

## Greenville LEIS Meeting

February 23, 2024

### Agencies Represented:

Aging With Flair

Playworks

About Play

Ahead Start

Above and Beyond EI

Behaviors A Go Go

Carolina Therapeutics

Mountainview Therapy

Pace Pediatric Therapies

Family Connections

Eligibility

- **COS Knowledge Check**-Due May 7<sup>th</sup>. EI's will have two attempts to complete the Knowledge check on the DaSy Website. If the EI fail both attempts, they will have to complete the modules in SCEILS. One administrator from each company can now monitor data to see who completed the Knowledge Check. For questions regarding administrator access, please contact Stephanie Donald or a regional coordinator.
- **Medicaid Issues/BabyNet**-Families are losing their Medicaid coverage or being told they're not eligible for Medicaid, due to having BabyNet. This information is false. If service coordinators are made aware of this, please contact a regional coordinator and provide the child's bridges id, Medicaid id and parents name (in a secure email).
- **RBI COP Training**-Virtual training will be held Feb 15, March 22, April 18 and May 16, <sup>for</sup> the Routines Based Interview, Community of Practice. RBI trainers will focus on the indicator checklist and how to score, train and provide feedback to staff.
- **South Carolina Infant Mental Health Association (SCIMHA)**- BabyNet is still offering to pay for SCIMHA endorsements for EI's and Therapy Providers. The endorsement will end June 2024. There will be a relaunch Soon and SCIMHA is also offering professional development trainings.
- **Family Outcomes Surveys**- Families receiving BabyNet services, can complete Surveys during Feb 1st-March 31st. Service coordinator supervisors will receive an email on March 1<sup>st</sup>, containing all families that did not complete the survey yet. EI's are encouraged to remind families about completing the surveys. If families would like to complete surveys

using hard copies, please contact [Renee.Sewell@uscmed.sc.edu](mailto:Renee.Sewell@uscmed.sc.edu) or [Kerri.Wikel@uscmed.sc.edu](mailto:Kerri.Wikel@uscmed.sc.edu).

- **Telehealth**-Telehealth should only be used for COVID-related reasons. BabyNet providers must follow BabyNet's guidance regarding Telehealth.
- **Parent complaints**-Parents should have access to another contact outside of the service coordinator. SC supervisors must ensure that their contact information is shared with families as soon as the initial IFSP is completed. When families have concerns, they should be able to reach out to a supervisor.
- **Revised BabyNet Forms** - We have added fields to the "*IFSP Consent and Team Signatures*" document, for parents to give consent to communicate with BabyNet via email and/or text. The updated form will allow us to communicate with families in their preferred format. The updated forms can now be found on the BabyNet [website](#).
- **Help Desk**- Please do not put full names in the help desk (provide the child's BRIDGES ID). Billing questions and demographic updates should be sent to [babynet@scdhhs.gov](mailto:babynet@scdhhs.gov). If you receive a response email from the help desk, please make sure that you open it and respond if needed.
- **Timely Data Entry**- Formal and administrative change reviews should be entered in BIRGDES in a timely manner. Service coordinators need to ensure that they are contacting IFSP team members in advance, before an IFSP team meeting takes place.
- **Charging Families for Services**-South Carolina IDEA/Part C system of payments, does not include cost participation fees but includes the use of public and private insurance. Families should not be charged for PART C services.
- **Transition Conferences** - School districts will have a "dark period" when their systems switch from Enrich to PCG. Neither system can be used because data will migrate from one system to another. This process will likely take place in June and July (when most districts are on summer break) however, please be sure to contact your local school district for further information. When districts are in the dark period, they will be provided with fillable PDFs, so that they can continue to do necessary evaluations and meetings.
- **Transition Data**- Reviewed transition data for July 1, 2023-December 31, 2023. Offered guidance on transitions, to help service coordinators support and provide accurate information to families on services and resources Part/B has to offer.

- **Cleared findings-** Reviewed Findings for Indicator 1 (Timely provision of services), Indicator 7 (45 Day Timeline) and indicator 8C (conducted Transition conferences).
- **Eligibility, Providers, Partnering Agency Updates-**
  - Family Connections- Hopes and Dreams Conference, will be held on March 21, 2024. Family Connections is also looking for photographers to volunteer for their LOOK event.