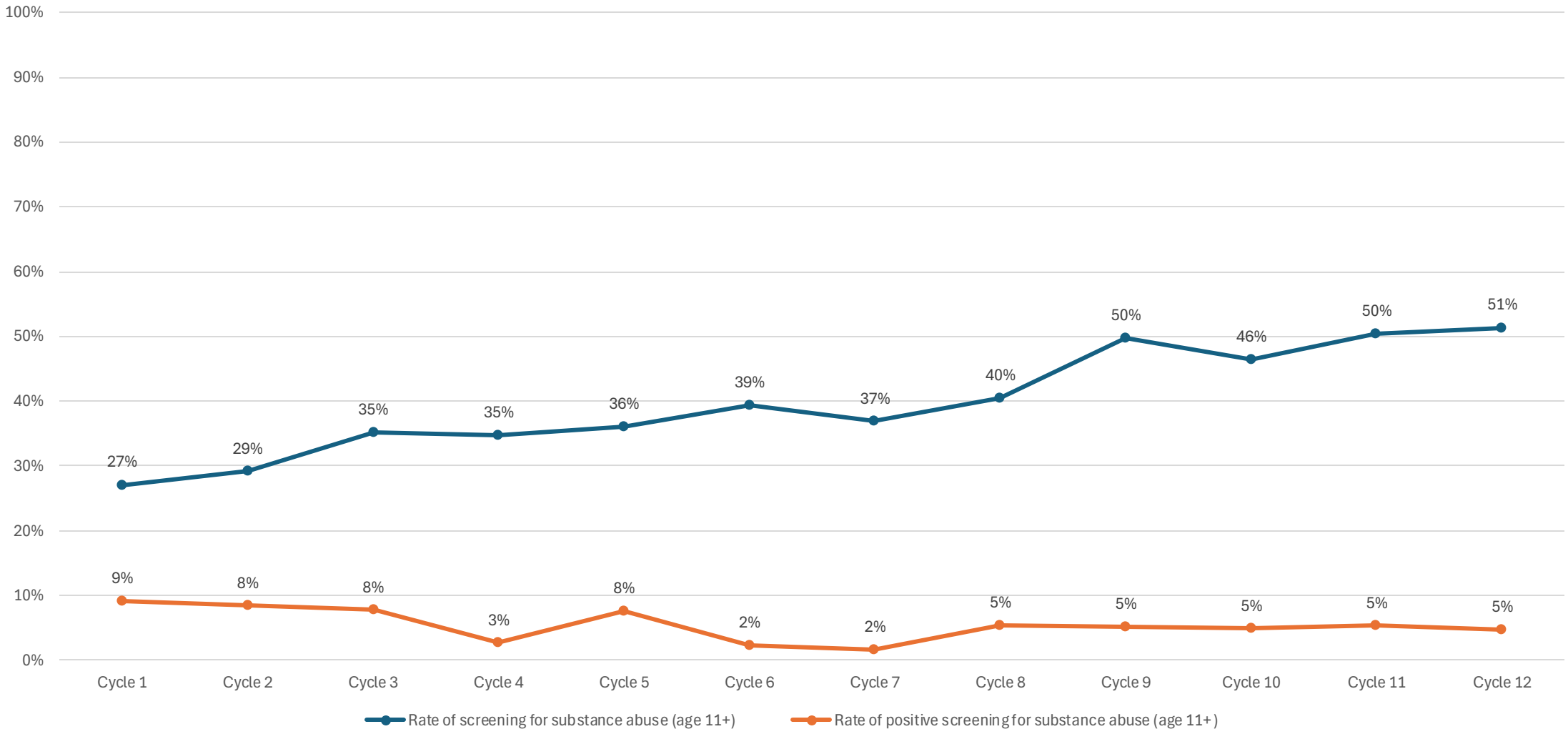
Screening Rates for Chlamydia and HIV in Patients Ages 16+



