

Spring 2026 Transition of Care Workshop **“Growing Out! Transitioning Your Patients from Pediatric to Adult Primary Care”**

Quality through Technology and Innovation in Pediatrics (QTIP) Team

South Carolina Department of Health and Human Services

Aug. 1, 2026

Workshop Overview

- The Workshop ‘Why’
- Workshop in Action
- Lessons Learned Discussion:
Practice experiences and workshop projects

Introducing QTIP's Spring Workshop:
Growing Out!
Transitioning your Patients from Pediatric to Adult Primary Care

Scan the QR code to register



Join QTIP and content expert,
Dr. Sarah Mennito, as we explore the *Six Core Elements of Health Care Transition* and how to implement them into your own practice!

Kick-off Call*: Wednesday, Feb. 25
Mid-point Call: Wednesday, April 15
Final Call: Wednesday, May 20

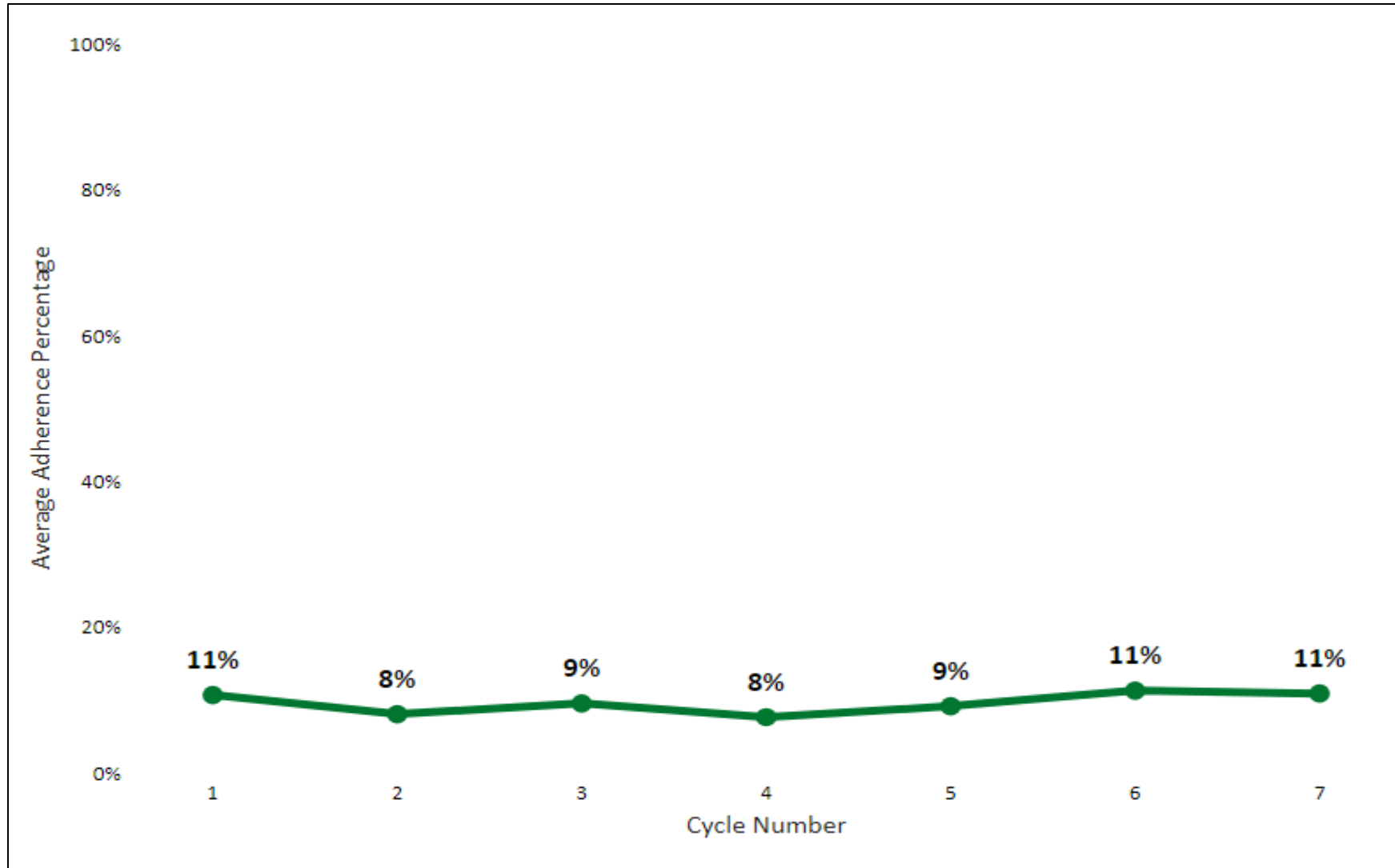
*Calls will be held at 7:30am and 12:30pm on each date.
Participants will pick their reporting time in registration

Have questions?
Email QTIP@scdhhs.gov

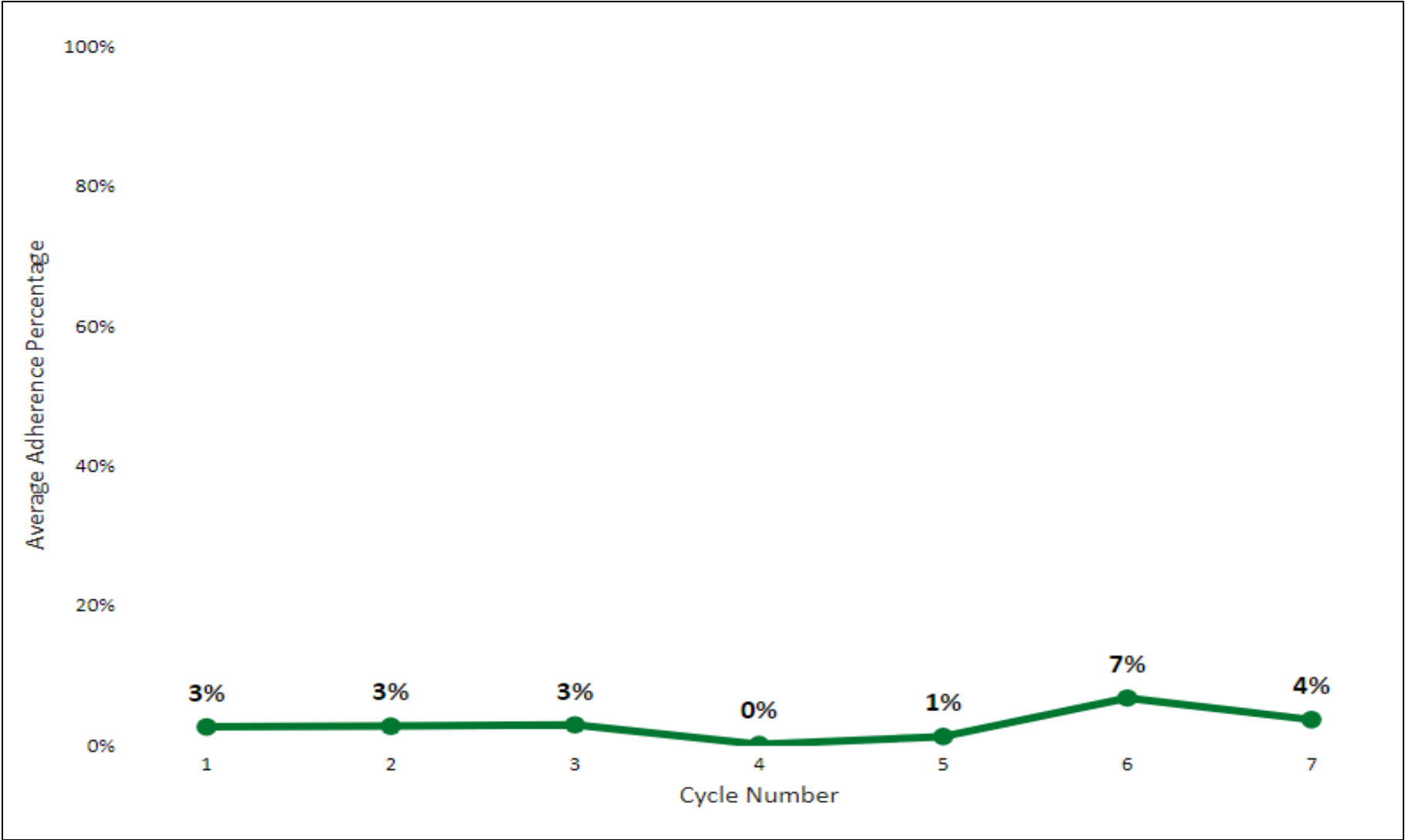
 

The Workshop 'Why'

