

# Healthy Connections Medicaid Beneficiary Advisory Council (BAC) Member Roles & Expectations

**Do you have experience with Healthy Connections Medicaid? We want to hear from you.**

The South Carolina Department of Health and Human Services is seeking individuals with lived experience—either as Medicaid members or caregivers—to serve on the **Healthy Connections Medicaid Beneficiary Advisory Council (BAC)**. This is your opportunity to inform Medicaid policy and improve the program for people across the state.

## Role of BAC Members

As a member of the BAC, you will:

- **Provide guidance and feedback** on Medicaid policies and programs based on your lived experience.
- **Identify challenges and opportunities** within the Medicaid system, including gaps in services or barriers to access.
- **Partner with Medicaid agency staff** to inform program improvements that make Medicaid more responsive to members' needs.
- **Serve as a voice** for other members in your community by sharing diverse perspectives and raising important issues.

## Expectations & Commitment

- **Term Length:**  
Serve a **two-year or three-year term** (term length assigned randomly at selection) with no consecutive terms.
- **Meeting Participation:**
  - Attend one in-person, half-day training in Columbia, SC prior to the beginning of the BAC.
  - Attend four (4) **BAC meetings each year** in a **hybrid format** (with options to attend in-person or virtually).

- Participate in **optional virtual prep and follow-up meetings** before and after each quarterly BAC meeting.
- Review relevant materials ahead of meetings and actively engage in discussions.
- **Time Commitment:**
  - Approximately **4–6 hours per meeting cycle**, which includes quarterly BAC meetings lasting approximately 2 hours, optional preparation and follow-up virtual meetings lasting up to 1 hour each as well as time spent reviewing agendas and materials for topic discussion. There may be additional travel time needed for in-person meetings.
- **Engagement:**
  - Collaborate respectfully with other members and agency staff, contribute ideas, and feedback, and help identify practical solutions to improve Medicaid services.

## Who Should Apply

We welcome individuals who:

- Are **current or former (within the last two years) South Carolina Medicaid members**, or
- Are **parents or caregivers** of someone with Medicaid coverage, and
- Want to share their experiences to help **make Medicaid work better** for everyone.
- We are looking for members who utilize a variety of Medicaid programs including:
  - Waivers (ID/RD, HASCI, MCC, HIV/AIDS, Community Supports, Community Choices, and Mechanical Ventilation)
  - Managed Care Organization Medicaid Plans (Absolute Total Care, Molina, Blue Choice (Healthy Blue), Select Health (First Choice), Humana).
  - Parents who are caring for children who are eligible for Medicaid through TEFRA, SSI, because of a stay in the NICU, foster care or adoption from foster care, or household income.
  - Adults with disabilities who qualify for SSI, or Aged, Blind & Disabled or Working Medicaid.
  - Older adults who are eligible for Medicaid and are either living in their homes or in a nursing home.

- o **No professional experience is needed—your lived experience is your expertise.**

## What You'll Gain

- A **direct line to decision-makers** at the state Medicaid agency
- A platform to **influence real policy change**
- The chance to **build trust** between Medicaid members and the agency
- The satisfaction of **making a meaningful impact** on the health and well-being of your community

## Message from Us:

**This is an opportunity to partner with Healthy Connections Medicaid agency staff on decisions and improvements that can make Medicaid work better for everyone. Your input can help inform decisions about the program and policy changes.**