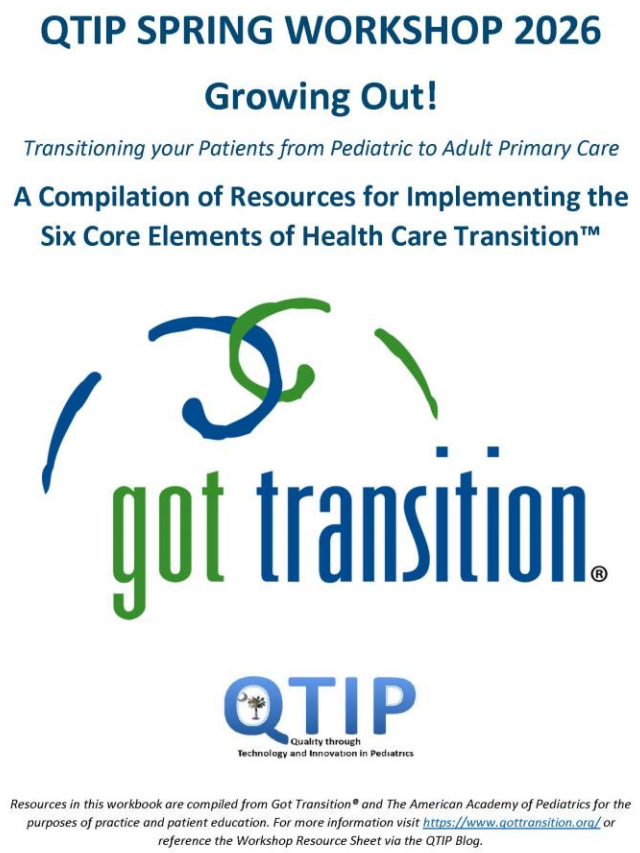
Mental Health Screening (ages 11+)