Conversation on Transition to Primary Care at All Practices



Patient Identifying Adult Primary Care Provider at All Practices



Workshop in Action

Transition Timeline

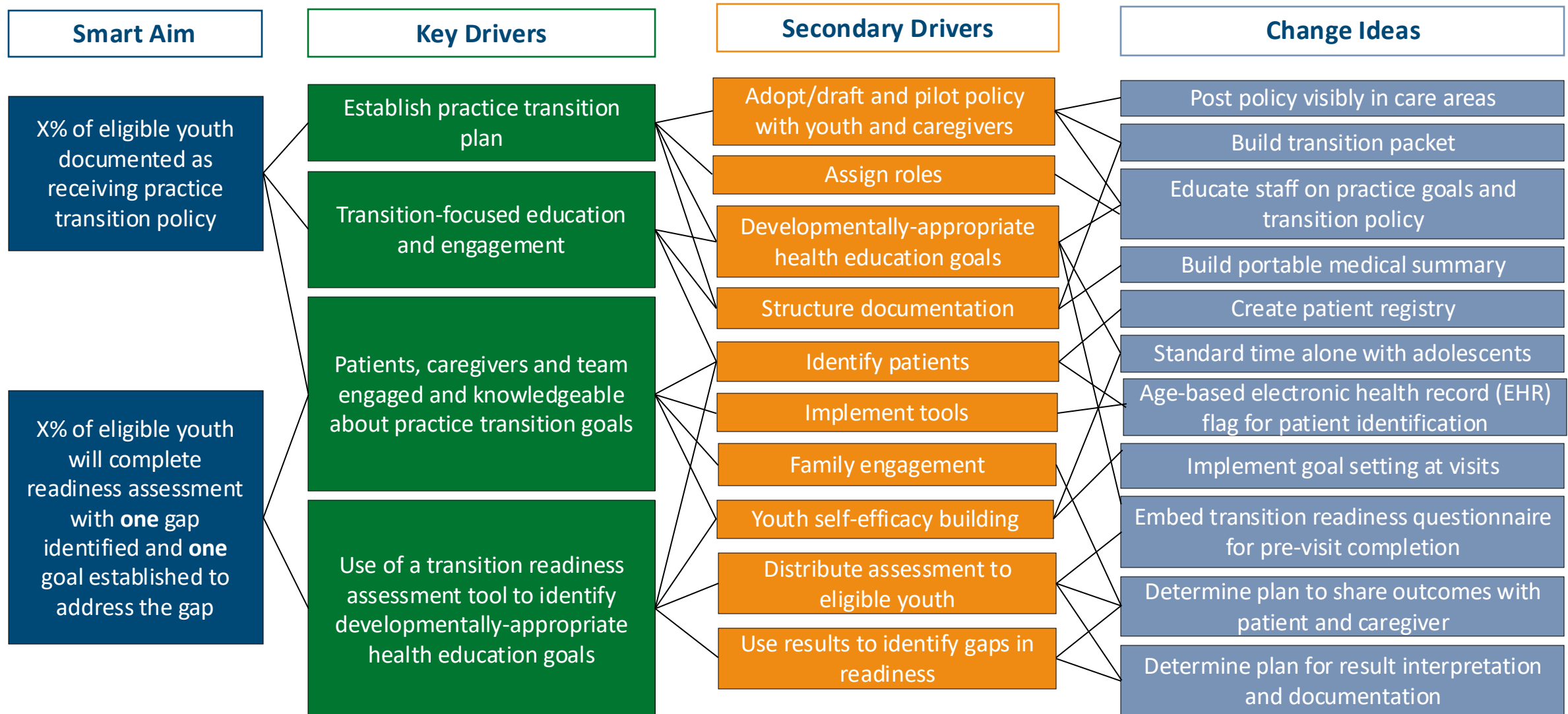
SIX CORE ELEMENTS™ APPROACH AND TIMELINE FOR YOUTH TRANSITIONING FROM PEDIATRIC TO ADULT HEALTH CARE



Cooley WC, Sagerman PJ et al. Supporting the Health Care Transition From Adolescence to Adulthood in the Medical Home. Pediatrics 128 (2011) 182-203.



QTIP Transition to Adult Care Key Driver Diagram



About the Workshop: Who/What

11 practices completed the workshop:

- AnMed Pediatrics
- Beaufort Jasper Hampton Comprehensive Health Services
- St. James Georgetown Pediatric Center
- Grand Strand Pediatrics
- MUSC - Rutledge Tower
- Palmetto Pediatric and Adolescent Clinic-Columbia
- Pelican Pediatrics
- Prisma - Center for Pediatric Medicine
- Prisma - Children's Hospital Outpatient Center
- Rock Hill Pediatrics
- Sandhills Pediatrics



Project focuses included:

- Establishing a clear policy/protocol on when patients need to transition from pediatric office to adult care.
- Increasing conversations surrounding transitioning care and health knowledge.
- Toolkits, packets, flyers and tri-folds to explain next steps, navigation of insurance and connect patients to new primary care provider options.
- Electronic medical record (EMR) changes to prompt conversations, documentation and patient engagement.
- Creating referrals for adult care through health system-based networks.



