

February LEIS Minutes Charleston February 22, 2024

Agencies Represented: Achieving at Play, Bright Start, About Play, Coastal EI, CDI Early HeadStart, Great Kids and Awesome Adults, Pathfinders

## STATE OFFICE UPDATES

1)Medicaid issues: some children have been mistakenly taken off Medicaid due to being on Babynet. If that occurs, inform your Regional to have it corrected.

### 2)Family Outcomes survey 2/1 through 3/1

As many of you know, BabyNet and TECS have made changes to the way Family Outcomes Surveys are being disseminated this year. On **February 1, 2024**, all families who had an active IFSP on 1/8/2024 will receive, by email, a survey link (button) from Survey Monkey. Please help us to make sure as many families as possible complete the survey. It may be helpful to let them know that the survey will come from one of the two email addresses below. They may also need to check their SPAM folder.

3)Change in training dates for the RBI community of practice virtual event. The March 21 event has been changed to March 22.

4)COS Knowledge Check follow up.

5)Transition issues

- a. Birth Certificates
- b. Meetings w out the LEA present
- c. Notification of closure/moving/etc.

d) transition reports

6) New Forms (to allow electronic consent for communication)

7) IFSP meetings face to face (split model too). Review of policy related to face-to-face meetings.

8) Telehealth ONLY in instance of COVID (applies to therapy as well)

BabyNet will only allow it for COVID related reasons, and that statement was added to the bulletin that just went out related to the Rehab Manual for therapists.

9) Interpreters (Charleston has interpreters available)

10) Help desk reminders

- a) cannot correct payor sources
- b) cannot correct demo info
- c) do not handle billing issues
- d) requires the bridges number (no names)

11) Intake office update and other agency discussion (reminder of Family Connections conference coming up in March)