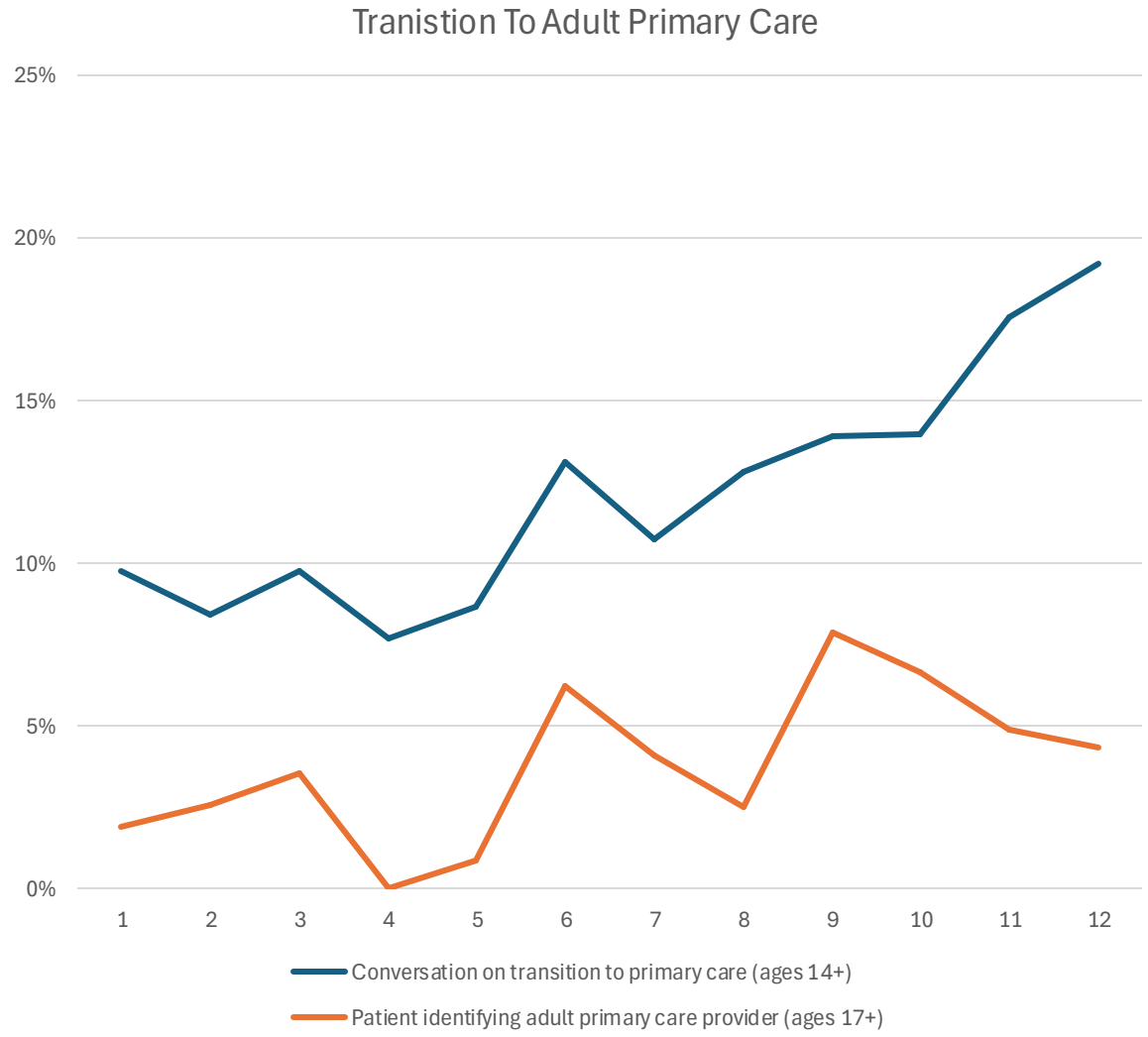


Rate of Screening for Substance Abuse (age 11+)



Transition To Adult Care





iSpy: QTIP In Action

Monthly call participation

Sharing chart audits

Increased site visit attendance

Data-driven decision making

Program Tiers

Participation Agreement in Action

Criteria/Activity	Opportunities to Meet/Participate	Requirement
Learning collaborative attendance	Bi-annually	Three practice members attend
QIDA data entry	Monthly	Entered by the end of the month (due on the 15th)
Workshop participation	Bi-annually	One every 24 months
Quality improvement	Bi-annually	**Physical or electronic documentation** (Plan-Do-Study-Act (PDSA) forms, chart audits, process maps, etc.)
Monthly calls	Monthly	Attend at least four calls
Site visits	Bi-annually	Full practice QTIP team attendance; participate with more practice employees/sites
Summer survey	Annually	By deadline; before Learning Collaborative

QTIP Team

- Practices must establish/maintain a QI team. Team composition should include lead physician, lead clinical staff and lead administrative staff.

Lead physician	Lead clinical staff	Lead administrator
• MD • DO • NP • PA-C	• NP • LPN • RN • CMA • Tech	• Office manager • Front desk member/lead • Clinical supervisor • Call center • QI specialist