About the Workshop: Lessons Learned

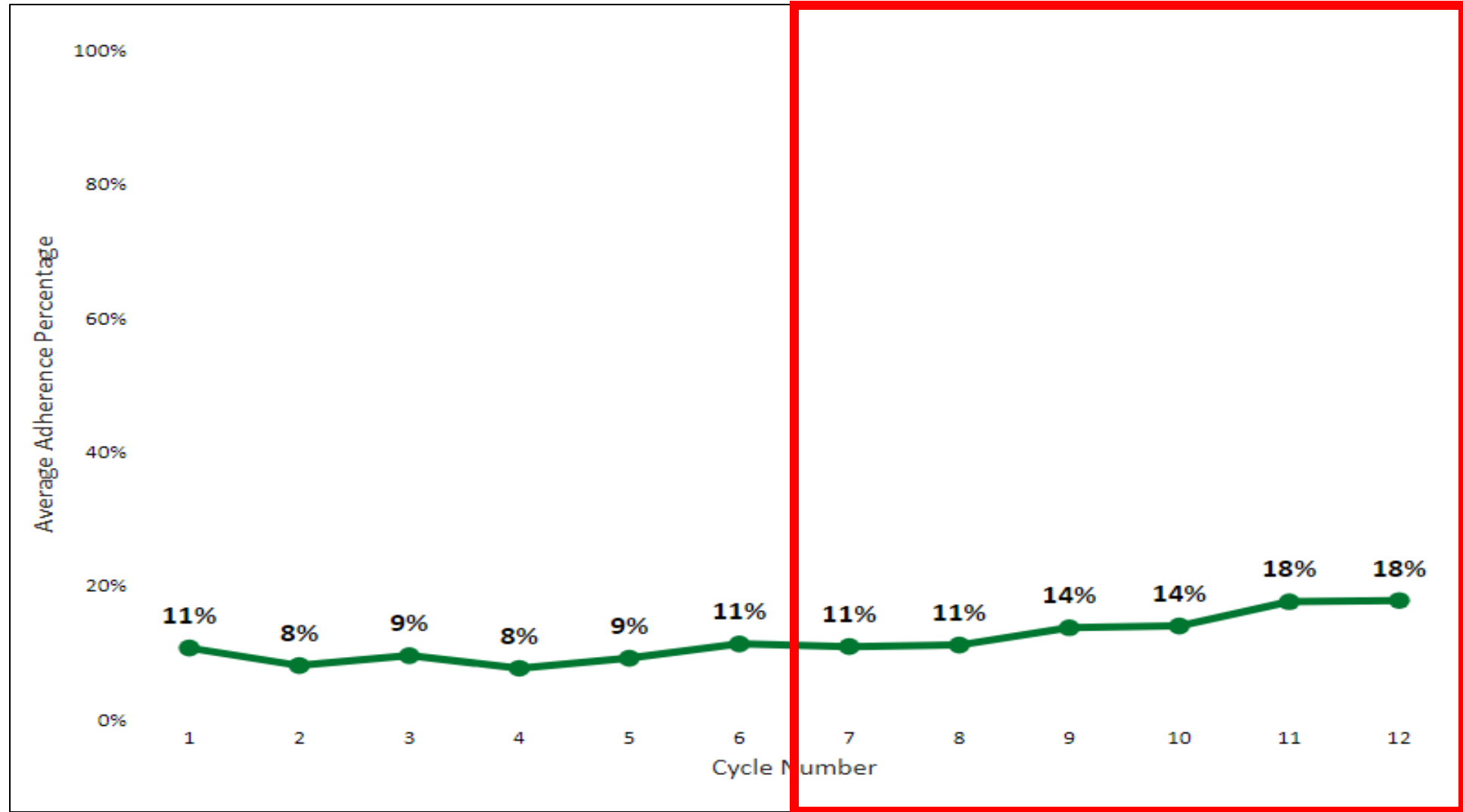
- **What we learned:**

- Teens aren't consistent in attending their well visits.
 - Creativity is a must when it comes to finding solutions!
- When it comes to the policy around age for transition to adult primary care, there's no one-size-fits-all answer.
 - Working with your team is essential to making policy/protocol decisions.
 - Almost each participating practice had a different timeline.
- Survey fatigue is real.
 - While a Transition Readiness Assessment can be a great tool, it's not for all practices. However, it can still guide your conversations if you're not administering one!

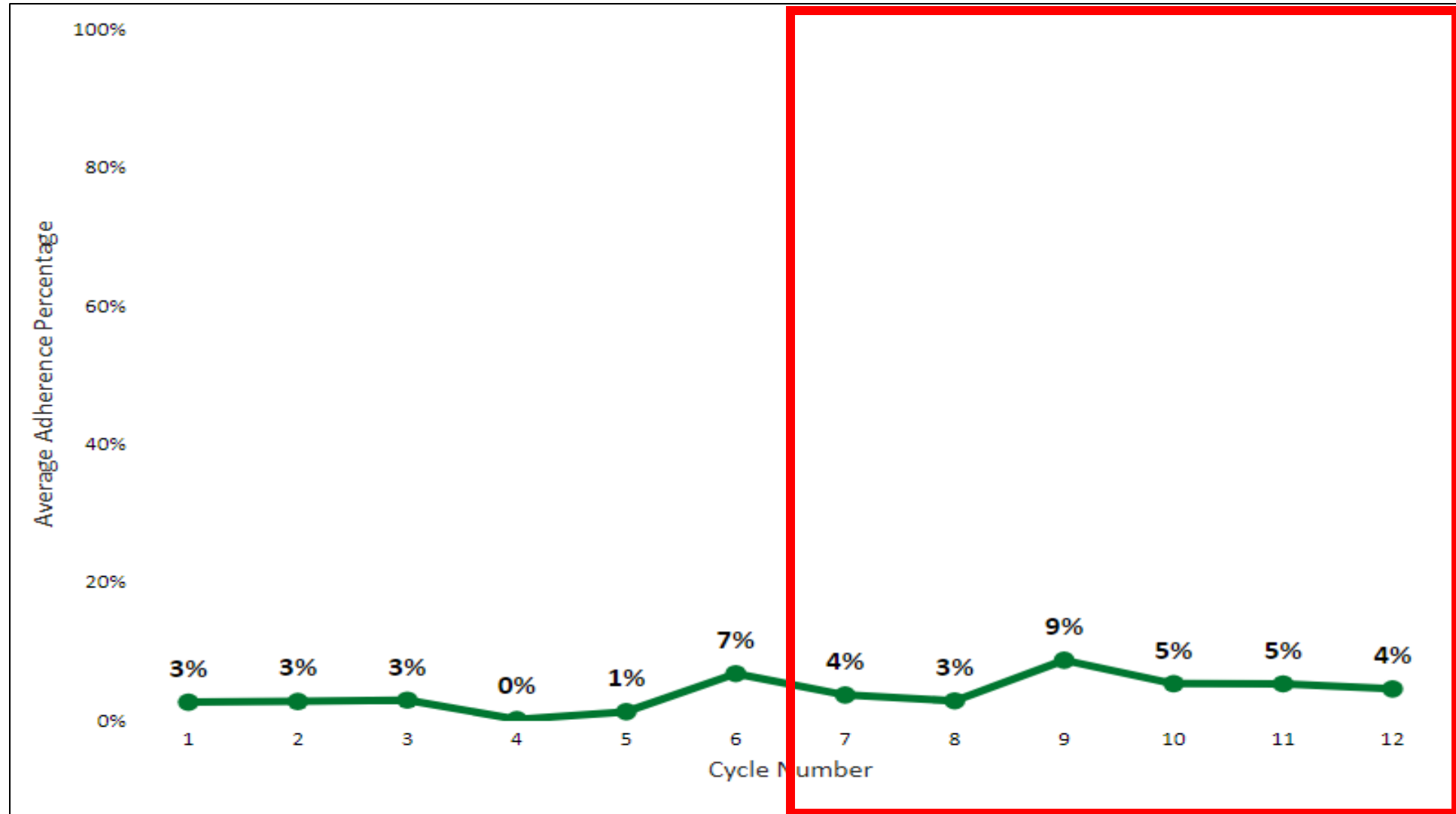


The Results

Conversation on Transition to Primary Care at All Practices



Patient Identifying Adult Primary Care Provider at All Practices



Workshop Survey Results

Core Element 1 Transition and Care Policy/Guide:

Average Consistency% of a Transition of Care Policy/Guide Established

My practice has a way to track the progress of each patient throughout the transition of care process in the following stages (select all that apply)

Practices could earn 1 point for each of the following that was tracked, for a total possibility of 9 points

- Policy/Guide shared
- Readiness assessment
- Patient education
- Plan of care creation
- 18-year-old privacy and consent changes discussed
- Adult PCP identified
- Communication established with new clinician
 - Adult appointment scheduled
 - Feedback from patient

