

June 19, 2025
MB# 25-012

MEDICAID BULLETIN

TO: All Providers

SUBJECT: June-July 2025 Provider Payment Schedule and Provider Service Center Holiday Hours

The South Carolina Department of Health and Human Services will operate on an updated schedule for Healthy Connections Medicaid claims submission and payments in June-July 2025.

Due to the observance of the Independence Day holiday, Friday, June 27, 2025 is the deadline to submit claims for payment date Friday, July 4, 2025. Payments will run Monday, June 30, 2025, and electronic remittance advice will be available Thursday, July 3, 2025. Payments will be dated Friday, July 4, 2025, as usual.

The schedule will return to the normal payment cycle on payment date Friday, July 4, 2025.

Please refer any questions or concerns regarding this bulletin to the Provider Service Center (PSC) at (888) 289-0709. The PSC's regular hours of operation are 7:30 a.m.-5 p.m. Monday-Thursday and 8:30 a.m.-5 p.m. Friday. The PSC will be closed Friday, July 4, 2025, in observance of the Independence Day holiday.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/

Eunice Medina