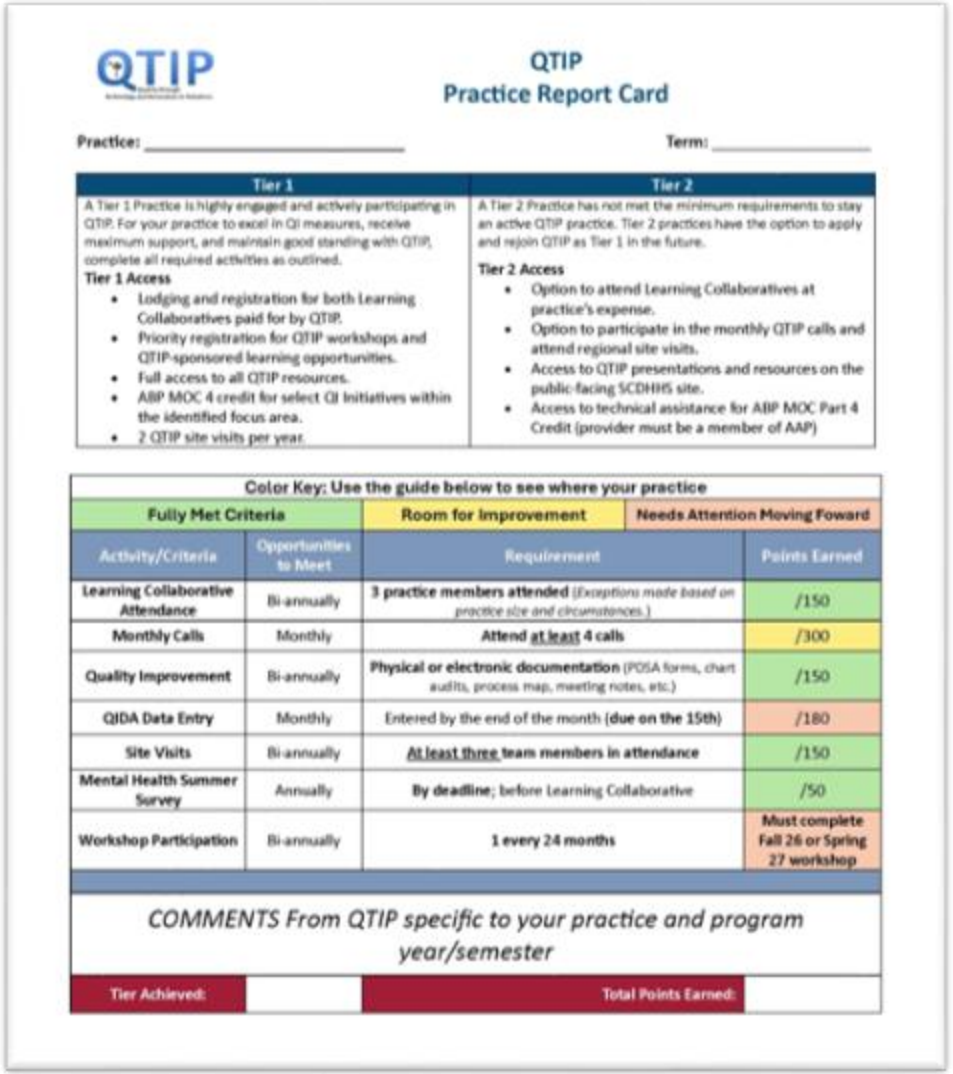
Program Tiers – Why

- Establish clear accountability
- Allow practices to participate at a manageable level
- Recognize differences in capacity and readiness
- Support equitable, flexible engagement
- Encourage growth into higher tiers over time
- Provide a structured way to measure participation

Activity/Criteria	Opportunities to Meet	Requirement	Points Value
Learning Collaborative Attendance	Bi-annually	**3 practice members attended** (*Exceptions made based on practice size and circumstances.*)	Must have 75 up to 150 available (25 points per attendee)
Monthly Calls	Monthly	**Attend at least 4 calls**	**25 points per call**
Quality Improvement	Bi-annually	**Physical or electronic documentation** (PDSA forms, chart audits, process maps, meeting notes, etc.)	**50 points per semester**
QIDA Data Entry	Monthly	Entered by the end of the month (**due on the third Friday**)	**Submit ON TIME (15pt) or BY THE END of the month (8pt)**
Site Visits	Bi-annually	**At least three team members in attendance**	**75 points per visit**
Mental Health Summer Survey	Annually	**By deadline**; before Learning Collaborative	50 points
Workshop Participation	Bi-annually	**1 every 24 months**	40 points
Practices must obtain 750 points and complete all required criteria to maintain Tier 1 status			

Report Cards

- Provide a clear snapshot of each practice's progress, highlighting strengths and areas needing attention
- Twice a year
  - January
    - Progress report
  - August
    - Final report card
- Please make sure you sign out your report cards before you leave.



QTIP

QTIP
Practice Report Card

Practice: _____ Term: _____

Tier 1	Tier 2
A Tier 1 Practice is highly engaged and actively participating in QTIP. For your practice to excel in QI measures, receive maximum support, and maintain good standing with QTIP, complete all required activities as outlined. **Tier 1 Access** • Lodging and registration for both Learning Collaboratives paid for by QTIP. • Priority registration for QTIP workshops and QTIP-sponsored learning opportunities. • Full access to all QTIP resources. • ABP MOC 4 credit for select QI initiatives within the identified focus area. • 2 QTIP site visits per year.	A Tier 2 Practice has not met the minimum requirements to stay an active QTIP practice. Tier 2 practices have the option to apply and rejoin QTIP as Tier 1 in the future. **Tier 2 Access** • Option to attend Learning Collaboratives at practice's expense. • Option to participate in the monthly QTIP calls and attend regional site visits. • Access to QTIP presentations and resources on the public-facing SCDHHS site. • Access to technical assistance for ABP MOC Part 4 Credit (provider must be a member of AAP)