Baseline

Midpoint

Final

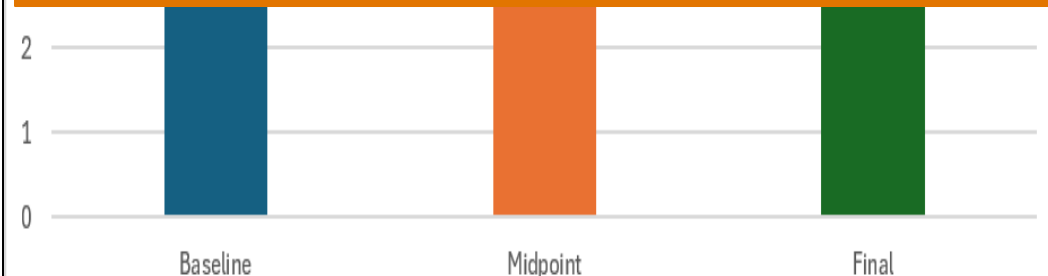
Core Element 2 Tracking and Monitoring:

Average Number of Transition Process Stages Tracked by Practice

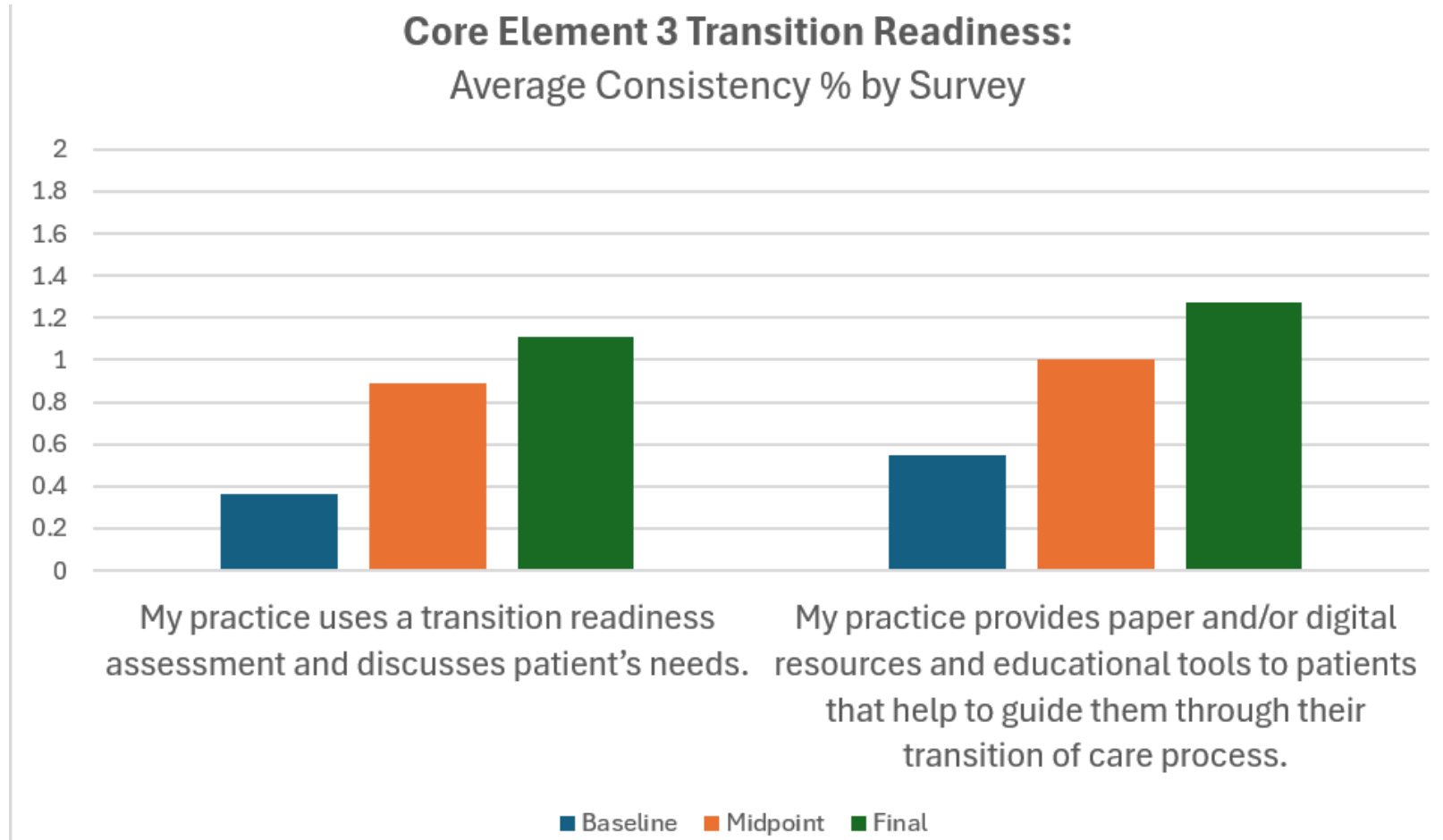


Does your practice have a transition and care policy/guide?

0. No-Our practice does not have one
1. No-Our practice is currently developing one
2. Yes-It's discussed with patients but not physically available/displayed
3. Yes-It's discussed with patients and posted/physically available for patients and family to see

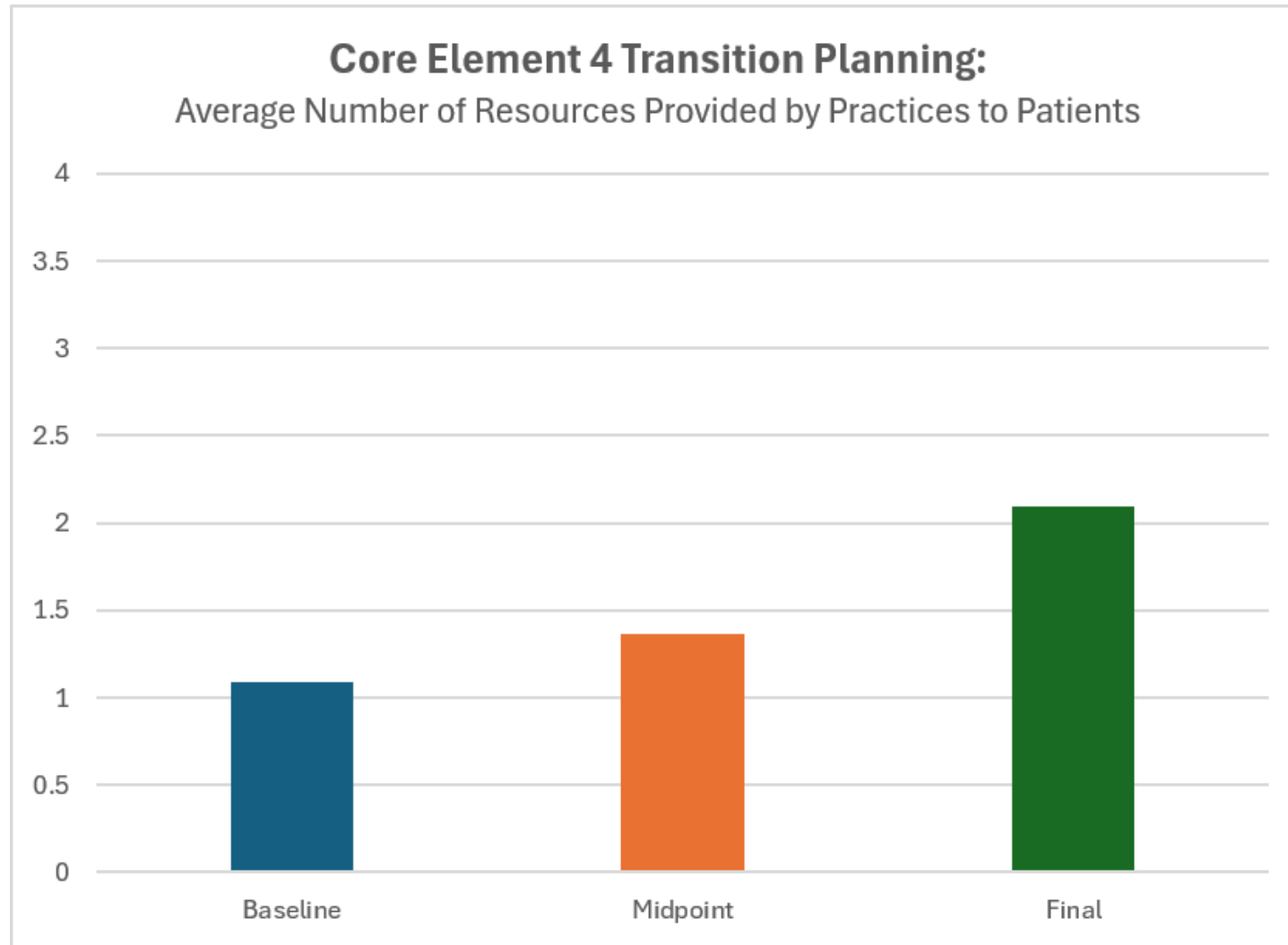


Workshop Survey Results *(Continued)*



Consistency % Ranked Accordingly:
Always (2) Sometimes (1) Never (0)

Workshop Survey Results *(Continued)*



These resources are available to patients at our practice via paper or digital formats.
(select all that apply)

Practices could earn 1 point for each of the following that was provided, for a total possibility of 4 points

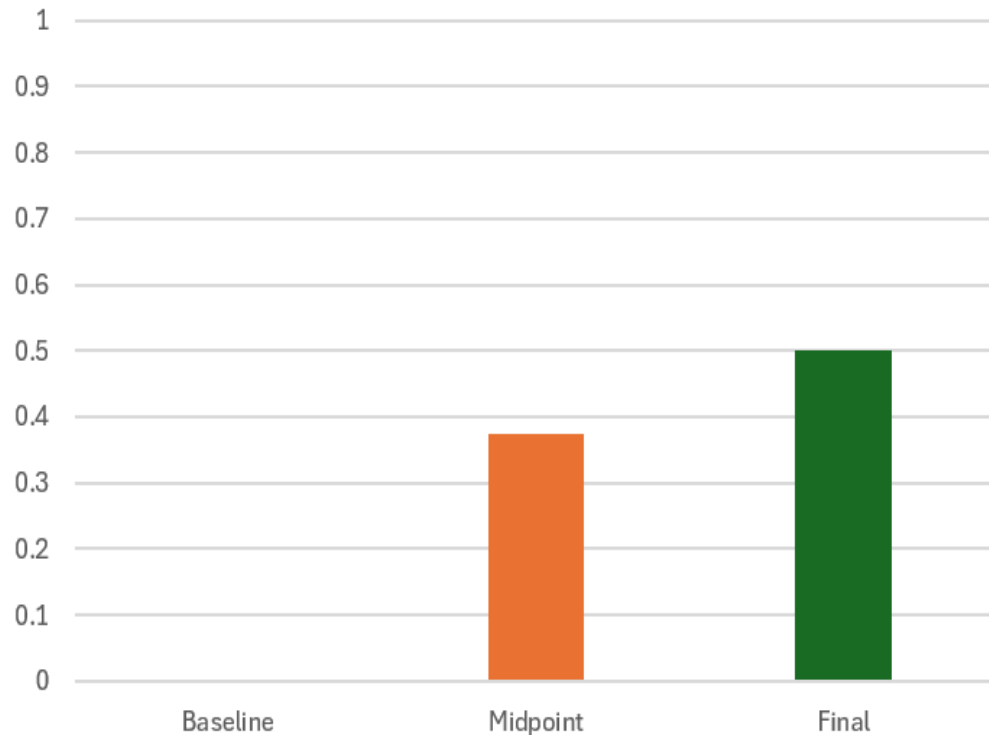
- Insurance
- Self-Care Management
- Community Support Services
- Other



Workshop Survey Results *(Continued)*

Core Element 5 Transfer of Care:

Average Consistency % of Transfer Checklist Utilization

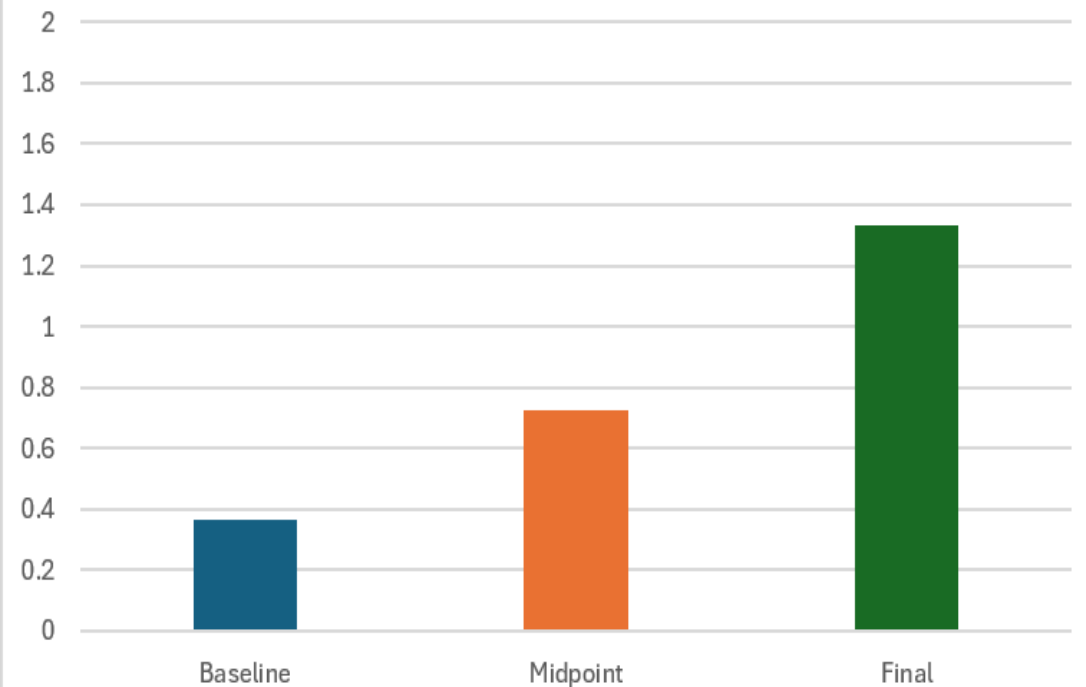


My practice has a transfer checklist in place

Yes (1) No (0)

Core Element 6 Transfer Completion:

Average Consistency % of Adult Appointment Confirmation



My practice confirms first appointment with the adult practice for completion of the transfer of care of my patients.

Always (2) Sometimes (1) Never (0)



Lessons Learned Discussion

Core Element One: Transition and Care Policy/Guide

Establishing a policy/protocol



AnMed Pediatrics-Fant Street's Approach to Healthcare Transition

AnMed Pediatrics is committed to helping our patients make a smooth change from pediatric to adult health care. We will begin this process by ages 12 to 14. We will work with patients and their families to prepare for the change from a "pediatric" model of care, where parents make most decisions, to an "adult" model of care, where many youths make all their own decisions. This means that we may spend time during the visit with the teen without the parent present. During this time, we help the teen set health priorities and support them in becoming more independent with their own health care.

At age 18, young people legally become adults. We respect that many of our young adult patients choose to continue to involve their families in health care decisions. Only with the young adult's permission will we be able to talk about any personal health information with family members. If the young patient has a condition that keeps him/her from making health care decisions, we encourage parents/caregivers to consider options that will allow the parent/caregiver to continue to provide support and guidance even after the young patient turns 18 years old.