Color Key: Use the guide below to see where your practice

Fully Met Criteria	Room for Improvement	Needs Attention Moving Foward

Activity/Criteria	Opportunities to Meet	Requirement	Points Earned
Learning Collaborative Attendance	Bi-annually	**3 practice members attended** (*Exceptions made based on practice size and circumstances.*)	/150
Monthly Calls	Monthly	**Attend at least 4 calls**	/300
Quality Improvement	Bi-annually	**Physical or electronic documentation** (PDSA forms, chart audits, process map, meeting notes, etc.)	/150
QIDA Data Entry	Monthly	Entered by the end of the month **(due on the 15th)**	/180
Site Visits	Bi-annually	**At least three team members in attendance**	/150
Mental Health Summer Survey	Annually	**By deadline**; before Learning Collaborative	/50
Workshop Participation	Bi-annually	**1 every 24 months**	**Must complete Fall 26 or Spring 27 workshop**

COMMENTS From QTIP specific to your practice and program year/semester

Tier Achieved:		Total Points Earned:	

Probationary Status

- Provides practices a fair opportunity to correct gaps before losing tier one status.
- Encourages re-engagement and improvement rather than immediate demotion.
- Ensures alignment with the Participation Agreement in a structured, transparent way.
- Helps maintain program quality while preserving relationships and supporting team success.

Program Year 2026-2027

QTIP Weekly Overview

Monday	Tuesday	Wednesday	Thursday	Friday
OPEN	Mental Health Calls Third Tuesday of the month at 12:30 p.m.	QTIP monthly calls Second Wednesday of the month at 12:30 p.m. Workshop Calls	Site Visits	QI Power Hours Fourth Friday of the month at 12:30 p.m.

QTIP Activities in YOUR Practice

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Reminder of Expectations

- **Attendance**
  - At least **three members of your practice** need to be in-person for your visit.
    - You are welcome and encouraged to bring more team members! Engaging other QI champions is essential to practice spread and sustainability of your QI work.
  - You are expected to be present for the **full two-hour meeting.**
    - Please account for travel time and adjust your clinic schedule to ensure your timeliness.
- **QI Documentation**
  - **To earn your QI points for the semester, please bring physical or electronic documentation of your QI work.**
    - This includes, but is not limited to, a completed PDSA form, process maps, meeting notes, run charts of your project data, etc.

Regional Site Visits

Region	Date	Time
Myrtle Beach	Aug. 20, 2026	12-2 p.m.
Upstate	Sept. 10, 2026	12-2 p.m.
Columbia	Sept. 17, 2026	12-2 p.m.
Charleston	Oct. 1, 2026	12-2 p.m.
Beaufort	Oct. 15, 2026	3-5 p.m.
Florence	Oct. 29, 2026	To be determined

This Weekend

We Need YOU!

Opportunities for Learning

- Dr. Khetpal consults
- Eligibility with SCDHHS
- Share and Steal Table

Weekend Requirements

- Attend all scheduled sessions
- Network and connect with fellow practices
- Ask questions and actively engage throughout the event
- Have fun and bring positive energy
- Be prepared to share key takeaways with your team when you return

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Saturday Morning Breakouts

- **Charleston Meeting Room:**
  QI Strategies
  - Session one: Identifying Areas of Need for QI
  - Session two: Cheat Sheets Aren't Cheating

- **Dorchester Meeting Room:**
  Mental Health with Dr. Khetpal and Kristine Hobbs
  - Session one: Mindfulness for All
  - Session two*:* Resource Sharing and Q&A

Thank you!

- QTIP program manager
  - **Shiann Bradley, MSHS**
  - **(803) 898-1081**
  - Shiann.bradley@scdhhs.gov
- Mental health specialist:
  - **VACANT**
- Community initiatives director
  - **Kristine Hobbs, LMSW**
  - **(803) 898-2719**
  - hobbs@scdhhs.gov

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- Medical director (immediate past)
  - **Ramkumar Jayagopalan, M.D.**
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- QI specialist
  - **Addison Lee**
  - **(803) 898-2128**
  - Addison.lee@scdhhs.gov


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QUIS SEPARABIT
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