We will work with young patients and families regarding the best age for transferring to an adult provider. We will see you until your 19th birthday. We will help with this transfer process by:

1. Helping patients build the skills they will need in adult care
2. Helping to identify an adult provider
3. Sending medical records to new providers
4. Summarizing and reviewing the medical history with patient input
5. Communicating with adult providers about the unique needs of our patients

As always, if you have any questions or concerns, please feel free to contact us.



Pelican Pediatrics

Health Care Transition Policy



Patient's Name: _____ Today's date: _____

Look at you all grown up! You're not a little chick anymore!

It's time to start talking about leaving the nest...

What is health care transition?

This is the process of transitioning your medical care from a pediatrician to an adult provider.

This will take place between the ages of 18 and 21. It is important that you learn how to effectively communicate your medical needs before transitioning.

What does this mean for you?

We start the discussion of your transition to adult medical care early because we want you to be prepared. This process will look different depending on your medical needs and comfortability, but do not worry, we will be with you every step of the way.

When will this take place?

Ideally, we would like to have you established with an adult provider and successfully transitioned by the age of 22. We will provide assistance finding providers based on your insurance and make sure that your new provider receives your medical records.

What's next?

Your doctor will begin to assess your readiness today. We encourage you to use this as an opportunity to voice any concerns and ask any questions you may have. Your job is to start thinking about when you'd like to transfer and where you'd like to go. If you plan to attend college, we recommend that you wait to transfer until you have graduated.



Core Element One: Transition and Care Policy/Guide *(cont.)*

Staff education on practice's transition approach



HPI

Transition Readiness

☐ ☐ Transition Readiness form reviewed

☐ ☐ Transitioning from Pediatric care to Adult care discussed

☐ ☐ Adult transition handouts provided

Core Element Two: Tracking and Monitoring

Transition Checklist

Transition of Care Checklist

Patient Name: _____

Date of birth: _____

Date: _____

____ Transition of Care policy given to patient

____ Readiness Assessment/Evaluation by physician

- Identifiable gaps in readiness
 - _____
 - _____
 - _____

____ Is Patient Complex Care? _____

- Primary Dx: _____
- Discussed guardianship? _____

____ Adult Clinician selected

- Name/practice: _____
- Phone: _____
 - If no physician selected, given list of options? _____

____ QR Code given

Transfer of Care

____ Referral submitted

____ Medical Records sent

____ Appointment Scheduled

____ Follow-up task in place

Notes: _____

Core Element Two: Tracking and Monitoring *(cont.)*

EMR Utilization (templates, SmartPhrases, HER text)




COMMUNITY PROVIDERS HANDOUTS/MATERIALS

- ADDED COMMUNITY PROVIDER LIST AS A SMARTPHRASE FOR THE AFTER VISIT SUMMARY (AVS):
.ADULTPROVIDERSMUSC






STAFF INVOLVEMENT/CHANGE

DR GUSTAFSON: EPIC SMARTPHRASES (DOT PHRASES) UPDATES & COMMUNICATED ABOVE VIA WEEKLY WRITTEN REMINDERS

RESIDENTS: USED UPDATED TEMPLATE & INCLUDED DOT PHRASE IN ALL WELL CHECKS AGES ≥ 14 YEARS, RESIDENT OF THE MONTH: PROVIDED VERBAL REMINDERS

NURSE MINA: PROVIDED RECENT DAILY VERBAL REMINDERS DURING HUDDLE & COMPLETED DATA COLLECTION



Core Element Three: Transition Readiness

Implementing a Transition Readiness Assessment

THE SIX CORE ELEMENTS OF HEALTH CARE TRANSITION™ 3.0

Transition Readiness Assessment

Please fill out this form to help us see what you already know about your health and the areas you think you want to learn more about.

Name: _____

TRANSITION IMPORTANCE & CONFIDENCE

The transfer to adult health care usually takes:

How important is it to you to move to a doctor who:

0 1 2 3 4

not

How confident do you feel about your ability to move to:

0 1 2 3 4

not

HEALTH & HEALTH CARE Please check the one that best describes you.

Patient can explain their health needs to others.

Patient knows how to ask questions when they do.

Patient knows their allergies to medicines.

Patient knows their family medical history.

Patient talks to the doctor instead of their parent.

Patient sees the doctor on their own during an appointment.

Patient knows when and how to get emergency care.

Patient knows where to get medical care when they need it.

Patient carries important health information with them.

Patient knows how to get emergency contact information.

Patient knows that when they turn 18, they have to take care of their own health.

Patient knows at least one other person who will help them.

Patient knows how to find their doctor's phone number.

Patient knows how to make and cancel their own appointment.

Patient has a way to get to their doctor's office.

Patient knows how to get a summary of their medical history.

Patient knows how to fill out medical forms.

Patient knows how to get a referral if they need it.

Patient knows what health insurance they have.

Patient knows what they need to do to keep their health.

Patient talks with their parent/caregiver about the transition.

MY MEDICINES If your child does not take any medicines, please check the box.

Patient knows their own medicines.

Patient knows when they need to take their medicines.

Patient knows how to refill their medicines (if and when needed).

LOS SEIS ELEMENTOS ESENCIALES PARA LA TRANSICIÓN DE LA ATENCIÓN MÉDICA™ 3.0

Modelo de evaluación de la preparación para la transición

Complete este formulario para ayudarnos a conocer lo que su hijo/a ya sabe sobre su salud y las áreas sobre las que cree que su hijo/a desea obtener más información. Después de completar el formulario, puede pedirle a su hijo/a que comparta con usted las respuestas de su formulario y pueden comparárselas. Las respuestas pueden ser diferentes. El médico de su hijo/a lo ayudará a trabajar en los pasos necesarios para aumentar las habilidades de su hijo/a en relación con la atención médica.

Nombre del joven: _____ Nombre del padre/cuidador: _____ Fecha de nacimiento del joven: _____ Fecha de hoy: _____

IMPORTANCIA DE LA TRANSICIÓN Y CONFIANZA EN EL PROCESO

La transición a la atención médica para adultos generalmente se lleva a cabo entre los 17 y los 19 años de edad. ¿Qué tan importante es para su hijo/a cambiarse a un médico para adultos antes de los 19 años?

0 1 2 3 4 5 6 7 8 9 10

Not important Muy importante

¿Qué tan seguro se siente acerca de la capacidad de su hijo/a para cambiarse a un médico para adultos antes de los 19 años?

0 1 2 3 4 5 6 7 8 9 10

Not seguro Muy seguro

SALUD Y ATENCIÓN MÉDICA DE MI HIJO/A

Indique si su hijo/a sabe o entiende lo que dice su médico.

¿El paciente puede explicar sus necesidades de salud a los demás?	NO	CIERTAMENTE	SI
El/la paciente sabe hacer preguntas cuando no entiende lo que dice su médico.	☐	☐	☐
El/la paciente conoce sus alergias a medicamentos.	☐	☐	☐
El/la paciente conoce su historial médico familiar.	☐	☐	☐
El/la paciente habla con el médico en lugar de que yo hable por él/ella.	☐	☐	☐
El/la paciente ve al médico a solas durante una consulta.	☐	☐	☐
El/la paciente sabe cuándo y cómo obtener atención médica de emergencia.	☐	☐	☐
El/la paciente sabe dónde obtener atención médica cuando el consultorio del médico está cerrado.	☐	☐	☐
El/la paciente lleva consigo información médica importante todos los días (por ejemplo, tarjeta del seguro, información de contacto de emergencia).	☐	☐	☐
El/la paciente sabe qué hacer cuando cumple 18 años, tendrá total confidencialidad en su atención médica.	☐	☐	☐
El/la paciente conoce a al menos una persona que lo/a ayudará con sus necesidades de salud.	☐	☐	☐
El/la paciente sabe cómo encontrar el número de teléfono de su médico.	☐	☐	☐
El/la paciente sabe cómo programar y cancelar sus propias consultas médicas.	☐	☐	☐
El/la paciente tiene una manera de llegar al consultorio del médico.	☐	☐	☐
El/la paciente sabe cómo obtener un resumen de su información médica (por ejemplo, mediante un portal en línea).	☐	☐	☐
El/la paciente sabe cómo completar formularios médicos.	☐	☐	☐
El/la paciente sabe cómo obtener una derivación si la necesita.	☐	☐	☐
El/la paciente sabe qué seguro de salud tiene.	☐	☐	☐
El/la paciente sabe lo que debe hacer para mantener su seguro de salud.	☐	☐	☐
El/la paciente habla sobre el proceso de transición de la atención médica.	☐	☐	☐

RECUERDOS DE MI HIJO/A ¿Su hijo/a sabe cómo manejar medicamentos, cuando sea necesario?

El/la paciente conoce sus propios medicamentos. ☐

El/la paciente sabe cuándo debe tomar sus medicamentos sin que alguien se lo diga. ☐

El/la paciente sabe cómo volver a conseguir sus medicamentos si es necesario. ☐

¿EN CUAL DE LAS HABILIDADES MENCIONADAS ANTERIORMENTE QUIERE TRABAJAR MÁS SU HIJO/A?

Transición de los jóvenes a un médico para adultos

Los Seis Elementos Esenciales para la Transición de la Atención Médica™ 3.0

PRISMA HEALTH. got transition.

TEEN TO ADULT TRANSITIONAL CARE FORM

Name: _____ Date of Birth: _____

1. REASON FOR VISIT Why are you here today? What questions or concerns do you have?

2. YOUR HEALTH Do you have any health problems or ongoing conditions? ☐ Yes ☐ No

If yes, list them: _____

3. MEDICINES Do you take any medicines? ☐ Yes ☐ No ☐ I do not take medicine

If yes, list the names (if you know them): _____

4. ALLERGIES Are you allergic to any medicines, foods, or other things? ☐ Yes ☐ No

If yes, list them: _____

5. PAST MEDICAL CARE Have you ever: ☐ Stayed overnight in the hospital ☐ Had surgery ☐ No to both

If yes to any, explain: _____

6. SUPPORT SYSTEM Who helps you or knows about your health? (parent, guardian, family member, etc.) _____

7. TAKING CARE OF YOUR HEALTH Do you know how to call the office or make an appointment? ☐ Yes ☐ No ☐ I want to learn

Do you feel okay talking to the doctor by yourself? ☐ Yes ☐ Sometimes ☐ No

8. ADULT CARE Did you know there are adult doctors who can take care of you as you get older? ☐ Yes ☐ No

What questions do you have about adult care? _____

9. UNDERSTANDING YOUR CARE When something is explained to you, do you feel okay asking questions? ☐ Yes ☐ Sometimes ☐ No

What helps you understand best? (Check all that apply) ☐ Simple words ☐ Written instructions ☐ Someone explaining with me ☐ Pictures or drawings

REMEMBER: Your health matters. It is okay to ask questions and learn how to take care of yourself.

Questionnaires	
• Transition Readiness Assessment Questionnaire	
Questionnaire: Transition Readiness Assessment Questionnaire	
Assigned: 04/06/26 10:30am	
Resulted: 04/13/26 10:07am	
Questionnaire Results:	
- Managing Medications (on a scale of 1 to 5) AVERAGE OF ITEMS 1-5: 5.0 - Appointment Keeping (on a scale of 1 to 5) AVERAGE OF ITEMS 6-9: 5.0 - Tracking Health Issues (on a scale of 1 to 5) AVERAGE OF ITEMS 10-15: 4.83 - Talking with Providers (on a scale of 1 to 5) AVERAGE OF ITEMS 16-20: 5.0 - Overall score (on a scale of 1 to 5) AVERAGE OF ALL ITEMS: 4.95 - Respondent reports managing own health care is: <i>Very important</i> - Respondent reports feeling Very confident about managing own health care - Main Diagnosis: <i>ADHD</i>	
Copyright © Johnson, Wood, McBee, Reiss, & Livingood, 2018	
Question	Response
1. Do you fill a prescription if you need to?	Yes, I always do this when I need to
2. Do you know what to do if you are having a bad reaction to your medications?	Yes, I always do this when I need to
3. Do you reorder medications before they run out?	Yes, I always do this when I need to
4. Do you explain any medications (name and dose) you are taking to healthcare providers?	Yes, I always do this when I need to
5. Do you speak with the pharmacist about <u>drug interactions</u> or other concerns related to your medications?	Yes, I always do this when I need to
6. Do you call the doctor's office to make an appointment?	Yes, I always do this when I need to
7. Do you follow-up on any referral for tests, check-ups or labs?	Yes, I always do this when I need to
8. Do you arrange for your ride to medical appointments?	Yes, I always do this when I need to
9. Do you call the doctor about unusual changes in your health (For example: Allergic reactions)?	Yes, I always do this when I need to
10. Do you fill out the medical history form, including a list of your allergies?	Yes, I always do this when I need to
11. Do you keep a calendar or list of medical and other appointments?	Yes, I always do this when I need to
12. Do you tell the doctor or nurse what you are feeling?	Yes, I always do this when I need to
13. Do you contact the doctor when you have a health concern?	Yes, I always do this when I need to
14. Do you make or help make medical decisions pertaining to your health?	Yes, I have started doing this
15. Do you attend your medical appointment or part of your appointment by yourself?	Yes, I always do this when I need to
16. Do you ask questions of your nurse or doctor about your health or health care?	Yes, I always do this when I need to

Core Element Four: Transition Planning

Patient Education and Resource Creation

University Internal Medicine
Rutledge Tower
<https://www.getcare.musc.edu/locations/southcarolinamuschealthuniversityinternalmedicine-rutledgetower-1006719>
135 Rutledge Avenue, 8th Floor
Charleston, SC 29425
Phone: (843) 792-5988
New patients please call (843) 792-7000

East Cooper
<https://www.getcare.musc.edu/locations/southcarolinamuschealthuniversityinternalmedicine-eastcooper-1021213>
1600 Midtown Avenue
Mount Pleasant, SC 29464
Phone: (843) 792-8282
New patients please call (843) 792-7000

Office hours:
8 a.m. to 5 p.m., Monday through Friday

University Family Medicine

Ellis Oak

<https://www.getcare.musc.edu/locations/southcarolinamuschealthuniversityfamilymedicine-ellis-oak-1006719>

655 Ellis Oak Drive
James Island, SC 29412

Phone: (843) 792-3451

New patients please call (843) 792-7000

Pharmacy (843) 792-3056

Office hours:
8:00 a.m. to 5 p.m., Monday through Thursday
7 a.m. to 5:00 p.m., Friday

Laboratory services hours:
8 a.m. to 5 p.m., Monday through Thursday
7 a.m. to 5:00 p.m., Friday

Pharmacy hours:
8 a.m. to 12:30 p.m. and 1 p.m. to 5 p.m., Monday through Thursday
7 a.m. to 12:30 p.m. and 1 p.m. to 5:00 p.m., Friday

Pharmacy hours:
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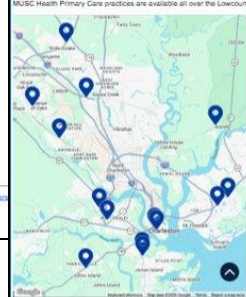
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Primary Care Locations

MUSC Health Primary Care practices are available all over the Lowcountry. Explore our map to find one that's convenient to you!



Downtown Charleston

Peninsula Primary Care
30 Bees Street, Charleston

University Internal Medicine — Rutledge Tower
135 Rutledge Avenue, 8th Floor, Charleston

James Island

Markets Primary Care
490 Markets Drive, James Island

University Family Medicine — Ellis Oak
655 Ellis Oak Drive, James Island

Mount Pleasant

Ben Sawyer Primary Care
1440 Ben Sawyer Plaza, Suite 1109, Mount Pleasant

Park West Primary Care
1113 Park West Boulevard, Mount Pleasant

TRANSITION STEPS

- Research adult primary care providers
- Request your medical records to be transferred
- Schedule your NEW appointment with your ADULT Primary Care Provider (PCP)
- Keep copies of your medical records for yourself, ESPECIALLY immunization records!
- Know your insurance coverage and any costs for future care
- Write down any questions you have to ask your provider.
- If you have medical conditions, discuss them.
- Be familiar with the names and strengths of any medications you take
- Know how to refill your prescriptions
- Begin taking responsibility for scheduling your own appointment
- Stay aware of your body and your health. YOU are responsible for your care!

Contact us. We'll answer your questions!

OFFICES

8120 Rourke Street
Myrtle Beach, SC 29572
Phone: (843) 449-1438
Fax: (843) 286-1349

1120 Glenns Bay Road
Suite 120
Surfside Beach, SC 29566
Phone: (843) 650-7000
Fax: (843) 650-6995

4326 Baldwin Avenue
Little River, SC 29566

Grand Strand Pediatrics and Adolescent Medicine

Transitioning from your Pediatrician to Adult Care

Adolescent to Adult Transition Process

As patients enter adulthood, they transition from pediatric care to adult healthcare. This often means new doctors, new routines, and sometimes updated treatment plans.

During this time, patients also become legally responsible for managing their own healthcare. This change can be an adjustment for both patients and families, especially during other life transitions such as starting college, beginning a career, or becoming more independent.

Our goal is to help make this transition as smooth as possible. We can provide recommendations and resources to help you establish care with an adult primary care provider.

Once you have selected your new provider, please notify our office so we can prepare and transfer your medical records.

Local Adult Care Providers

Carolina Health Specialists
Multiple Locations
Phone: (843) 497-5929
www.Carolina-Health.com

Tidelands Health Family Medicine
Multiple Locations
Phone: (843) 652-8100
www.tidelandshealth.org

CMC Primary Care
Multiple Locations
Phone: (843) 236-0000
www.conwaymedicalcenter.com

McLeod Primary Care
Multiple Locations
Phone: (843) 640-8350
www.mcleodhealth.org

Little River Medical Center
Multiple Locations
Phone: (843) 663-8000
www.lrmc.com

Grand Strand Primary Care
Multiple Locations
Phone: (843) 281-2778
www.grandstrandphysicians.com

Healthcare Partners
243 Singleton Drive, Suite 100
Conway, SC 29526
Phone: (843) 245-4700
<https://hpcsc.org>

All facilities listed
Take insurance and/or
have a sliding fee scale.

Call their office for more
information!

**We are
here to
help you
transition!**

**South Carolina
Pediatric Alliance**

THE ADULT PATIENT
**TRANSITION
TOOLKIT**

A Smooth Transition into Adult
Primary Care —
At Your Pace

INSURANCE

Getting Insurance as an Adult (Age 21+)

Step 1: Know Your Options
In South Carolina, most people get insurance one of these ways:
☐ Through your job (if offered)
☐ Through HealthCare.gov (Marketplace plans)
☐ Through Healthy Connections Medicaid (if income qualifies)

If you're not sure which one applies to you—start with the Marketplace. It will check Medicaid for you automatically.

Step 2: Gather What You Need
Have this ready before applying:
☐ Social Security Number (if you have one)
☐ Income info (paychecks, job info)
☐ Monthly expenses (rent, utilities)
☐ Household info (who you live with)
These are required to determine eligibility and savings.

Step 3: Apply for Coverage
Option A: Medicaid (Free/Low Cost)
☐ Apply online through state Medicaid
☐ Or apply through Marketplace (they will send you info if eligible)
Medicaid is for people with limited income and certain qualifying situations.

Option B: Marketplace Plan
☐ Go to Healthcare.gov
☐ Compare plans and prices
☐ Check if you qualify for financial help
Many people qualify for lower monthly costs based on income.

CHECKLIST

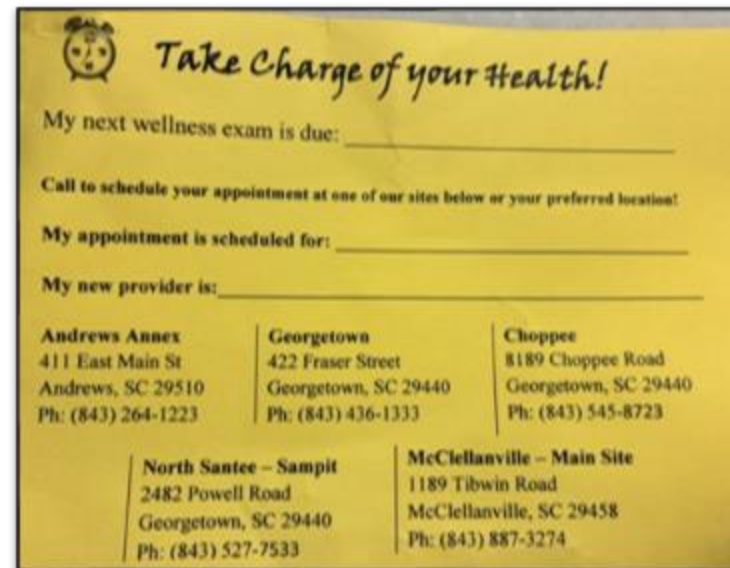
Information You'll Provide to Your New Provider

Demographics
☐ Photo ID (driver's license, state ID, or passport)
☐ Insurance Card
☐ Guardianship or health proxy documents, if needed
☐ Emergency Contact Information

Your Medical Information
☐ List of current medications
☐ List of allergies
☐ Past medical conditions or diagnoses
☐ Surgery and/or hospital history
☐ Pharmacy name and location

Records
☐ Immunization (vaccine) record
☐ Problem List
☐ Recent Visit Summaries
☐ Care Plans, if any

Connecting Patients to Their Next Point of Care



Core Element Six: Transition Completion

Closing the Referral Loop

Referral to Primary Care

Class: **External Referral** Incoming Referral Internal Referral

Referral: ☐ Override Restrictions

To Department Specialty: Internal Medicine

To Department: CENTER FOR PEDIATRI...

To Provider: CENTER FOR PEDIATRIC AND INTERNAL MEDICINE-WEST

Priority: Routine Urgent Elective

Market: SC Midlands SC Upstate TN East

Service: Prisma IMA CC - Carolina Family Medicine of Laurens County CC - Golden Corner Family Practice
CC - Greenville Free Clinic CC - Nancy Netter MD CC - Palmetto IM and PC CC - Z Gregg Seymour MD

Reason for Referral Comment: Establishment of care at CPIM

Process Instructions: For Prisma Practices, patients will receive a MyChart scheduling ticket and/or be contacted to schedule with a Family Medicine, Internal Medicine, Med-Peds, or Pediatric provider of their choice.
Community Connect (CC) practices are inVio Network providers who share Prisma Health's version of Epic.

Comments: Center for Pediatrics and Internal Medicine West (CPIM)
5 West Main Street
Greenville, SC 29611

Additional Order Details

SUMMER 2026



**GROWING OUT!
WORKSHOP AWARD
PRESENTED TO:**

**PELICAN
PEDIATRICS**

